

Windstream Kentucky West, LLC

GENERAL CUSTOMER SERVICES TARIFF

P.S.C. Tariff No. 6

Rates, Rules and Regulations for Furnishing

CERTAIN TYPES OF TELEPHONE SERVICE AT

SHEPHERDSVILLE, MT. WASHINGTON, AND ZONETON, KENTUCKY

AND THEIR ENVIRONS

Filed with KENTUCKY PUBLIC SERVICE COMMISSION

Date of Issue: November 11, 2015

Issued By: Chris Cranford

Title: Product Manager – Pricing & Tariffs

By Authority of Order of the Public Service Commission In Case No. _____ Dated: _____

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EXPLANATION OF SYMBOLS

- (T) To signify a change in text
- (C) To signify changed regulation
- (D) To signify discontinued rate, regulation or text
- (M) Indicates moved text
- (N) To signify new rate and/or new text
- (R) To signify reduction
- (I) To signify increase

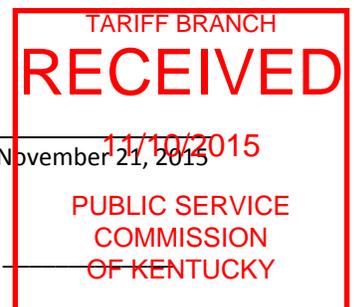
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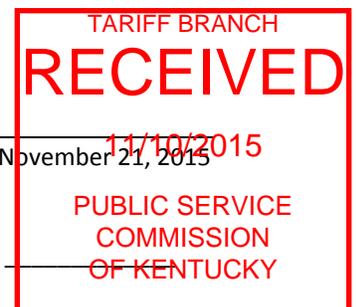
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I. APPLICATION OF TARIFF

This tariff applies only to the specific services listed in this tariff (i.e., 911, 211, 511, etc.) and primary, voice-grade and single lines provided to business and residential customers with the following features: unlimited calls within the Company's local exchange area for each respective exchange, dual-tone multi-frequency dialing, access to Emergency 911 service, locally available interexchange companies, directory assistance, operator services, relay services, and a standard alphabetical directory listing.

This Tariff cancels and supersedes all other Tariffs of the Company issued and effective prior to the effective dates of this Tariff.

Except as noted otherwise, this tariff applies to all exchanges of the Company which are as follows:
Shepherdsville Mt. Washington Zoneton

II. DEFINITIONS

Access Line- the Company provided and maintained facility which provides access to the switched network. The line between the service Central Office and the Customer's premise.

Applicant- any person, partnership, cooperative corporation, corporation, lawful entity, or any combination thereof requesting service from the Company.

Base Rate Area- the area within the exchange service area in which the graded classes of local exchange service are furnished at rates common to all Customers and without mileage charges.

Central Office- an operating unit by means of which connections are established between customers' lines and trunks or toll lines.

Circuit (Channel)- one communication path between two or more points suitable for transmitting communication information.

Commission- the Kentucky Public Service Commission.

Company- Windstream Kentucky West, LLC

Customer- any person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided with services by the Company.

Customer-Owned, Coin Operated Telephones (COCOTS)

This service includes any coin, coinless, or credit card reader private pay telephone that is accessible by members of the general public, business patrons, employees, and/or visitors of the private pay telephone service customer, provided that the end user pays for local or toll calls from such instrument on a per call basis.

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II. DEFINITIONS (Cont'd)

Exchange- a unit established by the Company for the administration of telephone service in a specified area which usually embraces a city, town, or village and its environs. It may consist of one or more central offices together with associated plant used in furnishing communication service in that area.

Facilities- all of the Company equipment or materials necessary to provide or furnish in connection with telephone service.

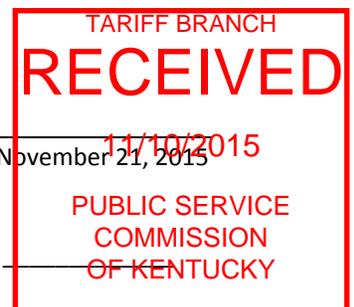
LATA- Local Access and Transport Area.

Message- a completed communication between stations.

Person- a natural person and any partnership, corporation, agency of government, association, trust, or other legal entity.

Premises- any room of a building occupied by the Customer in person or by the Customer's personnel.

Service Charge- a charge made for the purpose of reimbursing, or partially reimbursing, the Company for the cost involved in connecting, changing or rearranging services provided a customer.



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III. USE OF SERVICE, EQUIPMENT, AND FACILITIES

Service is furnished only for use by the Customer, his family, employees or business associates, or persons residing in the Customer's household. The determination as to whether customer service should be classified as business or residence is based mainly on the character of use to be made of the service. In general, business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, where the service is located on a premises whose main use is nonresidential. If a customer with residence service is using the service in a manner that should be classified and charged for as business service, the Company may disconnect the customer's service in the event he refuses to permit his service to be classified as business service and to pay the business rate.

Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others.

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IV. ESTABLISHMENT AND FURNISHING OF SERVICE

A. Availability of Facilities

The Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

B. Connections with Other Carriers

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Company is not responsible or liable for any action of the Connecting Company.

C. National Security Emergency Preparedness (NSEP) Services.

In certain instances, i.e., when spare facilities and/or equipment are not available, it may be necessary to preempt existing services to provision or restore National Security Emergency Preparedness (NSEP) Services. If, in its best judgment, the Company deems it necessary to preempt, then the Company will ensure that the service(s) preempted have a lower or do not contain NSEP assigned priority levels, and a reasonable effort is made to notify the preempted service customer of the action to be taken. Customer shall also be entitled to any applicable service interruption credits during any preemption period.

D. Installation

If the installation and maintenance of service are requested at locations which are, or may be hazardous to the Company's employees or to the public, or to the property, the Company may refuse to install and maintain such service. If such service is furnished, Customer shall indemnify and hold the Company harmless from any claims, loss, or damage by reason of the installation and maintenance of such service.

E. Prior Indebtedness and Transfer of Service between Customers

The Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Where existing service is continued for a new customer, the number may be retained by the new customer only if the former customer consents and an arrangement acceptable to the Company is made to pay all outstanding charges against the service and certain non-recurring service charges may apply.

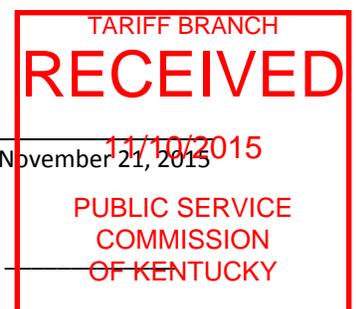
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IV. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

F. American Recovery and Reinvestment Act.

Under certain circumstances, funds provided under the American Recovery and Reinvestment Act of 2009 ("ARRA") may be subject to certain restrictions, requirements and reporting obligations. The Company may be subject to some of these restrictions, requirements and reporting obligations when services and service components are purchased with ARRA funds. In order to comply with the restrictions, requirements and reporting obligations associated with the use of ARRA funds (if any), the Company must be apprised of them before provisioning the services or service components. Accordingly, the services and service components provided under this tariff shall not be used to support the performance of any portion of a project or program which has been funded in whole or in part with grants, loans or payments made pursuant to the ARRA, without the prior written agreement of the Company and Customer regarding any specifically applicable terms, conditions and requirements. Customer shall provide the Company with prior written notice before placing any order that may be funded in whole or in part with ARRA funds. If Customer fails to provide such prior written notice of ARRA funding; or if the parties cannot agree on the terms and conditions (if any) applicable to an ARRA funded order; or if any terms, conditions or requirements (other than those to which the Company specifically agrees in such separate writing) are found to be applicable, then the Company may, in its sole discretion, reject such order or immediately terminate the provision of any affected service or service component without further liability or obligation.

G. Telephone Numbers

The Customer has no property right in the telephone number or any right to continuance of service through any particular Central Office, and the Company may change the telephone number or the Central Office designation, or both, of a Customer whenever it deems it advisable in the conduct of its business to do so. A non-recurring charge shall apply on all telephone number changes made at the Customer's request.

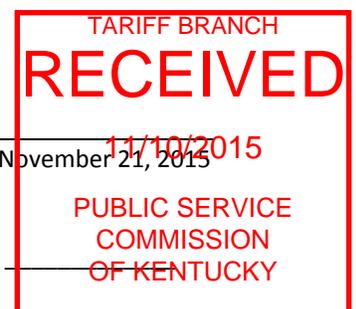
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IV. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

H. Special Construction Charges

i) General

Special charges, payable at the time the application for service is signed, may be applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Telephone Company, for example:

- (1) Conditions require the provision of special equipment or unusual methods of plant construction, installation, or maintenance.
- (2) The customer's location requires the use of costly private right-of-way.

For service in the rural areas of the company, special additional terms apply, as specified below in "Service in the Rural Area."

Title to all construction, poles and pole attachments is vested in the Telephone Company. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.

"Cost" is meant the cost of labor and materials including the usual supervisory expenses and includes poles, wire, cable, cross-arms, pins and all other necessary equipment to provide telephone service.

When attachments are made to poles of other companies in lieu of providing construction for which the customer would be charged under the provisions hereof, the costs to the Telephone Company for such attachments, other than recurring costs, shall be borne by the customer.

Temporary or Speculative Service- construction to provide service to an applicant engaged in temporary or speculative business will be made on the condition that the applicant pay the Company the total cost of the construction and removal of the line necessary in furnishing the service less the salvage value of the material used.

ii) Underground Facilities

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide services or channels to a customer, and subsequently the customer desires that such facilities be placed underground, all underground conduit construction, maintenance, lawn, yard, repair work, cable cost and all other costs (i.e., backfilling and digging) shall be borne by the Customer less the estimated cost of what installing aerial facilities would be. Additionally, where facilities are changed from aerial to underground, the customer is charged the cost of dismantling and removing the aerial facilities.

iii) SERVICE IN THE RURAL AREA

Service will be extended in the rural area under these conditions for the grades and classes of urban service where facilities are available and one and two-party service outside Zone 1 in exchange for providing Zoned Exchange Service.

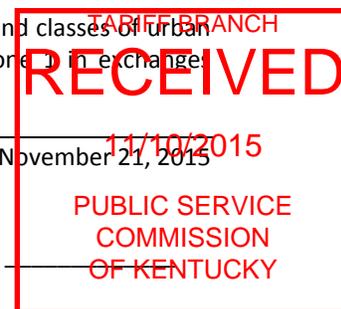
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IV. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

H. Special Construction Charges (Cont'd)

iv) Construction On Private Property

When the Telephone Company constructs facilities on private property to serve an individual customer, the Company will provide a maximum of two poles without charge to the customer, provided the poles are used to carry main line circuits which connect only to main line stations and not to extension stations off main stations. Poles in excess of the free allowance provided above will be furnished at cost to the customer for each such pole. Where required, conduit as specified by the Company, will be provided by the developer at his expense on his premises for Company facilities to and/or between apartments, shopping centers and other commercial type buildings.

v) Conditions

Service will be furnished without construction charges to applicants located on public highways, when plant extensions required for such service do not require the company to extend more than 1/2 mile (measured from the nearest point on existing facilities, as determined by the Company along the route Company's selects). The customer shall bear the costs for anything over 1/2 mile when service is located outside the base rate area or Zone 1 area in territory where construction is required. Service connection, moves and changes, installation for specific items of equipment, and other charges also apply in addition to special construction charges.

vi) Grouping Of Customers

When construction is made to serve a new customer, a survey is made of all prospects who might be served from the new plant extension. Allowances are made for all prospective customers in the area but a customer at any premise receives only a single line extension allowance regardless of the number of services ordered at that premise. When a customer orders service at more than one premise, he is treated as being a separate customer at each premise for the purpose of this schedule.

