

2 Section A – Section F

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

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Section A  
Original Sheet 1

DEFINITION OF TERMS

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*Customer-Provided Terminal Equipment*

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ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path of the telecommunications systems.

ADDITIONAL LISTING

Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

ANSWERING SERVICE LINES

Lines of patrons of a telephone answering service which terminate in the telephone answering facilities on the premises of the answering service so as to permit the answering service attendant to answer incoming calls on such lines.

APPLICANT

A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., requesting service from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE

The term authorized protective connecting module denotes a protective unit designed and manufactured under the control of telephone company quality assurance procedures, which unit is to be incorporated in a conforming device.

AUTHORIZED USER

A person, firm or corporation (other than the customer) on whose premise a telephone, PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of this Tariff.

AUXILIARY INTERCOMMUNICATIONS SYSTEMS

Auxiliary Intercommunications Systems provide internal voice communications within a customer's premise by means of one-way or two-way intercom systems. They are not interconnected to outside toll telephone facilities even though they may be connected internally to a telephone system.

AUXILIARY LINE

An additional individual line main station used for one-way service to the subscriber) service.

BASE RATE

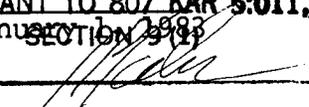
A schedule rate for any form of exchange service or equipment which does not include mileage charges.

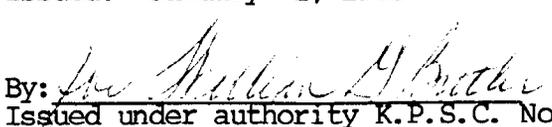
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BASE RATE AREA

A specific area within an exchange service area as set forth in the telephone utilities tariffs, maps or descriptions. Local Exchange Service within this area is furnished at uniform rates without extra mileage charges.

BASIC TELEPHONE SERVICE

For the purpose of establishing rate and charges, basic telephone service is 1, 2, or 4 party business or residential local line service. Instrumentation supplied for basic telephone service are those instruments offered where no additional recurring charges apply.

BASIC TERMINATION CHARGE

See "Termination Charge"

BUILDING (Same)

The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater, than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduits are not considered enclosed passageways.

BUSINESS SERVICE

Telecommunications service provided a customer where the use is primarily or substantially of a business, professional, institutional or otherwise occupational nature.

CALL

An attempted or completed communication.

CANCELLATION CHARGE

A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

CENTRAL OFFICE

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangement for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

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CENTRAL OFFICE LINE

See "Exchange Line"

CERTIFICATE

Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL

A path for communication between two or more utility offices, furnished in such a manner as the carrier may elect, whether by wire, radio, or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT MEASUREMENT

See "Route Measurement" under MILEAGE CHARGES.

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

- 1) For Exchange Service:
  - A. Grade of Line: Individual Line, 2-Party Line, 4-Party Line, etc. (See also "Primary Class of Service").
  - B. Type of Rate: Flat rate or message rate.
  - C. Character of Use: Business or Residence.
  - D. Dialing Method: Touch or Rotery.
- 2) For Long Distance Service:
  - A. Type of Call: Station to Station or Person to Person.
- 3) For Wide Area Telephone Service:
  - A. Type of Rate: Full time or measured time.

COIN TELEPHONE

A station, either public or semi-public, equipped with a device for collecting money in payment of telephone messages.

COMMISSION

Kentucky Public Service Commission

COMMUNICATIONS SYSTEMS

Communications Systems are channels or other facilities which are capable, when not connected to the telecommunications systems of two-way communications between customer-provided terminal equipment and stations.

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CONNECTING ARRANGEMENT

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GENERAL SUBSCRIBER SERVICES TARIFF

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Original Sheet 7

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONSTRUCTION CHARGE

A separate non-recurring charge made to the construction of facilities in excess of those contemplated under the rates quoted in the Local Exchange Service Section of the Tariff.

CONTINUOUS PROPERTY

The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

CUSTOMER

An person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided with telecommunications service by any utility.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of telecommunications system, are so connected either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement an arrangement to identify a central office line and protective facilities and procedures to assure proper operation of the telecommunications network.

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DEMARCATIION POINT

The term "DEMARCATIION POINT", when used in connection with customer-provided communications systems, denotes the point on the customer's premises where network access lines provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with customer-provided terminal equipment.

DIAL SWITCHING EQUIPMENT

A unit of electro-mechanical or electronic or digital switching equipment used in a central office or in connection with a private branch exchange system.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTINGS

The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

1. Caption Listing: The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches of different departments of the business.
2. Foreign Listing: The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.
3. Free Listing: A directory listing for which no specific charge is made.
4. Indented Listing: A directory listing indented under another listing.
5. Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

DROP WIRE

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

EXCHANGE

A unit established by a telephone utility for the administration of telecommunications service in a specific area for which a separate local rate schedule is provided. It may consist of one or more central

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offices together with associated plant facilities used in furnishing telecommunication services in that area.

EXCHANGE LINE

See "Network Access Line"

EXCHANGE SERVICE

The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

1. Flat and Message Rate Service

A. Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

B. Message Rate Service: A classification of non-coin box business exchange service which is charged for on the basis of amount of use.

2. Individual and Party Line Service

A. Individual Line Service: A classification of exchange service which provides that only one subscriber shall be served by the line connecting such subscriber with the central office.

B. Party Line Service: A classification of exchange service which provides that two or more subscribers may be served by the same central office line. Party line service is further classified by the grade of line, as follows:

a. Two-Party Line Service: The same central office line serving no more than two main subscribers.

b. Four-Party Line Service: The same central office line serving no more than four main subscribers.

c. Foreign Central Office Service: A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.

d. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

e. Touch Calling Service: A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

f. Semi-Public Service: A classification of exchange service furnished at locations reasonably accessible to the public but not suitable for the installation of public telephone and generally including a coin box.

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g. Public Service: A classification of exchange service established under tariff provisions for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public and may be equipped with or without a coin box.

EXCHANGE SERVICE AREA

The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

EXTENSION STATION

See "Telephone Instrument"

EXTENSION RINGER

An additional ringer on the same premises and on the same line generally operated in connection with the ringer at the telephone instrument location. Extension ringer are of two types:

1. Extension Bell (ordinary type): An additional bell of the type used on standard telephone instruments, connected with the same line as the first bell, but mounted separately and generally installed at some distance from the station set.
2. Extension Gong (loud ringing type): A loud sounding bell connected in the same manner as the ordinary type of extension bell, for use in noisy or other locations where the common type of bell would not be heard.

FACILITIES

All property, means and instrumentalities owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

GRADE OF SERVICE

The term used in describing network access service with respect to the number of subscribers telephones which may be connected to a central office line.

(One-Party, Two-Party, Four-Party, Multi-Party).

HEADSET

A hands-free, multi-wire device containing acoustic-to-electric (transmitter) and electric-to-acoustic (receiver) transducers, normally

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Section A  
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worn on the head of the user for close talking, which provides 2-way transmission of live human speech.

INITIAL SERVICE PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE

A separate initial non-recurring charge, which when applied is in addition to service connection charges. This charge may be applied when the equipment furnished is in addition to a network access line.

INTERCEPTING SERVICE

A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

JACK AND PLUG EQUIPMENT

Equipment designated to give access to inside wire at one or more points by means of a portable telephone equipped with a cord and plug to connect jacks bridged to the inside wire.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with customers' exchange service. A joint user is a person, firm, or corporation sharing the customers' exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

KEY TELEPHONE SET

A telephone set equipped with keys or buttons in the mounting, which provides access to two or more lines from the service instrument.

KEY TELEPHONE SYSTEMS

An arrangement of equipment in combination with telephone sets and associated keys, to connect the associated telephone to any one of a limited number of exchange, PBX, intercommunicating or private lines. Line indicating, signaling, holding features, etc., are, or may be, incorporated.

LEFT-IN-INSTRUMENT

An instrument left on the premises after discontinuance of service. Also referred to as "instrumentalities-in-place."

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LOCAL CALLING AREA

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The area within which telecommunication service is furnished customers under a specific schedule or exchange rates. A local calling area may include one or more exchange service areas or portions of exchange service areas.

LOCAL CHANNEL

That portion of channel which connects a station to an interexchange channel or a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Telecommunication service provided within local exchange service areas in accordance with the tariffs. It includes the use of exchange facilities required to establish connections between subscribers within the exchange and between subscribers and the toll facilities serving the exchange.

LOCAL MESSAGE

A completed communication between customers' station located within the same Exchange Area or Local Service Area.

LONG DISTANCE MESSAGE SERVICE

The furnishing of facilities for telecommunication between persons in different local service areas in accordance with the regulations and system of charges specified in this tariff.

1. Person-to-Person Call - A service whereby the person originating the call specified to the company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

2. Station-to-Station Call - A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex, PBX or PBX system which is reached directly rather than through a PBX attendant, or give only the name and address under which such a number is listed, and does not specify a particular person to be reached, nor a particular mobile telephone to be reached through a Miscellaneous Common Carrier attendant, nor a particular telephone, department, or office to be reached through a PBX or Centrex attendant.

MESSAGE

A communication between two stations. Messages may be classified as follows:

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1. Local Message—a communication between stations within the same local service area.
2. Toll Message—a communication between stations in different exchange areas for which a toll charge is made.

MILEAGE CHARGES

A charge applying for the use of part or all of a channel furnished by the Company.

1. Airline Measurement; The shortest distance between two points.
2. Extra Exchange Line Mileage: A charge applying in addition to the base rate for service when a customer's location is outside the base rate area but is located within the exchange area.
3. Off-Premise Exchange Mileage: The measurement applying on a line, for use of which a circuit charge is made in accordance with tariff provisions.
4. Foreign Exchange Mileage: The measurement applying to a line connecting a customer's location to a central office of an exchange other than that from which the customer would normally be served for the use of which a separate charge is made in addition to the base rate, plus extension line mileage charges, if applicable.
5. Route Measurement: The actual length of a circuit between two points.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communication Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with the various classes of subscriber service.

MOBILE TELEPHONE SERVICE

A communication service provided by means of radio frequencies through a land radio-telephone base station. Connections may be established

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between a wire telephone and a mobile or fixed unit or between two mobile or fixed units.

NETWORK ACCESS LINE

A central office or exchange line, less instrumentalities, to provide access to the local and national telecommunications network.

NEW SUBSCRIBER

Applicants having no basic monthly service or those subscribers changing service premises.

NON-LISTED TELEPHONE

a subscriber who has the telephone number listing omitted from the telephone directory but listed in the directory assistance records, available from the directory assistance operator.

NON-PUBLISHED TELEPHONE

A subscriber who has the telephone number listing omitted from both the telephone directory and directory assistance records at the customer's request.

PBX TRUNK

An individual network access line terminated in a PBX switchboard or switching equipment.

PARTY LINE

A network access line designed for the connection of more than one subscriber to the same network access line.

PERSON

An corporation, company, person, partnership, firm, association or any cooperative, non-profit membership corporation or mutual association now or hereafter created.

PLANT

Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

PORTABLE TELEPHONE

A desk or hand set equipped with a cord terminating in plug for use in connection with a circuit terminating in jacks.

PREMISES

The term "same premises" (except in connection with inside moves) shall be interpreted to mean:

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1. The building or buildings, together with the surrounding land occupied as, or used in the conduct of, one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others;
2. The portion of a building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by other; or,
3. The continuous property operated as a single farm whether or not intersected by a public road.
4. In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence, or a combination thereof, and not intersected by a public road, a corridor, or space occupied by others.