All customers requiring special construction are considered to be in one project when there is not more than one-half mile of construction between successive customers. Separate projects are established whenever the construction between any two or more successive customers exceeds one-half mile.

Customers on a plant extension project are divided into two groups. The first group includes all customers whose collective allowance equals or exceeds the construction required to serve them. No charge is made to such customers. The second group includes all remaining customers on the project. The overall excess charge for the project is divided equally among all customers in the second group.

When a new customer is secured who can be served from a completed project, within twenty-four months after the date service is initially established, he shall pay a prorated of the excess construction charges, less free allowance, based upon the months remaining within the twenty-four month period. No refunds to existing customers on a project shall be made as a result of connecting a new customer, or customers, to an existing project, or when one or more customers on a project disconnect service. The latter customer type can reconnect without paying additional charges.

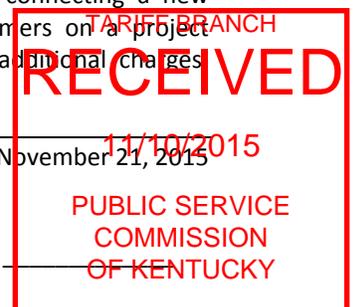
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V. CUSTOMER RESPONSIBILITIES

A. The customer is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities in connection with services furnished to the customer by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the customer. All operations required for the use of communications facilities at the customer's premises will be performed at the expense of the customer, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

B. Alterations

The Customer shall notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or facilities; and the Customer agrees to pay the Company's current charges for such changes.

C. Customer Equipment

The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment, protective circuitry, customer premises wiring and jacks, or communications systems. Where telecommunications service is available under this tariff for use in connection with customer-provided equipment, protective circuitry, customer premise wiring and jacks, or communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Company and will be connected by the customer to inside wiring and outlets according to specific rules and regulations as set forth by the F.C.C.

The Company will not be responsible to the Customer, or otherwise, if changes in the Company's communications facilities, equipment, operations or procedures, render the customer-provided equipment, customer premises wiring and jacks, or protective circuitry obsolete; or, require modification or alteration of such equipment.

Where any customer-provided equipment, protective circuitry or system is used with telecommunications service in violations of any of the provisions in this tariff or other governing tariffs, the Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system, or correct the violation, and shall confirm in writing to the Company within 10 days or the Company may discontinue services.

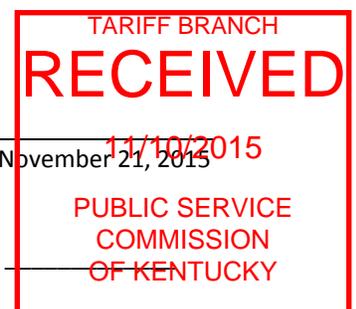
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VI. OBLIGATIONS AND LIABILITY OF THE COMPANY

A. Maintenance and Repairs

All ordinary expense of maintenance and repair, of Company owned facilities, unless otherwise specified in the Company's tariff, is borne by the Company but maintenance of customer equipment is borne by the customer. In case of loss of, damage to, or destruction of any of the Company's facilities, or accessories, not due to ordinary wear and tear, the Customer is held responsible for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of Company.

B. Interruptions of Service

If service is interrupted for more than 24 hours, and if such interruption continues after the fact has been reported by the Customer or detected by the Company, other than by the negligence or willful act of the Customer or a Force Majeure Event, an allowance at the minimum rate for the service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company either in accordance with Kentucky regulations, if any, or the Company's then-current credit policy. No other liability shall in any case be attached to the Company on account of interruptions of service

C. Limitation of Liability

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

Company assumes no responsibility or liability for any errors in any information or the services furnished in association with operator services, 911, directory listings or directory assistance. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charge which the Company may have made for such non-published telephone number. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly, by the publication of a non-published telephone number or the disclosing of said number to any person.

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VI. OBLIGATIONS AND LIABILITY OF THE COMPANY (Cont'd)

C. Limitation of Liability (Cont'd)

Where the Company transmits messages through the Kentucky Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving, or delivering messages by telephone, TAP or any other instrumentality over the facilities of the Company, connecting utilities or through the Kentucky Relay Center, in the absence of gross negligence or willful misconduct.

The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.

The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

The customer shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

The Company shall not be liable for damages or statutory penalties in any case where a claim is not presented in writing within sixty days after the alleged delinquency occurs.

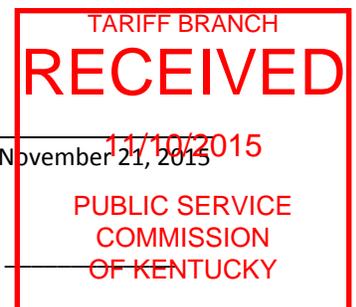
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VII. BILLING AND PAYMENT

Regular monthly bills are due and payable upon presentation. Bills for flat rate exchange service will be rendered in advance and bills for Toll Service will be rendered monthly in arrears. The bill becomes delinquent in accordance with state regulations or, fifteen (15) days after the billing date, whichever is later. Service may be temporarily discontinued (disconnected) by the Company on all delinquent accounts after five (5) days from the delinquent date, provided five (5) days written notice is given to the customer.

Bill Format and Content shall be in accordance with state and federal statutes and regulations.

Bills, Paper Bill Charge, Bill Copies

Customers are normally provided one copy of the regular monthly bill. Additional copies may be provided at a charge of \$1.50 per copy.

When a business customer chooses to continue to receive a monthly paper bill from Company, that business customer is subject to a monthly Paper Bill Charge. In lieu of this charge, the business customer may elect to receive his monthly bill via Company's electronic billing system. There is no recurring charge for choosing to receive electronic monthly bills or for changing from paper to electronic bills. A business customer may request an exemption from the Paper Bill Charge for good cause shown, to be granted in Company's reasonable discretion.

Paper Bill Charge - per bill \$2.99 MONTHLY

Provision for Certain Local Taxes and Fees

There shall be added to the customer's bills, as a separate item, an amount equal to the proportionate part of any license, occupation, franchise, or other similar fee or tax now or hereafter agreed to or imposed upon the Company by the Commonwealth or local taxing authorities, whether imposed by statute, ordinance, franchise or otherwise, and which fee or tax is based upon a percentage of the gross receipts, net receipts, or revenues of the Company. Such amount shall be added to bills of customers receiving service within the territorial limits of the taxing authority. Where more than one such fee or tax is imposed, each of the charges or taxes applicable to a customer shall be added to the customer's bill as separately identified items. Some such taxes and fees include, but are not limited to:

- A Gross Receipts Surcharge of 1.3 percent collects the Company's cost of the Gross Revenues Tax.
- When the Company is required to pay three percent (3%) utilities gross receipts license tax for schools, authorized by K.R.S. 160.613, the Company will increase its rates in any such county in which it is required to pay such school tax by three percent (3%).

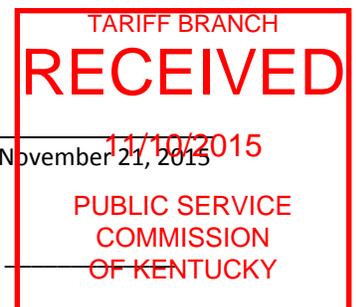
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VII. BILLING AND PAYMENT (Cont'd)

Review of Bills and Adjustment of Charges

Customer has a duty to review its bills on a monthly basis to assure proper billing and must bring any errors to Company's attention within thirty (30) days of the due date. In the adjustment of charges for overbilling by the Company, a refund will be made of the charges for the time period required by Kentucky regulations, if any, and if none exist then for a period of three (3) months prior to the Customer bringing the error to Company's attention.

In the event of a dispute about a bill, Customer is required to pay the undisputed portion of the bill by the due date. Company shall then investigate Customer's dispute and report the results of such investigation to the Customer. Company shall then either credit the billed amount to Customer or inform Customer that the disputed amount is then due to avoid disconnection on five (5) days' notice.

Payment

The Customer is required to pay all charges for exchange services and facilities, and for toll messages from its premises or via its Services provided by Company, whether incurred via fraudulent use of the Customer's Services or its equipment if . The Customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

Returned Checks

Company reserves the right to collect a \$30.00 charge for checks returned by banks.

Payment Convenience Fee for Payment Made Via Telephone Call

A fee will apply for each instance of payment of outstanding charges when authorized by a Customer via telephone (whether such telephone call was initiated by the Customer or by the company) and when the method of payment would allow the payment to be immediately credited to the Customer's account, such as payment via a credit card, an electronic check, or any other discretionary type payment. This fee will not apply for payments taken directly by Customers to authorized Company payment locations, payments mailed in, automatic funds transfer, and other conventional methods of payments. The Customer will be informed of any applicable charges prior to processing the Customer's request and given the opportunity to be transferred to the automated payment system to avoid the payment convenience fee charge.

Per Telephone Request

\$5.00

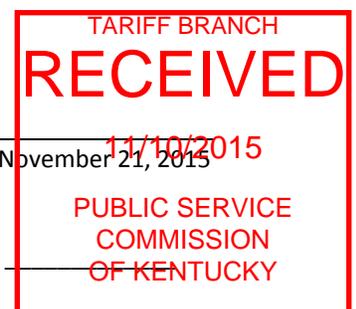
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VII. BILLING AND PAYMENT (Cont'd)

Late Payment Charge

A Late Payment Charge of 2.0% is applicable to all unpaid balances remaining on a customer's bill after the due date listed on the customer's previous bill and will be included in the total amount due on the customer's current bill. The late payment penalty may be assessed only once on any bill for service rendered.

Collection Fee

A collection fee of \$1.50 will be added to each customer bill that receives a Late Payment Charge.

Installment Billing Service Fee

Service may be established in advance of payment of connection charges. At the customer's option, installation service and connection charges and deposits may be paid in up to four monthly installments so long as the per month installment payment is \$5.00 or greater per month. If installment billing is requested on additional installation and service charges while a balance is due, the additional amounts will be treated as a separate installment billing arrangement. The fee will not apply to Lifeline customers.

Installment Billing Service Fee \$2.00

Advance Payments

Applicants may be required to pay at the time the application is made all service charges and installation charges that may be applicable, as well as such special construction and installation charges as are to be borne by the applicant, except in the case of Federal, State, or Municipal government agencies.

Deposits

The Company may require a minimum cash deposit or other guarantee to secure payment of bills either before or during the provision of Service if the Company reasonably determines that the Customer has a questionable credit history. Deposits shall be handled in a manner consistent with Kentucky PSC regulations; however, if there are no regulations applicable to deposits, the following terms shall apply: The amount of deposit normally required is two-twelfths (2/12) of the Customers actual or estimated annual bill. Service may be refused or discontinued for failure to pay the requested deposit.

The fact that a deposit has been made shall in no way relieve the applicant or Customer from complying with requirements regarding advance payments and the prompt payment of bills; nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for non-payment.

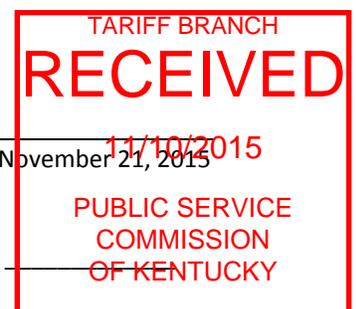
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VIII. DISCONNECTION, TERMINATION, AND REFUSAL OF SERVICE

Contract and Service Periods

Except as specified in other contract terms with the Customer, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. Company may require a contract period longer than one month at the same location in connection with unusual or special construction. In the case of service for which the initial contract period is less than one month, charges for one full month shall apply.

Unless otherwise set forth in a contract, when a customer cancels an order for service carrying a termination charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering and for any construction required.