PRIVATE BRANCH EXCHANGE SERVICE (PBX Service)

1. A type of service providing an arrangement of switching equipment and telephone instruments for intercommunications among the stations and for connections through the local and long distance message telephone network to other subscribers.
2. Line (circuits), equipment and facilities ordinarily furnished in connection with PBX service include the following:
  - A. Telephone Instruments
  - B. Trunk: A network access line connecting a PBX system with a central office.
  - C. Tie Line: A circuit connecting PBX switchboards.
  - D. Trunk Termination: Equipment necessary to terminate each PBX trunk in the common switching equipment of a PBX system.
  - E. Line Termination: Equipment required for the provision of each PBX number associated with expandable PABX system.

PRIVATE LINE SERVICE

As opposed to exchange service, this refers to lines and equipment furnished to a customer for direct communication between various offices without access to the Company's exchange switching network.

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PRIVATE RIGHT-OF-WAY

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BY: *[Signature]*

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section A  
Original Sheet 16

A facility route granted to the Company on or over private property.

PUBLIC TELEPHONE

A telephone installed on the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

1. Coin Public Telephone: A public telephone equipped with coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (post-payment) the time the desired connection is established.

RATE CENTERS

Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

RESIDENCE SERVICE

Service furnished to customers where the actual or obvious use is for domestic purposes.

ROTARY SERVICE

An arrangement whereby two or more lines furnished to customer are assigned number in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "rotary lines."

SEMI-PUBLIC TELEPHONE SERVICE

An instrument generally including a coin box, furnished at locations reasonably accessible to the public, but not suitable for the installation of public telephones for which subscribers to this service guarantee minimum local revenue to the Company.

SERVICE

The act or means of supplying communication to the public.

SERVICE CONNECTION CHARGE

A non-recurring charge applying to the establishment or basic telephone service for a subscriber and certain subsequent additions to that service.

SINGLE ENDED TERMINAL DEVICE

A terminal device which terminates only one line or channel at given time (e.g., headsets).

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By: *Martin G. Butler*  
Issued under authority K.P.S.C. No \_\_\_\_\_

General Manager  
dated January 1, 1983

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 30 1983

PURSUANT TO 807 KAR 5:011.

SECTION 9(1)

BY: *[Signature]*

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section A  
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SUBSCRIBER

Any person, firm partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulation of its tariff.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

SWITCH

A unit of dial switching equipment which provides interconnection between lines or trunks.

SYSTEM

The coordinated facilities, including central office equipment, outside plant and customer instrumentalities, used to provide telephone service to the public.

TARIFF

The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Kentucky Public Service Commission.

TELEPHONE NUMBER

A designation assigned to a network access line necessary for placing calls to the telephone or PBX and for identification in the assessment of message charges, etc.

TELEPHONE INSTRUMENT

Any communication device, either owned and leased by the Company to the customer, or owned by the customer, that can be used, when connected to the Company's local network, for the purpose of transmitting and receiving information.

TEMPORARY SERVICE

For the purpose of distinguishing between permanent and temporary service, temporary service is "any" service provided by the company which (1) does not fulfill the requirements of a minimum service contract, (2) would create an unusual expense for the Company caused by the short duration of service.

TEMPORARY DISCONNECTION

An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

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BY: *[Signature]*  
General Manager  
dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section A  
Original Sheet 18

TERMINATION CHARGE

A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

TIE TRUNK

A circuit connecting two PBX systems for the purpose of inter-communicating between the stations connected with such PBX switching apparatus.

TOLL CENTER

A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

TOLL MESSAGE

A message from a calling party to party in a different local service area.

TOLL RATE

The initial period charge prescribed for toll messages usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Tariff.

TRUNK LINE

A circuit over which customer's messages are sent between two central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTIONS

a customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

UTILITY TELEPHONE

Any person, firm, partnership or corporation engaged in the business of furnishing telecommunication services to the public is under the jurisdiction of the Kentucky Public Service Commission.

PUBLIC SERVICE COMMISSION  
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WIDE AREA TELEPHONE SERVICE (WATS)

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By: Sheldon G. Butler  
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General Manager  
dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company, Inc.

PSC 2  
Section A  
First Revised Sheet 19

The furnishing of facilities for telephone communication between wide area service access line and other exchange and toll station telephones in the area prescribed in the tariff.

WIRING PLAN

An arrangement of wiring for connecting primary and extension stations, PBX stations and intercommunicating stations.

CUSTOMER PROVIDED PUBLIC TELEPHONES

A. Access line service for customer-provided public telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public.

1. This access line service is provided on a flat rate basis.
2. This access line service is provided for use with customer provided noncoin-operated public telephones or customer-provided coin-operated public telephones.
3. Completion of local and IntraLATA Toll Messages are provided by the Company or authorized WATS resellers.
4. The subscriber shall be responsible for the installations, maintenance and operation of customer-provided public telephones used in connection with this service.
5. Customer-provided public telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations.
6. The service is furnished subject to the condition that all applicable regulations in this Tariff will be adhered to, with the exception of D3 which restricts the use of service and prohibit payment to the customer by another for the use of the service.
7. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.
8. This service is not subject to concessions.
9. This service may not be suspended at a reduced rate.
10. Access line service for customer-provided public telephones can not be included on accounts containing other classes of service. A separate account is required for this offering at each location.

PUBLIC SERVICE COMMISSION  
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DEC 31 1986

PURSUANT TO 007 KAR 5:011,  
SECTION 9 (1).

BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER  
December 31st., 1986

ISSUED December 31st., 1986 EFFECTIVE \_\_\_\_\_

BY William D. Butler  
President & Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company, Inc.