Disconnection or Refusal of Service by Company

Company may disconnect Service at the end of any contract period by providing notice to Customer. Additionally, during a contract period, Company may disconnect or refuse to provide service for any of the reasons listed below ("Cause"):

- Nonpayment of an undisputed delinquent amount or nonpayment of any resolved disputed amount on notice to Customer in writing at least five days in advance of such disconnection.
- Unauthorized use of telephone utility equipment in manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- Use of Service in a way that impairs or interferes with the network or the services of other customers
- Abusive or fraudulent use of the Service or equipment such as obtaining or attempting to obtain any Service by rearranging, tampering with, or making connections with any Company facilities or by any trick, scheme, false representation, false credit device, or by through any other fraudulent means with the intent to avoid full payment for the Service obtained;
- Use of Services for a call or calls in a manner expected to frighten, abuse, torment or harass another;
- Use of the Services for foul, abusive, obscene, or profane language; or impersonation of any other individual with fraudulent or malicious intent.
- Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- Misrepresentation of identity in obtaining telephone utility service.
- Failure to post a required deposit or guarantee.
- Failure to comply with terms of a settlement agreement.
- Failure to observe the rules and regulations of the Company set forth herein or any applicable law or regulation

In case of termination for Cause, termination charges equal to the charges that would have been paid to Company for the length of the remaining term of the contract shall be due, in addition to all charges due for service which has been furnished.

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VIII. DISCONNECTION, TERMINATION, AND REFUSAL OF SERVICE (Cont'd)

Disconnection of Service by Customer

Upon thirty (30) days written notice to Company, Service may be terminated after the expiration of the initial contract period, and upon payment of all charges due to the date of termination of the service.

During a contract period, Customer may terminate services on notice; however, a termination charge equal to the charges that would have been paid to Company for the length of the remaining term of the contract shall be due, in addition to all charges due for service which has been furnished.

Consequences of Disconnection and Restoration of Service Charges.

A "restoral of service" charge of \$24.99 is applicable to each reconnection of service and a Premise Visit Charge is also applicable when a premise visit is necessary. On reconnection, a new telephone number will be assigned and Company will require payment of installation charges.

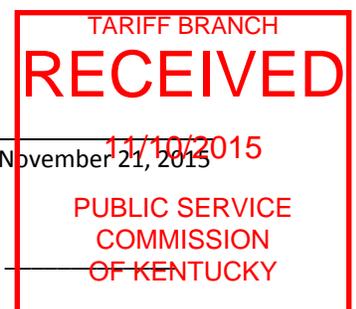
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IX. SERVICES OFFERED AND CHARGES

I. SPECIAL PROMOTIONS AND ARRANGEMENTS

Upon occasion, the Company may elect to offer special promotions of new or existing services or products for limited periods as approved by the Commission. These promotions are a temporary waiver of certain recurring and non-recurring charges.

Additionally, arrangements may be developed by the Company and, at the Company's discretion, offered on a case-by-case basis taking into account special customer considerations including, but not limited to, volume or term commitments, bundled services, in response to a competitive offering or for a service not generally offered under this tariff. ICB rates and terms will be memorialized in a contract entered between the Company and the Customer.

II. NON-RECURRING SERVICE CHARGES - CONNECTIONS, MOVES AND CHANGES

When Company initiated, service charges are not applicable to changes in grade of basic exchange service.

The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the Customer, nor do they contemplate work begun being interrupted by the Customer. If the Customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specific charges will be made equal to the additional cost involved.

Service Ordering Charge/Network Access Establishment and Change- applies for work (each service order) done in receiving, recording, and processing information necessary to execute a customer's request for connections of service or moves, changes or additions to existing service. One subsequent service ordering charge is applicable to each order for a move, change, or addition and a change or addition of additional directory listing, a change of telephone number (Only one charge is applicable per order if more than one change is requested on the order). One subsequent service ordering charge applies each time a change to a current customer's service is made at the request of the customer.

	<u>Residence</u>	<u>Business</u>
Initial Order	\$14.80	\$14.80
Subsequent Order	5.00	15.00

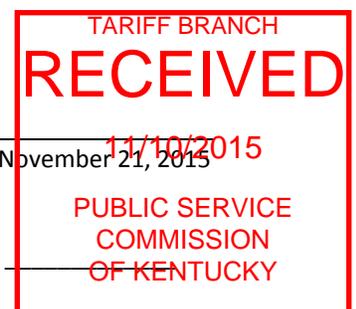
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

II. NON-RECURRING SERVICE CHARGES - CONNECTIONS, MOVES AND CHANGES (Cont'd)

Line Connection Charge/Central Office Line Connection Work- applies to work done in the Central Office and elsewhere in association with providing each access line or making changes thereto. The term "Connection" denotes the establishment of telephone service, including moves. Line connection charges are applicable to each change in telephone number made at the request of the customer, but it is not applicable when service is assumed by a customer prior to discontinuance by another customer and there is no change of telephone number.

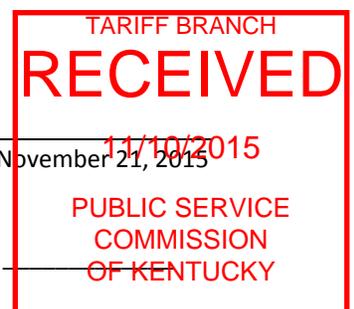
	<u>Residence</u>	<u>Business</u>
Line Connection Charge, each access line	\$4.20	\$4.20

Premises Visit Charge- applies if an employee visits the customer's premises and completes work requested by the customer. One premises visit charge is applicable whenever a Company employee is dispatched to the customer's premises to complete a customer service request. No premises visit charge is applicable for subsequent visits required to complete an order to which a visit charge has been applied, unless subsequent visits are required due to the Customer.

	<u>Residence</u>	<u>Business</u>
Premise Visit Charge, per visit	\$11.05	\$11.05

Trouble Isolation Charge- applies for each visit by the Company to the premises of the customer, or authorized user, where the difficulty or trouble report is the result of something other than the Company, such as, but not limited to, the customer's inside wiring or from the use of equipment provided by the customer or authorized user. The charge does not include any further isolation work beyond the Company's specified demarcation point.

	<u>Residence</u>	<u>Business</u>
First 30 Minutes, each premises	\$45.60	\$45.60
Each Additional 30 Minutes or fraction thereof, each premises	\$18.95	\$18.95



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IX. SERVICES OFFERED AND CHARGES (Cont'd)

II. NON-RECURRING SERVICE CHARGES - CONNECTIONS, MOVES AND CHANGES (Cont'd)

Drop Relocation Charges- when the drop relocation is requested by the customer, applies in addition to appropriate charges set forth above:

Aerial Drop Relocation – New Facilities

0 – 100 Feet	\$130.00
Cost Per Foot over 100 Feet	\$1.30

Aerial Drop Relocation – Movement of Existing Wire

0 - 100 Feet	\$ 65.00
Cost Per Foot over 100 Feet	\$0.65

Buried Drop Placement – Plowed In

0 - 100 Feet	\$210.00
Cost Per Foot over 100 Feet	\$2.10

Buried Drop Placement – Customer Provided Trench

0 – 100 Feet	\$175.00
Cost Per Foot over 100 Feet	\$1.75

Buried Drop Placement – Driveway Bore

0 – 10 Feet	\$120.00
Cost Per Foot over 10 Feet	\$12.00

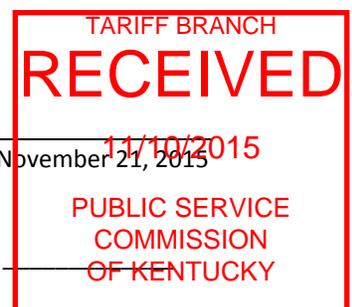
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. EMERGENCY NUMBER SERVICE-911

DEFINITIONS

911 Central Office Enabling permits the central office to recognize 911 as a valid number and to connect such calls to a 911 Service Line or dedicated Interoffice Facility. For E911, it also enables the central office to generate ANI for the caller's telephone number and provide it to the 911 Service Line or dedicated Interoffice Facility.

911 Customer or Customer- a municipality, local government authority or either's duly appointed agent for purposes of obtaining 911 services, public service agencies such as police, fire or emergency medical or a common bureau serving a group of such entities (also referred to as a PSAP herein) or a private switch owner/ALI Customer.

911 Service Line A local loop connection from a Central Office to the 911 Customer served by that central office.

Automatic Location Identification (ALI). The automatic display at the PSAP of the caller's telephone number, address/location of the telephone, and supplementary emergency services information of the location from which a call originates.

ALI Database A database of ALI records containing access line customers' names, addresses, telephone numbers, and ESNs to be used for 911 purposes. This database, once provided to the 911 Customer, may include additional information about that location. Customer names may be omitted as a local option.

Automatic Number Identification (ANI). A feature by which the calling party's telephone number is forwarded to the 911 Control Office and to the PSAP's equipment.

Called Party Hold enables the PSAP attendant to hold a 911 connection even if the calling party hangs up.

Centralized Automatic Location Identification System (CALI) consists of two hosts, one being the primary and the other being the secondary. The PSAP sends a query to both hosts to retrieve ALI. The primary returns the ALI and lets the secondary system know that it has handled the query. If the primary cannot return the ALI, then the secondary takes over.

CALI – Ports – PSAPs provides interface to the CALI System via a firewall protected Interface port. The port provides an interface for the PSAPs to acquire local ALI dips within the CALI.

CALI – Ports – Third Party Database Provider provides Third Party Database Providers/Wireless Carriers providing an NCAS solution for Wireless E9-1-1, a way to connect via a secured connection to the Company's CALI System.

CALI Storage/1,000 Records System – PSAPs- the data storage for ALI records within the CALI System, both the primary and secondary.

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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. EMERGENCY NUMBER SERVICE-911 (Cont'd)

DEFINITIONS (Cont'd)

CALI- Transport and Termination, SWC to CALI Systems – PSAPs provides for a 4-Wire data flat-rated average interexchange trunk to an Access Tandem/E911 SR or other aggregation point; a minimum of two is required per PSAP. This connects the PSAP's Central Office/Wire Center to an aggregation point such as an E911 Tandem where the Interexchange Trunk Data circuit is connected to a leased DS1 facility at the DACS for transport across state lines to the primary and secondary CALI systems.

Emergency Ringback allows the Customer's attendant to ring back the caller's line. This feature may only be available if the call is routed to the PSAP via dedicated facilities. This feature may not be available with arrangements using tandem switching.

Emergency Service Number (ESN) is assigned by the 911 Customer to all 911 callers served by each combination of Emergency Response Agencies (i.e., which police, fire, and ambulance service is responsible for that 911 callers's location). Thus, the service area of each PSAP and Secondary PSAP can be defined in terms of the ESNs for which it is responsible. The ESN is recorded in the ALI database (where established) to inform the PSAP attendant which 911 Customer is responsible for each 911 caller's location and in the SR records, if applicable, to assist in determining call routing to the correct 911 Customer.

Forced Disconnect A function of the 911 Central Office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the 911 exchange lines and is a standard feature of 911 Service.

Interoffice Facility. A dedicated facility between central offices (intra- or interexchange).

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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. EMERGENCY NUMBER SERVICE-911 (Cont'd)

DEFINITIONS (Cont'd)

Master Street Address Guide (MSAG) A perpetual database defining the geographic area of a 911 service, such as by an alphabetical listing of the street names, high-low house number ranges, community names, PSAP identification codes, and ESNs.

PS ALI Entry A personal computer software program that will automate the process of building ALI records of private switch 911 callers in the NENA Standard Format. It provides for some limited accuracy checks, uploading the records to the Company, and receiving downloads of errors in the PSEU (private switch end user) records from the Company.

PS ALI Gateway The Company's computer facility that will interface with the PSP Administrative Site to receive PSEU ALI updates and from which error reports will be returned. Communication will be via dial-up modem, using a common protocol.

PSAP See definition of 911 Customer

Subscriber Billing- billing to the customer's end users by the Company, on behalf of the customer, to recover an amount less than or equal to the total 911 Service charges applied to the customer.

Subscriber Record Information is provided from the Company's ordinary service, billing, and directory records. This information consists of a telephone number with the associated name, service address, and jurisdiction as provided by the 911 callers. These records were not created for, or intended for use with the determination of complete, accurate, or timely information for emergency purposes.

Third Party FRAD Connectivity- a service created to provide access to a non-Company-controlled database to retrieve information for a given call for emergency assistance. Upon receipt of a call at the PSAP location a request is forwarded through the ANI/ALI Controller that first queries a Company-controlled database for specific caller information via a full period data circuit. If the information is unavailable within the Company-controlled database, software "broadcasts" a request for data through a Frame Relay network to 3rd Party-controlled databases to retrieve the data.

Wire Center. The local telephone dial switching office serving Customers in a well-defined area.

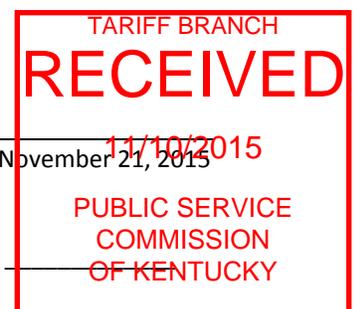
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. EMERGENCY NUMBER SERVICE-911 (Cont'd)

PURPOSE OF SERVICE/SCOPE/APPLICATIONS AND ORDERS

Application for 911 Service must be executed in writing by a 911 Customer. If executed by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

When requested by the 911 Customer, and subject to the availability of facilities and appropriate operating conditions, the Company will provide a universal emergency number 911 for use of PSAPs only for the purpose of voice reporting emergencies by the public. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the Customer's personnel to respond to such calls on the Customer's premises.

This offering is limited to the use of central office number 911 as the universal emergency number. Only one 911 service will be provided within any geographical area. 911 Systems which are essentially municipal and/or countywide but have minor overlapping into another county due to community of interest reasons are considered to be covered by this Tariff. Company serving boundaries and political subdivision boundaries may not coincide. If a central office serves telephones located both within and outside the Customer's public safety jurisdiction, it is the obligation of Customer to make arrangements to handle all 911 calls that originate from telephones served by these central offices. The Company shall not be required to provide 911 Service in less than an entire central office (switching entity).

911 Service is classified as business service and is arranged for only one-way incoming service to the appropriate PSAP. The Customer must subscribe for additional local service at the PSAPs for administrative purposes for placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.

EQUIPMENT

Equipment that may be provided by the company and shall remain the property of Company. If any charges are not itemized in this tariff for equipment including, but not limited to, any rearrangements, moves or changes, they will be provided at quoted rates.

Equipment, used in conjunction with any 911 Emergency Telephone Service, located at the PSAP(s) may be provided by the customer subject to the approval by the Company for compatibility with the 911 system. Any additional costs associated with bringing incompatible equipment into compliance with the 911 system will be the responsibility of the customer. Company shall not be required to modify its network operations or protocols to accommodate PSAP equipment.

Any Customer provided equipment used in connection with 911 Service shall be configured so that it is unable to extract any information from any Company database or system other than information relating to a number (identified through the ANI feature as the source) or an in progress 911 call.

Equipment shall be registered under Part 68 of the Federal Communications Commission's rules governing customer premise equipment (CPE). The equipment shall also comply with Part 15 of the Federal Communications Commission's rules governing CPE. The equipment shall be compatible with national standards for interfaces of E911 Emergency Response Systems.

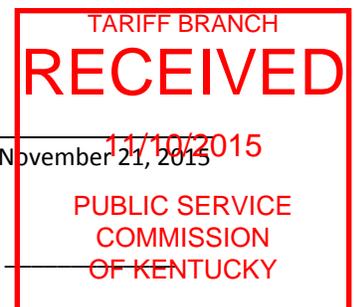
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. EMERGENCY NUMBER SERVICE-911 (Cont'd)

CUSTOMER RESPONSIBILITIES

Customer is responsible for:

- Meeting all Company technical specifications.
- Providing and staffing at least one PSAP 24-hours, seven days per week.
- Dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent such services are reasonably available.
- Developing an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties.
- Subscribing to, or providing, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the Company to be installed.
- Making such operational tests as, in the judgment of the Customer, are required to determine whether the system is functioning properly for its use. The Customer shall promptly notify the Company in the event the system is not functioning properly.
- Providing a correct set of addresses and ranges for the MSAG with ESNs assigned to each address. This must include all Company and participating telecommunication service 911 callers' addresses and be based upon Company standards, for E911 and other solutions providing ANI to the PSAP. 911 Customer shall advise the Company in a timely manner of any changes in the MSAG or ESN assignments.

In addition, Customers of PS/ALI service must:

- Install a minimum of two (2) private E9-1-1 local channels (except for PRI and BRI) with a voice grade local channel that provides for a communications path between the demarcation point at the PBX Customer premises and the E9-1-1 SRU tandem office serving the county where the main PBX system is physically located. The battery source is located in the E9-1-1 SRU tandem office and will be a nominal -48VDC (-42.75VDC to -56.5 VDC).
- Have a PBX switch that can transmit ANI using multi-frequency signaling (except when PRI or BRI service is used) with equipment that is compatible with the local channels and with loop reverse battery supervision. The PBX will signal an off hook (or seizure) by providing a loop closure across tip (+) and ring (-) with a maximum resistance of 670 ohms. The E9-1-1 SRU tandem office will instruct the PBX to forward the calling station's number (ANI) information by a battery reversal wink start signal.
- Supply Company with initial and updates to the telephone number and address data and maintain the data pertaining to each PBX station user.
- Use the PS/ALI entry software to maintain and forward PSEU Directory Numbers (DNs) and location information in the NENA Standard format to the Company, with updates as necessary to keep records current to requests from the Company to make corrections to record errors by uploading the corrected records within one working day.
- Employ Direct Inward Dial numbers that correspond to all of their PBX station numbers and order a block(s) of sequential DN's, from which each of its 911 callers is assigned an individual DN.

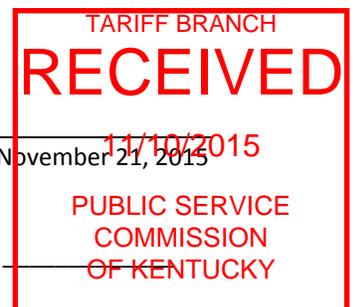
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. EMERGENCY NUMBER SERVICE-911 (Cont'd)

SERVICE QUALITY

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the actions or failures to act of the Customer or the failure of the facilities provided by the Customer, or due to causes beyond the Company's reasonable control, a pro rata adjustment of the fixed monthly charges involved will be allowed. Where allowances on monthly charges for Service Features of 911 Service are involved, only those Service Features which are affected by the interrupted service shall be considered; and, further, only those access lines on the interrupted portion of a service shall be considered in determining the number of access lines affected.

Company intends to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 911 Service.

PRIVACY

911 information consisting of the names, addresses and telephone numbers of 911 callers will be provided on a call-by-call basis only for the purpose of responding to emergency calls. The 911 calling party forfeits the privacy afforded by private and semiprivate telephone number service to the extent that the telephone number, address and name associated with the originating station location are furnished to the PSAP.

SERVICES OFFERED AND RATES

General. Rates and charges are based on costs for municipal and/or single county 911 Systems and based on the number of access lines located within the political boundaries served by the Customer. Monthly PBX trunk, circuit, channel and line rates and service connection charges also apply at Company's standard rates. Additionally, any other rates for changes, moves, etc. may apply as well.

Data base creation and modification costs will be priced on an ICB basis if not listed below.

For all but B911, the rates quoted herein presume ANI capability and the compatibility of the data from the systems between serving companies. Accordingly, when two or more local exchange companies participate in providing the 911 system to the Customer and extraordinary costs are required to provide ANI capability or compatibility, additional charges may be applicable.

Non-Recurring Charges. At the request of any county, municipality or political subdivision subscribing to 911 Service the Company will spread the payment of the applicable nonrecurring charges for the initial provision or subsequent addition of 911 Service and/or equipment in equal installments, where possible, which shall include all reasonable costs associated therewith, over a period not to exceed 18 months. They may also be prorated and applied to the monthly bills of 911 callers in a community, not to exceed 18 months.

911 Callers. The calling party is not charged for calls placed to the 911 number. Charges for applicable local and/or toll messages transferred over exchange facilities from a PSAP are billed to that PSAP based on the Company's then- applicable rates from the Central Office serving the PSAP initiating the transfer to the point of termination of the transfer.

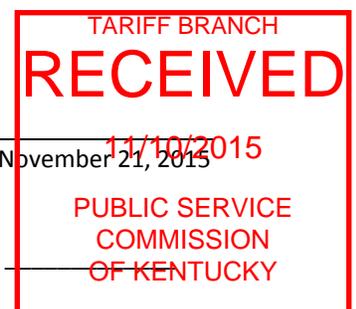
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. EMERGENCY NUMBER SERVICE-911 (Cont'd)

SERVICES OFFERED AND RATES (CONT'D)

ALI Database- The following rate elements apply to ALI Database:

- (1) Database Administration - The per database charge to create and maintain the MSAG and ALI database structure.
- (2) ALI Database - on a per record basis to develop and update street ranges, list correct addresses, assign ESNs and PSAPs to each record, and transmit the ALI to the database management system that will be accessed by the caller's ANI. Database rate elements include monthly rates and nonrecurring charges for each database, each 911 caller's record where Company is the host provider, each connecting company record where Company is the host provider, and each 911 caller's record provided to a host provider.

	<u>MRC</u>	<u>NRC</u>
- per Company provided Record	\$.08	\$.81
- per non-Company provided Record	\$.08	\$.37
- per System	\$394.00	

B911 (Basic 911 Service) B911 Service provides for routing all 911 calls originated by stations with given central office prefix codes to a single PSAP, but provides no information about the location or telephone number of the caller. Interoffice 911 service is provided between offices via dedicated interoffice facilities. 911 service from the central office serving the PSAP is provided over dedicated 911 service lines.

The following rate elements apply to a typical B911 arrangement:

- (1) 911 Central Office Enabling-\$37.00, per month
- (2) 911 Service Line and/or Channels- at the applicable Business or PBX Line and channel rates
- (3) Interoffice Facility - applies to each trunk and a minimum of two trunks is required on each interoffice route.

-Mileage - Applicable to each trunk on a per airline mile basis in accordance with standard inter- or intra-exchange rates.

-Trunk Termination - Applicable to each end of each trunk terminated for \$19.00 per month and a non-recurring charge of \$178.00

The following features may be provided in addition to Basic 911 Service, where conditions permit:

- (1) Forced Disconnect
- (2) Called Party Hold
- (3) Emergency Ringback

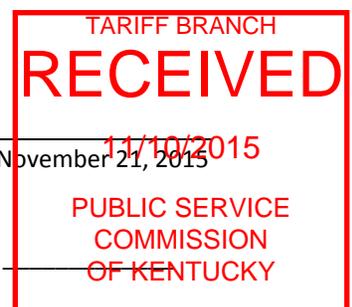
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. EMERGENCY NUMBER SERVICE-911 (Cont'd)

SERVICES OFFERED AND RATES (CONT'D)

Centralized ALI rates are inclusive of the network connections between the primary and secondary hosts. All other network connections are the responsibility of the Local Service Provider (Competitive Local Exchange Carrier, PBX, Wireless Service Provider, Third Party Database Provider, etc.). The PSAP must also purchase two 9.6k circuits or higher from the PSAP location to the serving WC to interface with the CALI system.