PSC 2  
Section A  
Original Sheet 20

CUSTOMER PROVIDED PUBLIC TELEPHONES - Continued:

11. The Company is not responsible for refunds of coins deposited in customer provided coin-operated public telephones.
12. Customer-provided public telephones may not be attached to other types of access lines.
13. The following access line feature charge is applicable in addition to the monthly flat rate charges.

a.	Unrestricted outward	each	2.00
b.	Unrestricted two way	each	2.00
c.	Restricted outward	each	4.00
d.	Restricted two way	each	4.00

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO KAR 5:011,  
SECTION 9(1)

BY: *James Miller*  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED December 31st., 1986 EFFECTIVE December 31st., 1986

BY *William G. Butler*  
President & Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section B  
Original Sheet 1

GENERAL REGULATIONS

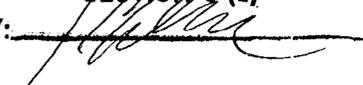
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General Manager

dated February 20, 1981

PURSUANT TO 807 KAR 5:011,  
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GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY  
Kentucky

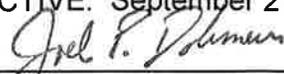
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BY: Joel Dohmeier, Vice President

TARIFF BRANCH

**RECEIVED**

8/29/2016

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

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Section B  
Original Sheet 3

GENERAL REGULATIONS

B.1 Application of Regulations

The regulations set forth herein apply to intrastate services and facilities furnished within the State of Kentucky by Salem Telephone Company, hereinafter referred to as the "Company", subject to the jurisdiction of the Kentucky Public Service Commission. When service and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

B.2 Limitations and Use of Service

B.2.1 Use of Subscriber's Service

1. Telephone equipment and facilities are furnished for the use of the subscriber's employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment except in connection with semi-public telephone service and except as the use of the service may be extended, in addition to other service which may be separately ordered, to joint users, patrons of hospitals or of hotels, members of clubs, students living in quarters furnished by schools, colleges or universities, to persons temporarily subleasing a subscriber's residential premises, or to tenants living in retirement complexes.

2. Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall be received by him from any other person, firm, or corporations for use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier for message telegraph communications.

3. In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidable errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the company are subject to the terms, conditions, and limitations herein specified.

B.2.2 Establishment of Identity

1. The calling party shall establish his identity in the course of any communications as often as may be necessary.

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2. The calling party shall be solely responsible for establishing the identity of the person with whom connection is made at the called location.

### B.2.3 Use of Party Line Service

Applications for Party line service are accepted by the Company with the understanding that each subscriber will so use the service as not to interfere with an equitable proportionate use of the service by the other subscribers on the same line. When the duration or number of messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the Company shall have the right to require the subscriber to contract for a higher grade of service, or to discontinue the service of the subscriber in question.

### B.2.4 Minimum Contract Period

1. Except as specified elsewhere in this Tariff, the minimum contract period is three months from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.

2. The Company may require a contract period longer than three months at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.

### B.2.5 Cancellation of Service

1. The Company may without notice either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises upon:

A. Abandonment of the Service

B. Failure of a subscriber to make suitable deposit as required by this Tariff.

C. Impersonation of another with fraudulent intent.

D. Listening in on party line conversations.

E. Use of service in such a way as to impair or interfere with the service of other subscribers such improper use includes but is not limited to, the use of telephone service by a subscriber or with PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

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By: *William D. Butler*

General Manager

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BY: *William D. Butler*

Salem Telephone Company

PSC 2  
Section B  
Original Sheet 5

permission in connections with a plan or attempt to secure a large volume of telephone calls, to be directed to such subscriber at or about the same time which may result in preventing obstructing, or delaying the telephone service of others.

F. Abuse or fraudulent use of service; such abuse or fraudulent use includes;

a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for the service;

b. The obtaining, or attempting to obtain, or assisting another to obtain long distance messages telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;

c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten or torment another;

d. The use of profane or obscene language;

e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

G. Any other violation of the Company's regulations.

2. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuse to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

3. The Company may terminate the service and remove its equipment for non-payment of any sum due for exchange, long distance, or other services when the following requirements are met:

A. Written notice shall be sent to the customer no sooner than 10 days after the original bill is sent out.

B. The subscriber shall have a minimum of ten days to comply.

C. The disconnection of service shall not be made before the twenty-one days after the original bill is sent out.

D. Disconnection shall not occur on the preceding day of/and on Saturday, Sunday and legal holidays.

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MAR 30 1983

By: *Mr. Melvin G. Butler*

General Manager  
PURSUANT TO 807 KAR 5:011,  
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BY: *[Signature]*

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section B  
Original Sheet 6

B.2.6 Unauthorized Attachments or Connections

1. Except as provided by FCC regulations, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company whether physically, by induction or otherwise, except as provided in this tariff and under current FCC rules governing the application of and use of customer provided equipment. In case such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection or to terminate the service.

2. Where a maintenance or repair visit is made to the subscriber's premises and the difficulty or trouble report results from the use of unauthorized attachments or connections, the "Maintenance of Service Charge" as specified in Section D of the Tariff shall be applied.

B.2.7 Broadcast of Recordings of Telephone Conversations

The broadcasting of a recording of a telephone conversations during the period of recording is permissible provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with subscriber-provided voice recording equipment as specified in this Tariff.

B.2.8 Recorded Public Announcements

1. Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, or miscellaneous devices for recorded public announcements are subject to the following conditions:

2. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.

3. Private telephone numbers will not be furnished for use with recorded public announcements.

4. Failure to comply with the provisions of this Tariff shall be cause of termination of service.

B.2.9 Limited Communication

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OF KENTUCKY  
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General Manager  
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BY: *[Signature]*

dated February 20, 1981

## GENERAL EXCHANGE TARIFF

**SALEM TELEPHONE COMPANY**  
Kentucky

PSC: 2  
Section: B  
First Revised Sheet: 7  
Cancels Original Sheet: 7

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### GENERAL REGULATIONS

#### B.2 LIMITATIONS AND USE OF SERVICE (Continued)

##### B.2.9 Limited Communication (Continued)

The Company reserved the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

##### B.2.10 Transmitting Messages

The Company does not transmit messages but offers the use of its facilities for communications between subscribers. If because of the transmission difficulties, the operator, in order to accommodate the subscriber, repeat messages she is deemed to be acting as the agent of the person involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

##### B.2.11 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

##### B.2.12 Access to Subscriber Premise for Inspections

The Company refuses the right to access of the subscribers premise and property to either inspect its facilities when the Company suspects that the subscriber is not using his/her facilities as prescribed by this Tariff.