- (1) Forced Disconnect
- (2) Called Party Hold
- (3) Emergency Ringback
- (4) Provision of 911 Exchange Line at standard rates to all primary PSAPs and to secondary PSAPs that are equipped to display ANI Information on Customer provided equipment. The number of lines to PSAPs will be determined by the Company based upon anticipated call volumes. Secondary PSAPs not equipped to display ANI will receive calls on a transfer basis over the Exchange network or the Customer may subscribe for an additional 911 Exchange Line.

<u>Rates</u>	<u>MRC</u>	<u>NRC</u>
ALI Storage, per 1000 records (in addition to ALI Database Charges)	\$20.00	
Ports – Third Party Database Provider ^{1&2}	\$62.00	200.00
Ports – PSAPs ^{1&2}	\$25.00	200.00
Transport and Termination, SWC to CALI Systems – PSAPs ^{2&3}	\$370.00	

¹ Includes one port into the primary CALI host and one port into the secondary CALI host only and a secure connection for a Third Party Database, with security firewall. Only available if the PSAP is subscribing to the Company's CALI Database services and is connected to the CALI System. It does not include network, which is a circuit from the Third Party Database to the CALI, which must be purchased separately.

² Requires the purchase of a 9.6k or higher circuit between the Wireless Carrier/Third Party Database Providers Database and the primary and secondary CALI hosts.

³ Includes both the DS1 charge and the 4W trunk cost from the PSAP's local serving WC. Circuit must be 9.6K or higher from SWC to primary and secondary Centralized ALI Systems. Does not include IXC charges. In addition, PSAP must subscribe to 911 Service Lines from the PSAP to the serving WC. Does not include the CPE modem at the 911 Customer premise.

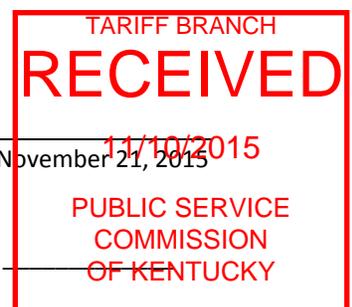
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. EMERGENCY NUMBER SERVICE-911 (Cont'd)

SERVICES OFFERED AND RATES (CONT'D)

Enhanced Universal Emergency Number Service (E911) is a telephone exchange communication service similar to Basic 911 Service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911, except with ALI.

The following rate elements apply to a typical E911 arrangement:

- (1) 911 Central Office Enabling- \$37.00 per month
- (2) 911 Service Line and/or Channels- at the applicable Business or PBX Line and channel rates
- (3) Interoffice Facility - applies to each trunk and a minimum of two trunks is required on each interoffice route.
 - Mileage - Applicable to each trunk on a per airline mile basis in accordance with standard inter- or intra-exchange rates.
 - Trunk Termination - Applicable to each end of each trunk terminated for \$19.00 per month and a non-recurring charge of \$178.00
- (4) Automatic Location Identification (ALI) Database – see ALI, above.

Private Switch/ALI Service (PS/ALI) allows a private branch exchange (PBX) switch located on the Customer's premises with Primary Rate ISDN (PRI) or Basic Rate ISDN (BRI) service to connect directly to a county-specific 911 network. The emergency service agency and/or county addressing agency serving the area may be involved to update the Master Street Address Guide (MSAG) and to determine the best method in which emergency calls from PS/ALI Service locations will be handled. The MSAG may require modifications to accept any new PBX Customer address locations, street names and community names. This service cannot be used with PSAPs that have standalone databases not served by a Selective Router.

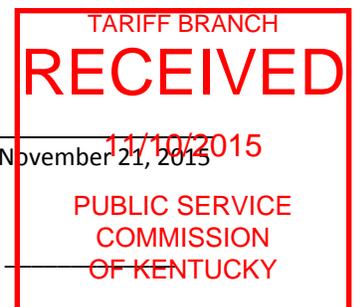
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. EMERGENCY NUMBER SERVICE-911 (Cont'd)

SERVICES OFFERED AND RATES (CONT'D)

If additional lines, trunks, or terminations are required from the Point of Concentration to the PSAP to handle PS 911 Service, and/or if additional local loop connections or terminations are required at the PSAP end, regardless of whether there is a Point of Concentration or not, the cost of these additions is the responsibility of the 911 customer.

Installation Charge, per Customer

Up to 1,000 station records, per customer	\$4,000.00
1,001 to 2000 station records, per customer	\$4,750.00
2,001 to 4,000 station records, per customer	\$5,250.00
4,001 or more station records, per customer	\$5,750.00

60 Month Contract Period - Monthly Charges, per 1,000 PBX station (ALI) records

Up to 1,000 station records	\$150.00 + \$15.00 per 100 records
1001 to 2000 station records	\$150.00 + \$12.00 per 100 records
2,001 to 4,000 station records	\$150.00 + \$10.00 per 100 records
4,001 or more station records	\$150.00 + \$ 8.00 per 100 records

When the PBX owner/operator moves Company 9-1-1 PS/ALI Service, cancellation charges do not apply, 60-month rates in effect will continue uninterrupted, new nonrecurring charges do not apply, and local channel charges apply as appropriate.

Selective Routing- is an optional service offered to 911 customers in which at least one central office within a designated area provides tandem selective routing capabilities for 911 calls from all end offices in the designated area. The Selective Router controls the switching of the ANI to the appropriate PSAP. It includes the following features.

- (1) Redundancy via network design through duplicating the trunking to each selective router which contains fully mirrored databases.
- (2) Alternating Routing routes 911 calls to another PSAP over dedicated trunks under special conditions.
- (3) Call Transfer provides the capability to transfer established 911 calls to another PSAP or secondary PSAP or another location selected by the primary PSAP attendant.
- (4) Default Routing is activated when an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the 911 Control Office to a default PSAP. Each incoming 911 facility group to the Control Office is assigned to a designated default PSAP. Party line service will be default routed. No ANI/ALI data is provided when a call is sent to DR.

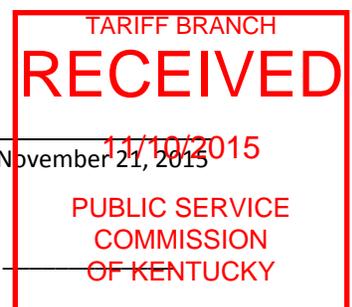
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. EMERGENCY NUMBER SERVICE-911 (Cont'd)

SERVICES OFFERED AND RATES (CONT'D)

(5) E911 Trunk Concentration concentrates the number of incoming 911 trunks at the tandem into a smaller, concentrated trunk group going to the PSAP.

(6) Forced Disconnect

(7) Night Transfer provides the capability to reroute 911 calls to another PSAP during specified hours

Selective Routing (in addition to the ALI database rates), per record \$.07

(8) Selective Router Port Connectivity- establishes the hardware connection on the Selective Routing switch that provides connectivity for the incoming 911 trunk circuits to enable 911 Customers access to the Emergency Services network. Selective Router Port Connectivity is required for each individual trunk circuit. In addition to the standard connectivity fee, which is applied in all cases, there are additional charges (such as the Wireless Additive) specifically for software/firmware required only by wireless providers for multiple 10-digit data streams.

Selective Router Port Connectivity, per trunk, per month \$ 38.82

Wireless Additive, per trunk, per month \$76.14

(9) Selective Router Trunk - provides a voice trunk from a Central Office serving the PSAP to the appropriate selective router. If IXC charges are incurred, they are in addition to the selective router trunk charge. The customer must also purchase a selective router port and central office termination.

C.O. to S.R., per month \$50.00

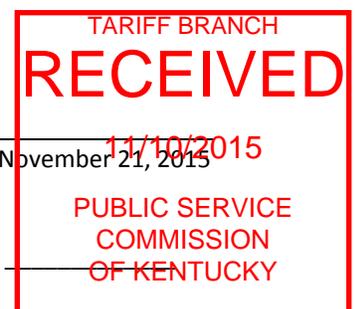
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. EMERGENCY NUMBER SERVICE-911 (Cont'd)

SERVICES OFFERED AND RATES (CONT'D)

3rd Party FRAD Connectivity is comprised of two components, Frame Relay Access and Steerable ALI Software Service.

(1) Frame Relay Access Service establishes a Frame Relay connection at the central office as well as whatever data circuits are needed to gain access to the Frame Relay network provider. Data connectivity to a 3rd Party Frame Relay service is additional and must be coordinated by the customer requiring service.

(2) Steerable ALI is required for each CLEC or Wireless vendor or their agent for each Company-controlled database platform to which an NCAS connection is required. Steerable ALI is a software product that provides a means of "broadcasting" a request for data across all active channels to retrieve the proper ANI/ALI information for a given request.

TERMINATION LIABILITY For CALI and PS/ALI Service, a term of five years is required. If CALI service is cancelled in whole or in part by the customer or is terminated for cause by the Company prior to expiration of the five-year period, a termination Charge equal to the Monthly Rate For All Services multiplied by the number of months remaining in five year term shall apply. If PS/ALI Service is cancelled, the applicable termination charge will be \$50.00 for each month remaining on the contract. When an order for 911 service and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are canceled in whole or in part prior to completion of the work involved, the Customer is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.

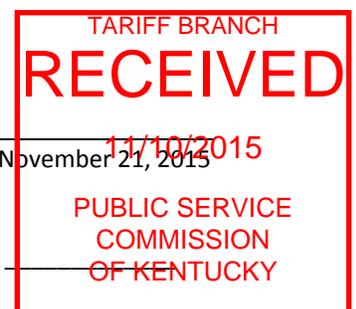
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

IV. **211, 511 and 711 (ABBREVIATED DIALING)**

Description. 211 Service allows a Company subscriber to access a community information and referral service call center by dialing only the 211 abbreviated dialing code. 511 Service allows a Company end user access to Travel Information Services by dialing only the 511 abbreviated dialing code. 711 is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. For purposes of this Section, "Customer" means a 211, 511 or 911 service provider. These services are collectively called "Abbreviated Dialing" for purposes of this Section. Abbreviated Dialing is supplemental to and is not a replacement for local exchange service.

Limitations of Service. The Company can only make Abbreviated Dialing available to end users located in Company local exchanges and to Company's end users. To establish abbreviated dialing to end users in non-Company local exchanges or from cellular or competitive carrier customers, the Customer must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.

Abbreviated Dialing is not available from pay telephones located in Company local exchanges (except calls from coin telephones to 711) or for the following classes of service: hotel/motel/hospital service, inmate service, 1+ or 0_ calling, 0- operated assisted calling and 101xxx calling. 711 is not available for calls to 700, 976, or 900 numbers, informational recordings, operator-handled conference service and other teleconference calls, calls billed to cards other than those issued by AT&T or other local exchange companies.

Abbreviated Dialing will not provide calling number information in real time to Customer. If this type of information is required, Customer must subscribe to compatible Caller ID service.

The Customer is prohibited from providing programming which involves live group interaction such as "GAB" lines, chat lines, or similar type programs where the primary purpose is for callers to interact with each other.

The Customer is restricted from selling or transferring the abbreviated dialing number to an unaffiliated entity, either directly or indirectly. If a Customer becomes an affiliate of or is acquired by another, Customer through merger, acquisition, or otherwise, then the affiliated Customers must surrender all but one 211 number within 6 months of the merger or acquisition.