Should the subscriber refuse the Company its right to access after the Company has made reasonable efforts to arrange for a convenient time with the subscriber, the Company can at its sole option, disconnect the service of the subscriber.

There upon, the subscriber permits the Company to make its inspection after disconnection of service, and the facilities are found to be in conformance with the rules and regulations of this Tariff, the subscriber's service will be immediately restored.

#### B.3 ESTABLISHMENT AND FURNISHING OF SERVICE

##### B.3.1 Application for Service

1. Applications for service must be made with the Company.

---

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EFFECTIVE: January 29, 2007

BY: Jeff Jung, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section B  
Original Sheet 8

2. The Company reserves the right, within restrictions of the Kentucky Public Service Commission, to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangement have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

B.3.2 Application of Business Rates

1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.

2. In boarding houses (exempt as noted under B.3.3.2) office of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, or parochial schools, or colleges, hospitals, libraries, churches, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges).

3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the lease or established custom, business places are ordinarily closed.

4. Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

5. At residence locations, when an additional instrument or additional bell is located in a shop, office, or other place of business.

6. At any location where the listing of service at that location indicates a business, trade or profession, except as specified below.

B.3.3 Application of Residence Rates

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dated February 20, 1981

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section B  
Original Sheet 9

1. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers of which furnish meals to less than ten boarders, provided business telephone directory listing are not furnished.
3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of the group of persons, provided the office building. In any of such cases the listing may indicate the subscriber's profession, but only in connection with an individual name. If listings of person not residing in the same household are desired, business rates apply.
4. Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

B.3.4 Availability of Facilities

1. The Company's obligation to furnish service is dependent upon its ability to secure and retrain, without unreasonable expense, suitable facilities and rights for the provision of such service.
2. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
3. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section E "Charges Applicable Under Special Conditions", except as otherwise specified.

B.3.5 Subscriber Billing

1. The subscriber is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the subscriber's telephone.

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By: *for William B. Britton*

General Manager

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By: *[Signature]*

GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY  
Kentucky

PSC 2  
Section B  
Third Revised Sheet 10  
Cancels Second Revised Sheet 10

GENERAL REGULATIONS

B.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

B.3.5 Subscriber Billing (Continued)

2. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.
3. Bills are due when rendered unless otherwise specified on the bill and are payable to the Company or to a duly authorized agent of the Company.
4. For billing purposes each month is presumed to have 30 days.
5. Retroactive billing adjustments will not be made for a period exceeding three years, unless sufficient proof is available which will allow an adjustment for a period exceeding three years.
6. Late Payment Charges
  - a) A Late Payment charge of 1.5% per month applies to all past due balances.
  - b) Customers with past due balances that sign up for electronic payments will receive a one-time waiver of the late payment charge.
  - c) Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid the charge.
  - d) Late Payment Charge will not apply to previous Late Payment charges or other unpaid penalty charges. (N)  
(N)

ISSUED: December 18, 2009

EFFECTIVE: December 21, 2009

BY: Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

PSC 2  
Section B  
Original Sheet 10.1

SALEM TELEPHONE COMPANY  
Kentucky

GENERAL REGULATIONS

B.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

B.3.6 Telephone Numbers

(M)

1. The subscriber has no property right to the telephone number nor any right to continuance of service through any particular central office.
2. The Company reserves the right to change the subscriber's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

B.3.7 Transfer of Service Between Subscribers

1. Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, provided there is not lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for under the following condition:
  - A. If the new subscriber, fully understanding the regulations governing the service and the status of the account willingly assumes all obligation thereunder, then future bills will be rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.
  - B. Under transfer of service the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgment of the Company there exists no relationship, business or otherwise, between the old and new subscriber, and when in the judgment of the Company a change in the telephone number is not required.
  - C. When a relationship does exist, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company a change in the telephone number is not required.

(M)-Material previously appeared on Sheet 10 of this Section.  
(M1)-Material previously appeared on Sheet 11 of this Section.



ISSUED: September 29, 2009

EFFECTIVE: September 30, 2009

BY: Joel Dohmeier, Vice President

GENERAL EXCHANGE TARIFF

PSC 2

Section B

SALEM TELEPHONE COMPANY  
Kentucky

First Revised Sheet 11  
Cancels Original Sheet 11

GENERAL REGULATIONS

B.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

(M)  
|  
(M)

B.3.8 Floor Space, Electric Power and Operating at the Subscriber's Premises

1. The subscriber is responsible for the provision and maintenance at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, at the expense of, the subscriber.
2. Except as may be specified elsewhere in this tariff, all operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

B.3.9 Termination of Service

1. Termination of Service by the Company

- A. Violation of any of the regulation contained in this Tariff on the part of the subscriber may be regarded as sufficient cause for termination of the subscriber.
- B. When the service is terminated on the initiative of the Company because of violation of its regulations by the subscriber, the regulations stipulated below for termination of service at the subscriber's request apply.
- C. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

2. Termination of Service at the Subscriber's Request

Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due for the period service has been rendered plus any unexpired portion of a service period or applicable termination charges, or both.

(M)-Material now appears on Sheet 10.1 of this Section.

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BY: Joel Dohmeier, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section B  
Original Sheet 12

In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing or joint-user service, subject, however, to a minimum charge for one month.