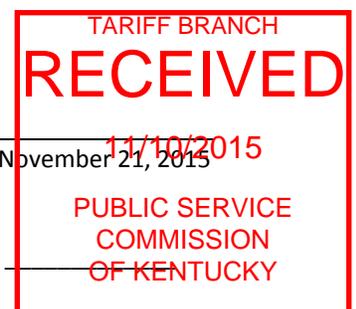
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. **211, 511 and 711 (ABBREVIATED DIALING)**

Application for Service.

Customer may establish Abbreviated Dialing in all, part or none of the company's local exchanges. It shall make written application with the Commission that includes the following:

- The unpublished seven (7) or ten (10) digit telephone number (only one) that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed Abbreviated Dialing code into the telephone number Customer provides once Abbreviated Dialing is established in the local exchange. If Customer desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then Customer shall make a new application.
- A location description of the Customer call center where Abbreviated Dialing calls made from the Company local exchange will be routed.
- For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the Abbreviated Dialing.
- Due to potential preemption by the Federal Communications Commission, an acknowledgement of the possibility that the Commission's assignment of the Abbreviated Dialing code may be recalled at any time.

Customer Obligations.

Customer shall:

- Develop an appropriate method for responding to Abbreviated Dialing calls directly to it out of confusion or in error by Company subscribers. This includes calls made by Company subscribers that should be directed to 911 emergency services.
- Be prepared to receive all calls to the Abbreviated Dialing. To this end, Customer agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
- Comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission.
- Surrender the telephone number into which the Abbreviated Dialing code is translated if the Abbreviated Dialing is disconnected or discontinued for any reason.
- Obtain all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with Abbreviated Dialing, and from all holders of copyrights, trademarks, and patents used in connection with the said service.
- Respond promptly to any and all complaints lodged with any regulatory authority regarding Abbreviated Dialing. If requested by the Company, Customer shall assist the Company in responding to complaints concerning Abbreviated Dialing. Company will take all legal and practical steps to disassociate itself from Customers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.

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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. **211, 511 and 711 (ABBREVIATED DIALING)**(Cont'd)Customer Obligations. (Cont'd)

- Not promote Abbreviated Dialing with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
- Make such operational tests to determine whether the Company's facilities are functioning properly for its use. Customer shall promptly notify the Company in the event the Company's facilities are not functioning properly.
- If using a pre-recorded announcement, the Customer will provide the announcement and Company will provide only the delivery of the call, subject to availability of such facilities and requirements of the local exchange network. The Customer's sponsorship of any particular announcement of recorded program service shall not preclude another Customer from sponsoring the same or similar announcement or recorded program service. The Customer assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder announcement equipment located on the Customer's premises.

Rates.

Non-recurring charges shall apply for each Abbreviated Dialing number per local calling area. All normal line charges apply for the local exchange service for transporting and terminating messages at the Customer's premises.

A Number Change Charge applies when Customer makes application to change the telephone number into which the Abbreviated Dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.

The Company report of the number of calls completed to each Abbreviated Dialing number will serve as the sole document upon which remittance will be made.

In addition to the rates below, all applicable service order charges also apply.

	<u>Nonrecurring Charge</u>
Establishment of Service, per Service number, Per Central Office	\$389.90
Central Office Activation, Per Central Office	150.00
Change of Point –to Number by Customer, Per Central Office	13.50

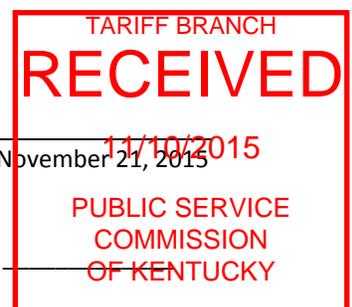
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

III. **211, 511 and 711 (ABBREVIATED DIALING)**(Cont'd)

Rates. (Cont'd)

Specific 711 Provisions:

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, two surcharges shall be assessed on all access lines to which the Federal End User Access Line Charge applies and served by this Company. Federal End User Access lines include Multiparty Service, Semi-Public Service, Business Single Line and Residence Single Line Service, and each individual line or trunk for business and Residence Multiline and Centrex CO-like services. This surcharge applies regardless of whether or not the access line uses the Kentucky Relay Service.

Telecommunications Relay Service Surcharge:

Per Residence line, per month \$0.02

Per Business line, per month \$0.02

Telecommunications Access Program Surcharge:

Per Residence line, per month \$0.02 *

Per Business line, per month \$0.02 *

* The Kentucky Public Service Commission may adjust this rate.

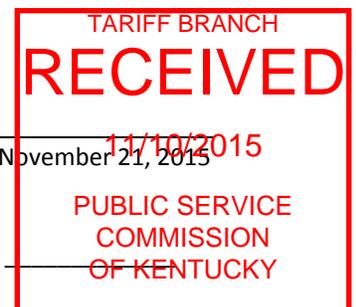
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

IV. Customer-Owned Coin-Operated Telephones (COCOT)

This access line associated with this service is provided for use with customer-provided coin-operated telephones. Access line service for COCOT cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.

Completion of local and 0+ local messages are provided by the Company's operator. All 0+, 0- and 1+ (intraLATA and interLATA) calls are routed to the presubscribed carrier. The operator cannot perform coin collecting functions and the Company is not responsible for refunds of coins deposited in COCOT.

The COCOT customer shall be responsible for:

- The installation, maintenance and operation of customer-provided public telephones used in connection with this service, connected to the network in compliance with Part 68 of the FCC Rules and Regulations.
- Any and all toll charges billed to the subscriber's account.
- Posting on or near the payphone the name and phone number of owner of the instrument, the operating instructions for the instrument, a cost-free method of reporting complaints and obtaining refunds.
- Accepting coins of various denominations, and having the capability of returning unused coins.
- Providing access to 911 Emergency Service (where available) free and without the use of a coin.
- Having COCOT that are FCC registered, hearing aid compatible, and meet federal requirements for size of digits on the instrument. They shall also be mounted COCOTs shall be mounted in accordance with federal height regulations for disabled persons.
- If access to long-distance service is provided, offering access to all certified long-distance carriers through 1-700, 1-800, 1-877, 1-888, 1-950, 101XXXX dialing.
- Offering toll-free access to 800/877/888 numbers.
- Charging only the Company operated payphone rate if the COCOT provider does not have a separate approved tariff on file with the Commission

The following are not allowed:

- Third number and collect calls to COCOTS
- Connection of COCOT to other types of access lines.
- Charging for calls not complete
- Connection behind a PBX
- Charging for local calls placed through the Kentucky Relay Center

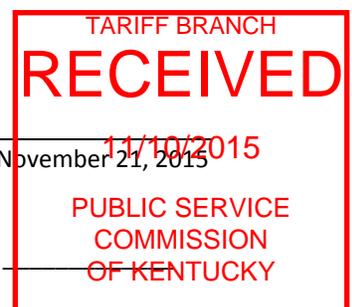
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

IV. Customer-Owned Coin-Operated Telephones (COCOT)

Rates and Charges

In addition to the below, all other charges for services such as Operator Assistance, Directory Assistance, non-recurring service charges for business services, Directory Assistance (with no free call allowance), etc., apply to COCOT as well.

Billing and Collection Services will be provided to COCOTS as specified in the Company's Intrastate Access Tariffs.

Local exchange service for COCOTS lines is provided at the following monthly flat rate. The rate specified herein entitles the subscriber to an unlimited number of direct dial local calls.

All exchanges, per line, less applicable SLC charges, per month \$33.49*

Optional Service Features

Billed Number Screening- where facilities permit, this service prevents the billing of incoming collect and third number billed calls or both to the COCOT line.

No Collect or Third Number Billing, per line, per month	\$.32
No Third Number Billing, per line, per month	.32
No Collect Billing, per line, per month	.32

Selective Class of Call Screening- where facilities permit, this service restricts outgoing 1+, 0+ and 0- calls placed over the Company's network, to only those calls which are charged to a number other than the originating number, i.e., collect, third number billed or calling card. The subscriber will specify, at the time of the order, the restriction or restrictions desired. The COCOT user will be allowed to place outgoing toll calls as Calling Card, a Third Number, or Collect to the Called Number

Option 1- an outgoing 1+ call will not be permitted unless the subscriber makes arrangements to have the call billed to a called telephone number (collect), a third number or a calling card account.

Option 2- an outgoing 0+ or 0- call will not be permitted unless the subscriber makes arrangements to have the call billed to a called telephone number (collect), a third number or a calling card account.

Per Screening Option, per month	\$.28
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Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook to assist in determining when billing for a specific call should commence.

Per Access Line, per month	\$ 9.96
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

V. LIFELINE SERVICE

Lifeline Service provides for a Federal credit on certain customers' bills pursuant to the FCC Orders via funding from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

The state universal service support mechanism will be funded by the following charge on all customers' bills except Lifeline customers. This amount charged to customers is prescribed by the Commission.

Effective March 10, 2016 Monthly Rate Per Line
\$.14

Credits are applied to the local service portion of the monthly telephone bill for qualified residential customers. Lifeline Service is limited to only one Service per qualified customer or household; within this section, 'household' is defined as "any individual or group of individuals who are living together at the same address as one economic unit," with an 'economic unit' defined as, "all adult individuals contributing to and sharing in the income and expenses of a household." However, a qualified residence customer or household is not eligible for Lifeline Service if they are currently receiving a Lifeline program discount on another service supported by the Federal Communications Commission.

(C)
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(C)

In order to qualify for the Lifeline Service, a customer must provide certification or authorize agency verification of their participation in at least one of the following programs: Supplemental Security Income (SSI); Supplemental Nutrition Assistance Program; Medicaid; Federal Public Housing Assistance or Section 8; Veteran's Pension or Survivor's Pension Benefit. Additionally, an applicant whose income, as defined in 47 CFR Section 54.400(f), is at or below one hundred and thirty-five percent (135%) of the Federal Poverty Guidelines, may also apply for eligibility certification. All applications for this service are subject to verification pursuant to FCC Orders. Lifeline program service will not be available on a retro-active basis.

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Credits

The following credits will apply for customers deemed eligible for Lifeline assistance, but the monthly discounted residential rate for qualified low-income customers may not be reduced below zero:

	<u>Monthly Credit</u>
Federal Credit	\$9.25
State Credit	\$3.50

Credits only apply to primary residential service and do not apply to non-recurring service charges, long distance service or any other services (i.e., Custom Calling, CLASS, construction charges, etc.) which may or may not be tariffed; however, service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**Talina R. Mathews
EXECUTIVE DIRECTOR**



EFFECTIVE
12/1/2016

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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By Authority of Order of the Public Service Commission In Case No. _____

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Dated: _____

IX. SERVICES OFFERED AND CHARGES (Cont'd)

V. **LIFELINE SERVICE (Cont'd)**

Toll Blocking.

The Company shall offer toll blocking to all qualifying low income customers at no charge at the time such customers subscribe to Lifeline service. If the customer voluntarily elects to receive toll blocking, the service shall become part of the customer's Lifeline service and all service deposits will be waived.

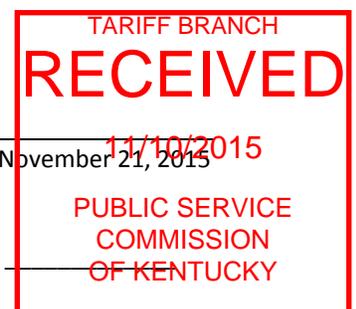
Credits and Deposits

The credit verification and deposit standards used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program with the exception that deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to toll blocking service.

Payments and Disconnection of Service

Lifeline service may not be disconnected for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.

Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.



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IX. SERVICES OFFERED AND CHARGES (Cont'd)

VI. **DIRECTORY LISTINGS** (only the primary is addressed herein for basic local definition)

One (1) listing is furnished without charge to each customer in conformity to the Company's practices with respect to its directories. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Company reserves the right to refuse to insert any listing in its directories which does not facilitate telephone service.

The length of any listing is normally limited to one line by the use of abbreviations when the clearness of the listing and the identification of the customer are not impaired thereby. When more than one line is required to properly list the customer, no additional charge is made. The Company will refuse to list in the alphabetical section of the telephone directory, any listing which does not constitute a legally authorized and adopted name; and/or, any name which is likely to mislead or deceive the public as to the identity of the customer; or which is inserted for advertising purposes; or which is more elaborate than is reasonably necessary to identify the customer. The Company will withdraw any listing which is found to violate the above rule.

The Company, in accepting listings as prescribed by Customers or prospective Customers, will not be a party to controversies between Customers as a result of the publication of such listings in its directories.

Non-Published Numbers. Upon written request, a customer's listing may be omitted from both the telephone directory and the Company's information records. Connections with such non-published stations may be completed only when requested by telephone number, or in case of extreme emergency when such emergency is stated by the calling party.

	<u>Per Month</u>
Non Published Number	\$4.99
Semiprivate (omitted from directory but in the Company's information records)	\$2.99

All new customers who apply for a non-published number shall be advised at the time of request for service that, if and when the utility offers E911 services, their numbers will be furnished to the E911 provider.

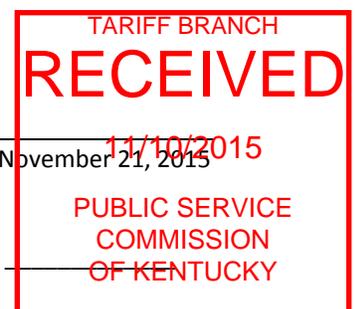
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

VII. LOCAL DIRECTORY ASSISTANCE SERVICE

This Service assists all local exchange Customers to obtain the telephone numbers of other local exchange Customers from an operator when the numbers cannot be obtained from the published directory.

There is a charge of **\$1.99** to each Customer for each call (maximum of two requested telephone numbers per call) requesting Local (1-411) assistance, except for calls received from hotel or motel guest rooms, hospitals which have as their principal undertaking the in-patient medical or surgical care of the sick or disabled, or from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory. Calling plan discounts are not applicable to this Service.

Directory Assistance Call Completion (DACC) provides an incoming Directory Assistance customer requesting any local or national number, a mechanized announcement offering call completion to the listed number requested, where facilities and operating conditions permit.

The mechanized announcement will instruct the caller that for an additional charge, the call will automatically be completed by depressing a specific digit on the touch dial key pad. The call is completed on a sent-paid basis (paid for by the calling station) and a charge is incurred only for answered calls. Person, collect, conference, calling card, third number or any other calls requiring operator handling are not included, and the service is not subject to optional calling plan discounts. This service will not be provided for 8XX, 976, 900, public and semi-public telephone services, feature group A services, or COCOT calls. Calling plan discounts are not applicable to this Service.

<u>Directory Assistance Call Completion</u>	<u>Charge per Call</u>
Each Call Completed	\$0.99

Charges for Directory Assistance Call Completion are not applicable to calls placed by those customers whose physical or visual handicaps prevent them from using the telephone directory, provided that those customers have forwarded documentation to the Company attesting to a qualifying impairment.

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IX. SERVICES OFFERED AND CHARGES (Cont'd)

VIII. LOCAL OPERATOR SERVICES

Operator Assisted Local Calls

A surcharge of \$1.00 will apply when the caller requests operator assistance and a call is completed in the local service area. The call may be billed to the originating number, credit card, third number or collect. This charge does not apply for calls to the Company for official Company business, for emergency calls to governmental agencies that have the authority and capability of providing aid in emergency situations, when the caller is handicapped and unable to complete the call due to this handicap, and when the caller has had service trouble in reaching the called number.

Other charges:

\$2.00 applies in lieu of the \$1.00 set forth above when the caller requests operator assistance and the call is completed person-to-person in the local service area

An additional \$.25 applies for calls made from a payphone that are not paid with coins.

An additional \$.50 applies to all calling card service calls when the caller dials both the called number and the calling card service number in the local calling area.

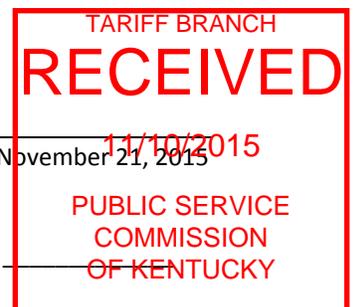
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IX. SERVICES OFFERED AND CHARGES (Cont'd)

IX. LOCAL EXCHANGE RATES

Schedule of Bracket Rates by Rate Group – Residence

<u>Monthly Rates</u>	
Rate Group	Rate Group
<u>I-A</u>	<u>II-A</u>
\$ 8.53	\$12.09

Schedule of Bracket Rates by Rate Group – Business

<u>Monthly Rates</u>	
Rate Group	Rate Group
<u>I-A</u>	<u>II-A</u>
\$14.99	\$30.99

<u>Exchange</u>	<u>Rate Group</u>
Mt. Washington (E.A.S. to Shepherdsville and Zoneton) . . .	I-A
Shepherdsville (E.A.S. to Mt. Washington and Zoneton) . . .	I-A
Zoneton (E.A.S. to Mt. Washington, Shepherdsville, and. . .	I-A
Metropolitan Louisville, Kentucky)	II-A

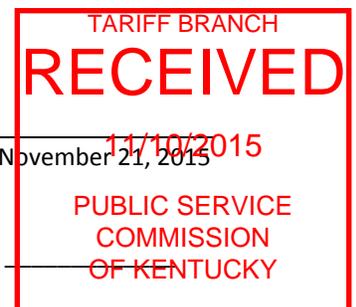
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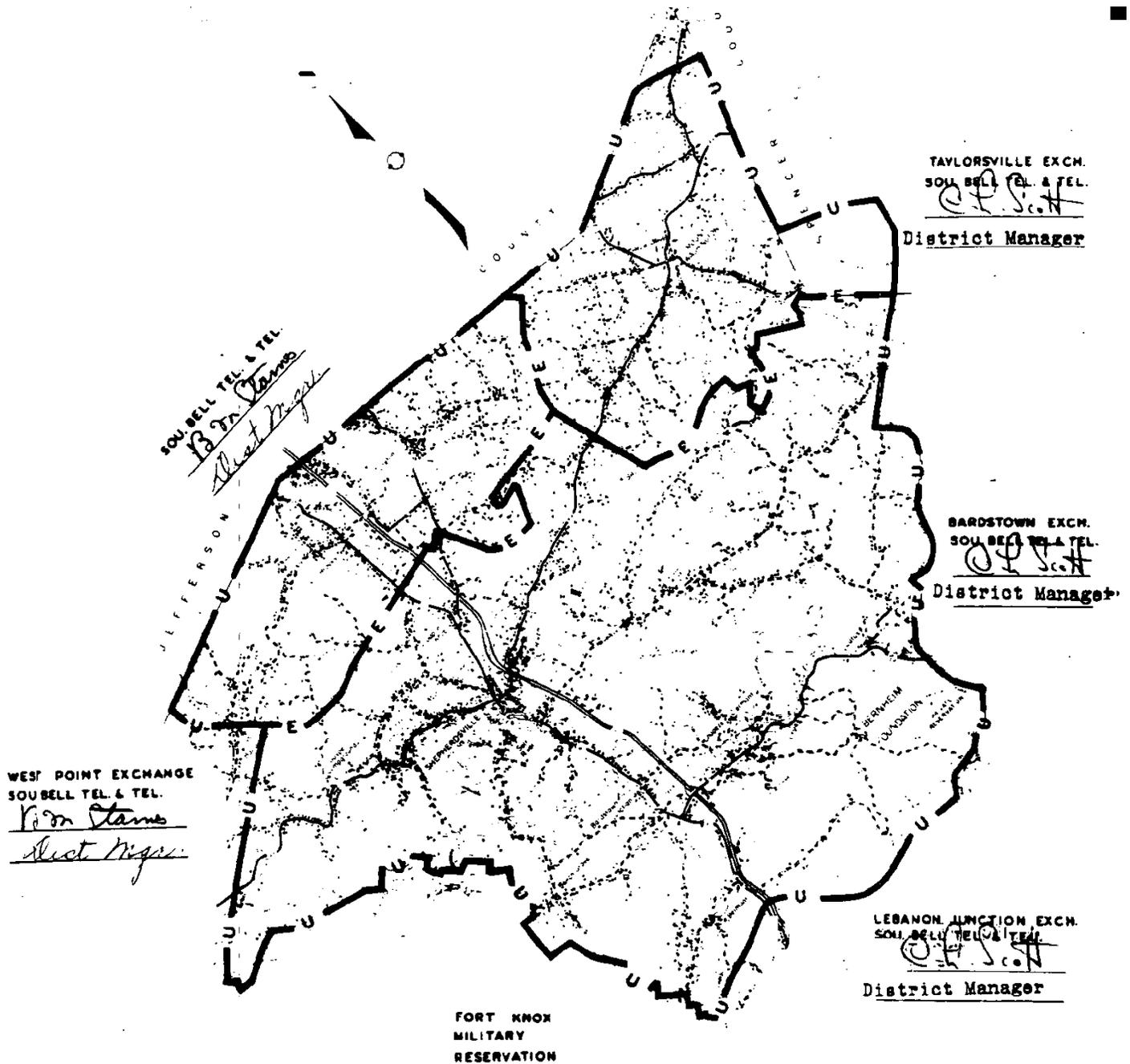
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X. LOCAL EXCHANGE MAPS