- (1) The contract for the main service is terminated.
- (2) The listed party or joint-user becomes a subscriber to some class of exchange service.
- (3) The listed party or joint-user move to a new location.
- (4) The listed party or joint-user dies.

For PBX service or special equipment, the charges may be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods of longer than three month covering services whose installation required line extension may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

B.3.10 Suspension of Residence Service

1. General

A. Upon request, a subscriber to residence service may arrange for the temporary suspension of such service unless otherwise specified in other sections of this Tariff. Suspension of service is available on the subscriber's complete service or on such portion thereof as can be suspended.

B. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.

C. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the subscriber, inward calls to a party at which service is suspended may be referred to the call number of another party in the same or a distant exchange.

D. The charge for the total suspension period may be collected in advance.

E. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.

F. In connection with service at a concession rate, the charge for service during the period of suspension is 50 percent of the rate regularly charged for service without concession, except in the case of **RESIDENCE SERVICE OF KENTUCKY**

Issued: January 1, 1983

Effective: April 1, 1981

**MAR 30 1983**

By: *W. William J. Butler*  
Issued under authority K.P.S.C. No \_\_\_\_\_

General Manager  
PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)  
BY: *[Signature]*

dated February 20, 1981

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section B  
Original Sheet 13

concession is 50 percent or more, then the charge during the period of suspension is the rate regularly charged for the concession service.

2. Application of Charges

A. Network Access Service

The charge for Network Access Service during the period of suspension is 50 percent of the rate regularly charged, except as specified in B.3.10.1 preceding.

B.3.11 Party Line Service

When party line service is furnished to a subscriber, the Company, may in consideration of the rate at which service is furnished, establish and furnish service to one other subscriber in the case of two-party line service, and to three other subscribers in the case of four-party line service. The Company reserves the right to cancel and party line service, upon thirty days notice, whenever in the judgment of the Company, the use of the subscriber holding such contract is such, from large use or other causes, as to interfere with the reasonable use of others connected with the same line. (See B.2.3)

B.3.12 Equipment Facilities - Provision and Ownership

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. This subscriber may be required to provide suitable housing or other protective measure where equipment is to be installed in location exposed to weather or other hazards. Commercial power will be furnished by the subscriber on his premises in suitable outlets when required.

2. Except as provided by the FCC, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the company; whether physically, by induction, acoustically or otherwise; except as provided in this Tariff or as otherwise authorized in writing by the Company or authorized by FCC regulation. In case any such authorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service. Subscribers connecting customer owned terminal equipment, must notify the company and supply FCC administration number.

3. The provisions of the preceding shall not be construed or applied to bar a subscriber from using devices which service his convenience in this use of the facilities of the Company provided any such device so used does not:

A. Endanger the safety of Company employees or the public;

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

Issued: January 1, 1983

Effective: April 1, 1983  
MAR 30 1983

By: *[Signature]*  
Issued under authority K.P.S.C. No \_\_\_\_\_

PURSUANT TO 807 KAR 5:011,  
General Manager SECTION 9(1)  
dated February 20, 1981 *[Signature]*

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

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1st. Revised Sheet 14

- B. Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;
- C. Interfere with the proper functioning of such equipment or facilities;
- D. Impair the operation of the communication system;
- E. Otherwise injure the public in its use of the Company's services.

4. Devices provided by the subscriber to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the subscriber by the Company provided that:

- A. Such device does not involve direct electrical connection to the equipment of the Company, any change in or alteration of such equipment;
- B. Such device does not interfere with its proper functioning or damage it in any way.

5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, that are not used for resale, provided primarily to communicate with point located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the company, may be connected with private branch exchange instrument, or private line facilities furnished by the Company subject to the conditions stated in Section K.

B.3.13 Maintenance and Repairs

All ordinary expense of maintenance and repairs of regulated facilities, unless otherwise specified in this Tariff, is borne by the Company, on company provided leased equipment. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original conditions.

B.3.14 Company Facilities at Hazardous or Inaccessible Locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

PUBLIC SERVICE COMMISSION  
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BY: *J. Geoghegan*

Issued: January 1, 1987

Effective: January 1, 1987

By: William B. Butler

General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section B  
1st. Revised Sheet 15

B.3.15 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 1 1988

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

BY: Shane A. Lee  
PUBLIC SERVICE COMMISSION MANAGER

B.4 Payment Arrangement and Credit Allowances

B. 4.1 Advance Payments

1. At the time an application for service is made, an applicant may be required to pay a cooperative membership fee, as specified in the cooperative's by-laws, and an amount equal to at least one month's service and/or installation charges which may be applicable, and any applicable taxes or franchise fees in addition to such special

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Effective: January 1, 1988

By: William D. Butler

General Manager

**GENERAL EXCHANGE TARIFF**

**SALEM TELEPHONE COMPANY**  
Kentucky

PSC: 2  
Section: B  
Third Revised Sheet: 16  
Cancels Second Revised Sheet: 16

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**GENERAL REGULATIONS**

**B.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Continued)**

**B.4.1 Advance Payments (Continued)**

1. (Continued)

construction and installation charges as are to be borne by the applicant.  
The amount of the advance payment is credited to the subscriber's account on the first bill rendered.

2. Federal, State, or Municipal governmental agencies may not be required to make advance payments.

**B.4.2 Establishment of Credit**

In accordance with Kentucky Public Service Commission rules, the Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

**B.4.3 Deposits**

The Company may require a minimum deposit or other guarantee to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit. (T)

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Company may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

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ISSUED: January 26, 2007

EFFECTIVE: January 29, 2007

BY: Jeff Jung, Vice President



**B.4.3 Deposits (Cont'd)**

In determining whether a deposit will be required or waived, the following criteria will be considered:

- a. Previous payment history with the Company. If the customer has no previous history with the Company, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
- b. Whether the customer has an established income or line of credit.
- c. Length of time the customer has resided or been located in the area.
- d. Whether the customer own property in the area.
- e. Whether the customer has filed bankruptcy proceedings within the last seven years.
- f. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

(c)

(c)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

Issued: April 27, 1992

Effective: May 28, 1992  
MAY 28 1992

By: **Joseph E. Hicks,** Vice President-External Affairs  
Assistant Secretary

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

Issued under authority K.P.S.C. 807 KAR 5:006, Dated: February 26, 1992 *Sharon Walker*  
PUBLIC SERVICE COMMISSION MANAGER

GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY  
Kentucky

PSC: 2  
Section: B  
Third Revised Sheet: 17.1  
Cancels Second Revised Sheet: 17.1

GENERAL REGULATIONS

B.4.4 CALCULATED DEPOSITS

For those applicants who have had prior service from this Company a deposit will be based upon their historic monthly usage. The deposit will then be the estimated usage for two months. If usage information is not available, the deposit will be based on the average bills of similar customers and premises in the system. The deposit amount shall not exceed 2/12 of the customer's actual or estimated annual bill where bills are rendered monthly, 3/12 where bills are rendered bi-monthly, or 4/12 where bills are rendered quarterly.

B.4.5 RETURNED CHECK CHARGE

A returned check charge (See Section D for charge) will be applied to each insufficient fund check received. Telephone Service will be subject to discontinuance as specified in Section B of this Tariff.

B.4.6 SERVICE INTERRUPTIONS

The Telephone Company cannot guarantee the interrupted working of its services and facilities. In the event of an interruption, which is not due to the negligence or willful act of the customer or force majeure, a credit in accordance with state rules will be provided at a minimum from the time the interruption is reported or detected by the company, whoever comes first.

B.4.7 PAYMENT OF SERVICE CHARGES

Payment of residential service charges for the initial establishment of service, may be extended equally over a period of two months. However, at the company's option, service charges may be required to be paid at the time of application.

B.4.8 NSF Charge

This charge applies when any negotiable instrument presented for payment of service or deposit becomes dishonored, and is returned to the Telephone Company.

NSF Charge.....\$15.00

(M)  
|  
(M)

(M) Material previously shown on Sheets 3 & 6 of Section D

ISSUED: August 29, 2016  
EFFECTIVE: September 27, 2016

*Joel P. Dohmeier*  
BY: Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY  
Kentucky

PSC: 2  
Section: B  
First Revised Sheet: 17.2  
Cancels Original Sheet: 17.2

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GENERAL REGULATIONS

(D)

(D)

(M)

(M) Material now shown on Sheet 18

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ISSUED: December 18, 2013  
EFFECTIVE: January 15, 2014

*Joel P. Dohmeier*  
BY: Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY  
Kentucky

PSC: 2  
Section: B  
First Revised Sheet: 18  
Cancels Original Sheet: 18

GENERAL REGULATIONS

B.5 OBLIGATION 7 LIABILITY OF THE COMPANY

(M)

B.5.1 SERVICE IRREGULARITIES

The liability of the Company for damages arising out of impairment of service provided to its subscribers such as defect or failures in facilities furnished by the Company or mistakes omission, interruption, delays, errors, or defects in the provision of its services set forth herein of any portion of its services, occurring in the course of furnishing such facilities or services, and not caused by the negligence of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operations and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities or services occurs.

B.5.2 DEFACEMENT OF PREMISES

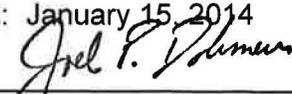
The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

B.5.3 EQUIPMENT IN EXPLOSIVE ATMOSPHERE

1. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claims to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.
2. The Company may require each subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.
3. The subscriber shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and points outside the hazardous areas where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the

(M) Material previously shown on Sheet 17.2

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EFFECTIVE: January 15, 2014



BY: Joel Dohmeier, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section B  
Original Sheet 19

Company, injury or damage to company employees or property might result from installation or maintenance by the Company.

B.5.4 Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defect in transmission recurring in the course of furnishing service and caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of local service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

2. The subscriber indemnifies and saves the Company harmless against the following:

A. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.

B. Any defacement or damage to the subscriber's premises resulting from the existence of the Company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.

C. Any accident, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.

D. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities, claims for infringement or patents arising from combining with, or using in connection with, facilities of the Company, apparatus and system of the customer; and again all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Company.

B.5.4 E. Liability for failure to provide service.

F. Liability for telephone directories is covered in the Section under Directories.

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MAR 30 1983

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By: *William G. Butler*

General Manager

BY: *[Signature]*

Issued under authority K.P.S.C. No \_\_\_ dated February 20, 1981

B.6 The below is a sample of the billing format for Salem Telephone Company.

<b>TDS TELECOM</b>	<b>Local Company Service</b>
<b>Your Telephone Company</b>	

LOCAL COMPANY SERVICE - Page 1 of 1	Billing Date 03-28-91
	Tel. No. 205-555-5555 1-05-55
	Billing Page 2 of 4

RECURRING SERVICE			
COMPANY SERVICE - FROM 03-28-91 TO 04-27-92	\$	6.64	1. Monthly local service charge
INSIDE WIRING MAINTENANCE	\$	.21	2. Equipment lease/maintenance charges
FEDERAL COMMUNICATIONS COMMISSION INTERSTATE TOLL ACCESS CHARGE	\$	3.50	3. FCC Interstate Toll Access Charge
TOTAL RECURRING SERVICE	\$	10.35	
OTHER CHARGES AND CREDITS			
SALE OF JACK, INSIDE WIRE, MISCELLANEOUS HARDWARE		03-13-92 \$ 7.00	4. One time charges and credits
TOTAL OTHER CHARGES AND CREDITS	\$	7.00	
TAXES			
FEDERAL EXCISE TAX \$ .52 YOUR ST SALES TAX \$ .52			5. Applicable taxes
TOTAL TAXES	\$	1.04	
TOTAL LOCAL COMPANY SERVICE	\$	18.39	