TARIFF BRANCH
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 OF KENTUCKY

Date of Issue: November 11, 2015

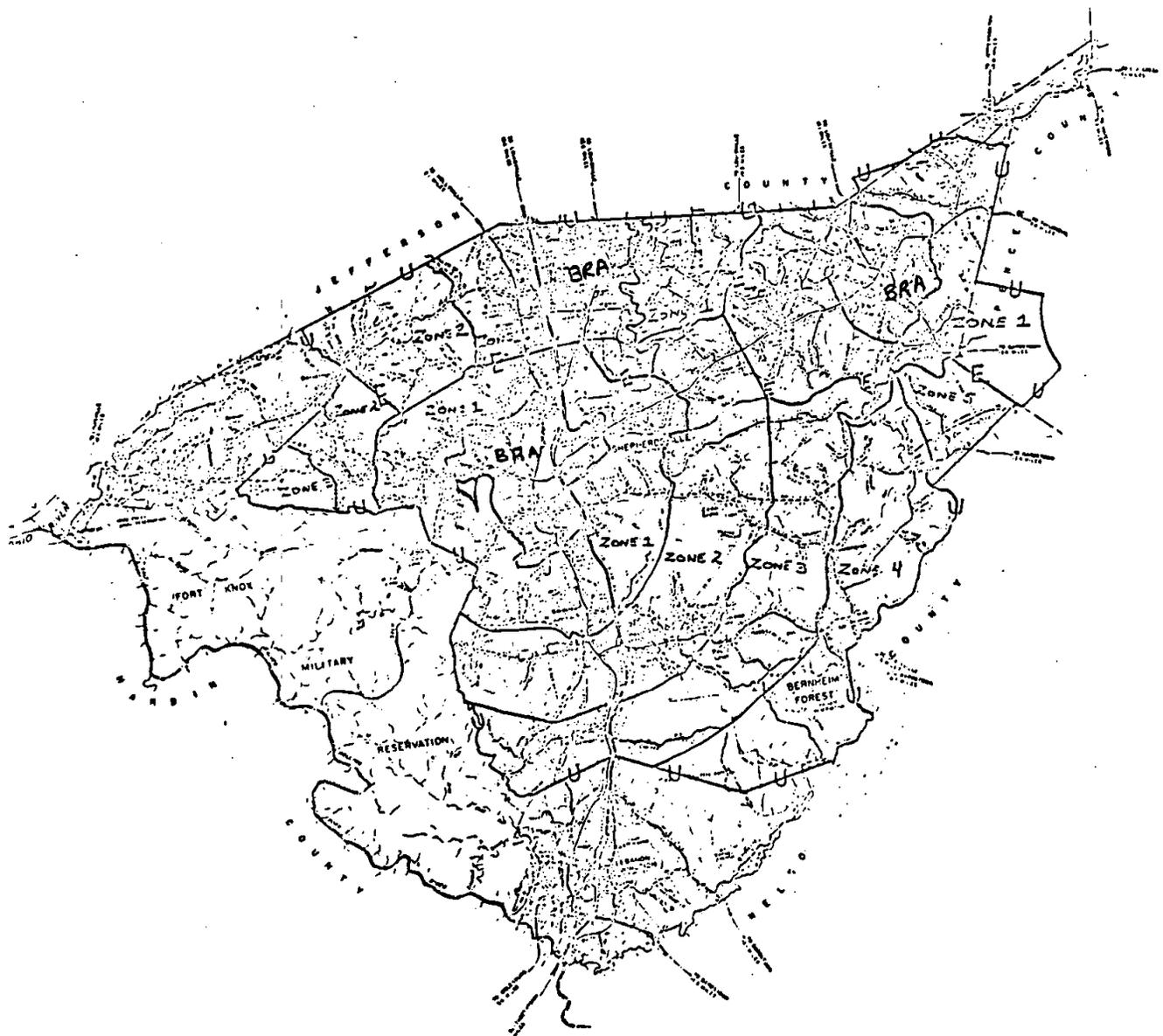
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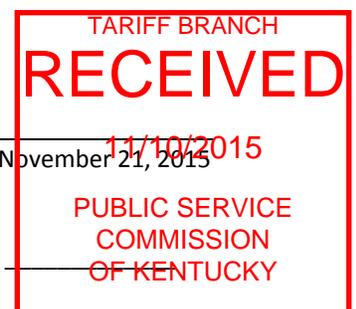
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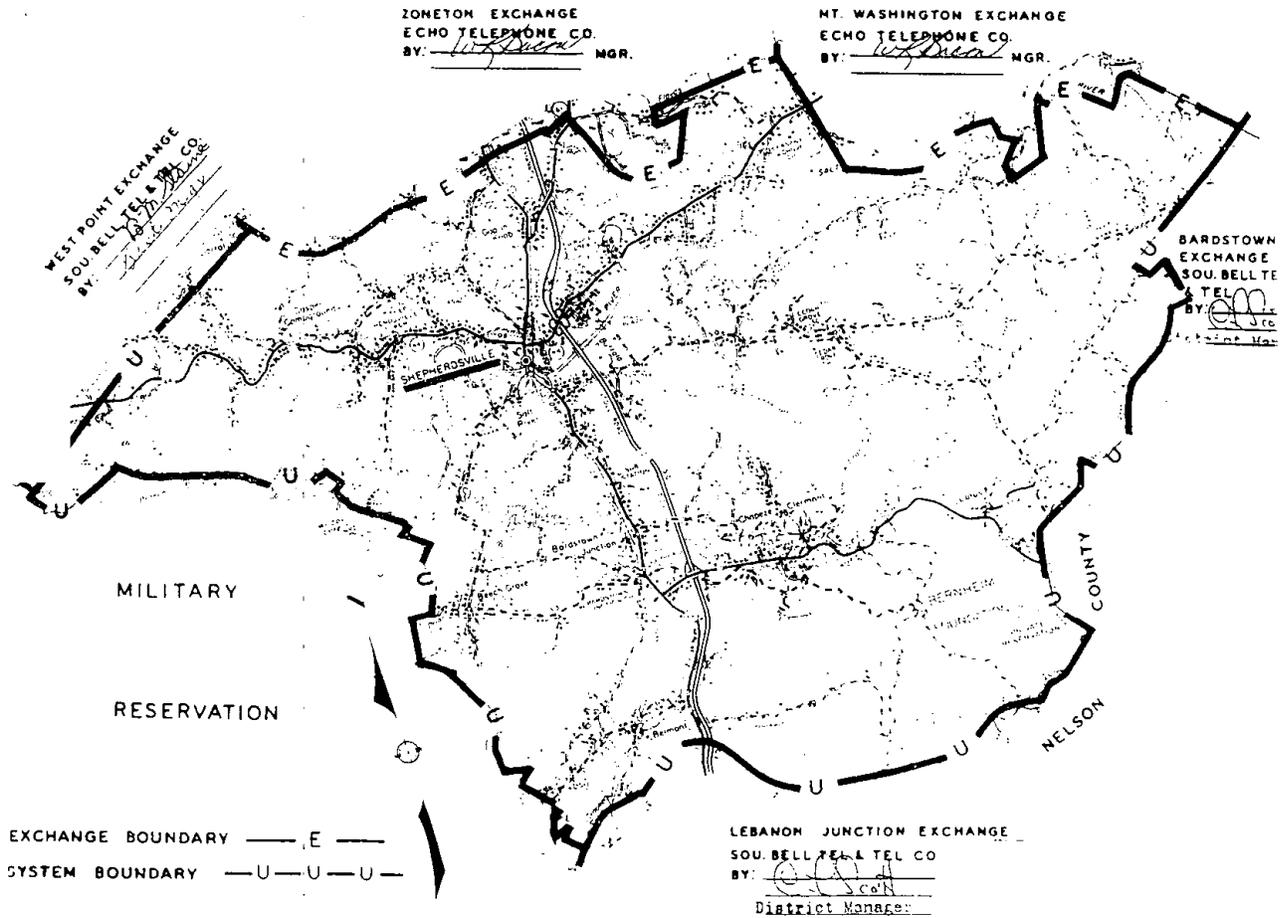
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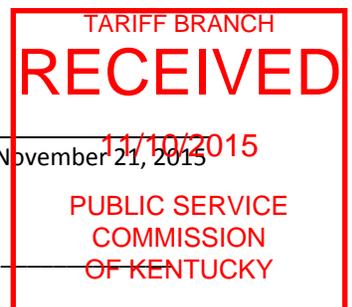
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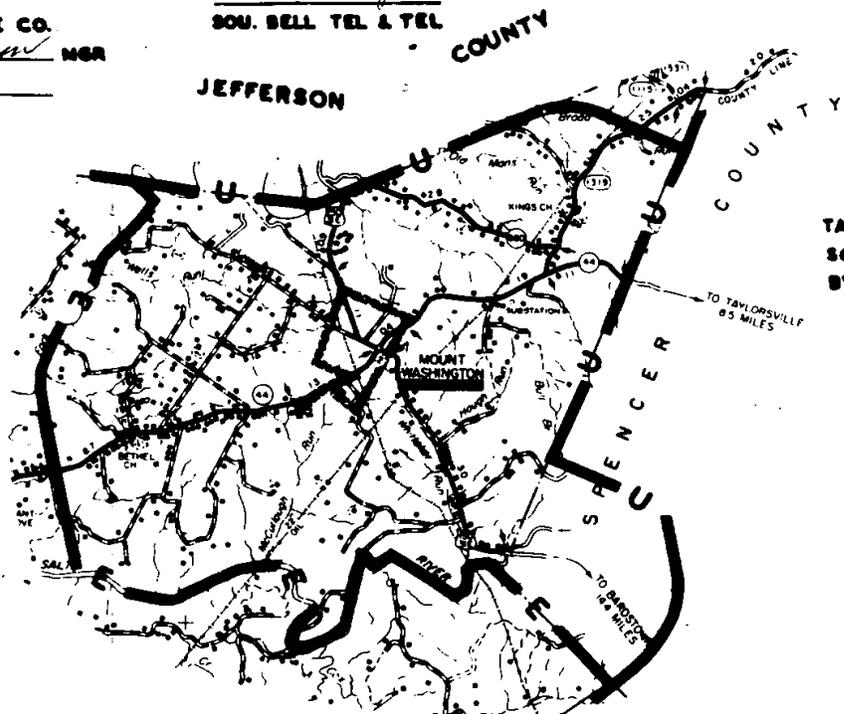
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X. LOCAL EXCHANGE MAPS

IONETON EXCHANGE
ECHO TELEPHONE CO.
BY: W. J. Bacon MGR.

137m Thomas
District Manager
SOU. BELL TEL & TEL



TAYLORSVILLE EXCHANGE
SOU. BELL TEL & TEL CO.
BY: C. J. Scott
District Manager

SHEPHERDSVILLE EXCHANGE
ECHO TELEPHONE CO.
BY: W. J. Bacon MGR.



EXCHANGE BOUNDARY — E —
SYSTEM BOUNDARY — U —

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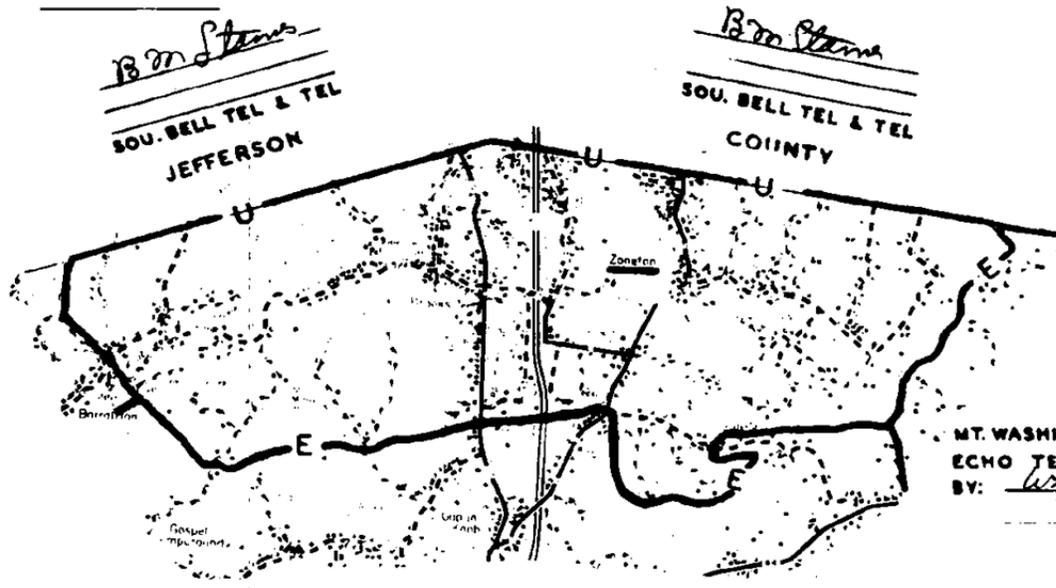
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X. LOCAL EXCHANGE MAPS

WEST POINT EXCHANGE
SOU. BELL TEL & TEL CO.
BY: Bm Stans



Bm Stans
SOU. BELL TEL & TEL
JEFFERSON

Bm Stans
SOU. BELL TEL & TEL
COINTY

MT. WASHINGTON EXCHANGE
ECHO TELEPHONE CO.
BY: WJH MGR

SHEPHERDSVILLE EXCHANGE
ECHO TELEPHONE CO.
BY: WJH MGR.

EXCHANGE BOUNDARY — E —
SYSTEM BOUNDARY — U —

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