PLEASE CALL (205) 622-3321 FOR BILLING INQUIRIES

<b>TDS TELECOM</b>	<b>Long Distance Service</b>
<b>Your Telephone Company</b>	

LONG DISTANCE SERVICE - Page 1 of 1	Billing Date 03-28-91
	Tel. No. 205 555-5555 01-05-55
	Billing Page 3 of 4

<p>1 ITEMIZED MESSAGES 2</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>ITEM</th> <th>DATE</th> <th>PLACE CALLED</th> <th>NUMBER CALLED</th> <th>TIME</th> <th>MINUTES</th> <th>RATE</th> <th>CLASS</th> <th>TYPE</th> <th>CP</th> <th>CARR</th> <th>AMOUNT</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>02-27</td> <td>EASTMAN</td> <td>MM 555-555-5555</td> <td>829AM</td> <td>6:00</td> <td>DAY</td> <td>OPER-C</td> <td>DDD</td> <td></td> <td></td> <td>\$ 2.24</td> </tr> <tr> <td>2</td> <td>02-27</td> <td>SENECA</td> <td>NY 555-555-5555</td> <td>819PM</td> <td>19:00</td> <td>EVE</td> <td>OPER-S</td> <td>CLCT</td> <td></td> <td></td> <td>\$ 5.52</td> </tr> <tr> <td colspan="12">FROM MILWAUKEE WI 555-555-5555</td> </tr> <tr> <td>3</td> <td>02-28</td> <td>POTOSI</td> <td>MO 555-555-5555</td> <td>1219PM</td> <td>3:00</td> <td>WKND</td> <td>DIAL</td> <td>DDD</td> <td>X</td> <td></td> <td>\$ 1.28</td> </tr> <tr> <td>4</td> <td>02-28</td> <td>WAUZEKA</td> <td>AR 555-555-5555</td> <td>1141PM</td> <td>1:00</td> <td>LATE</td> <td>OPER-S</td> <td>3RD</td> <td></td> <td></td> <td>\$ 1.25</td> </tr> <tr> <td>5</td> <td>02-29</td> <td>BILOXI</td> <td>MS 555-555-5555</td> <td>1036PM</td> <td>15:00</td> <td>NGHT</td> <td>PERSON</td> <td>CARD</td> <td></td> <td></td> <td>\$ 2.86</td> </tr> <tr> <td colspan="11">SUB-TOTAL OF CALLS NOT QUALIFYING FOR A CALL PLAN.....</td> <td>\$11.87</td> </tr> </tbody> </table> <p>X : INTRALATA OPTIONAL CALLING PLAN</p> <p>OPTIONAL CALLING PLAN TOTALS</p> <p>OPTIONAL CALLING PLAN CALLS:</p> <p>DISCOUNT 20.00%:</p> <p>TOTAL ITEMIZED MESSAGES</p> <p>RECURRING SERVICE</p> <p>OPTIONAL CALLING PLAN</p> <p>TOTAL RECURRING SERVICE</p> <p>TAXES</p> <p>FEDERAL EXCISE TAX \$ .48 YOUR ST TAX \$ 1.03</p> <p>TOTAL TAXES</p> <p>TOTAL LONG DISTANCE SERVICE</p> <p style="text-align: center;">PLEASE CALL (205) 622-3321 FOR BILLING INQUIRIES</p>	ITEM	DATE	PLACE CALLED	NUMBER CALLED	TIME	MINUTES	RATE	CLASS	TYPE	CP	CARR	AMOUNT	1	02-27	EASTMAN	MM 555-555-5555	829AM	6:00	DAY	OPER-C	DDD			\$ 2.24	2	02-27	SENECA	NY 555-555-5555	819PM	19:00	EVE	OPER-S	CLCT			\$ 5.52	FROM MILWAUKEE WI 555-555-5555												3	02-28	POTOSI	MO 555-555-5555	1219PM	3:00	WKND	DIAL	DDD	X		\$ 1.28	4	02-28	WAUZEKA	AR 555-555-5555	1141PM	1:00	LATE	OPER-S	3RD			\$ 1.25	5	02-29	BILOXI	MS 555-555-5555	1036PM	15:00	NGHT	PERSON	CARD			\$ 2.86	SUB-TOTAL OF CALLS NOT QUALIFYING FOR A CALL PLAN.....											\$11.87	<p>1. Date of call</p> <p>2. City and state to which you placed the call</p> <p>3. Call connect time</p> <p>4. Length of call</p> <p>5. Rate which applies to call</p> <p>6. How the call was handle</p> <p>7. Mark indicating if an optional call plan applies</p> <p>8. Long distance carrier which handled the call</p> <p>9. Total charge for the call</p> <p>10. Applicable optional calling plan charges, minus discount</p> <p>11. Recurring monthly charges</p> <p>12. Applicable taxes</p>
ITEM	DATE	PLACE CALLED	NUMBER CALLED	TIME	MINUTES	RATE	CLASS	TYPE	CP	CARR	AMOUNT																																																																																						
1	02-27	EASTMAN	MM 555-555-5555	829AM	6:00	DAY	OPER-C	DDD			\$ 2.24																																																																																						
2	02-27	SENECA	NY 555-555-5555	819PM	19:00	EVE	OPER-S	CLCT			\$ 5.52																																																																																						
FROM MILWAUKEE WI 555-555-5555																																																																																																	
3	02-28	POTOSI	MO 555-555-5555	1219PM	3:00	WKND	DIAL	DDD	X		\$ 1.28																																																																																						
4	02-28	WAUZEKA	AR 555-555-5555	1141PM	1:00	LATE	OPER-S	3RD			\$ 1.25																																																																																						
5	02-29	BILOXI	MS 555-555-5555	1036PM	15:00	NGHT	PERSON	CARD			\$ 2.86																																																																																						
SUB-TOTAL OF CALLS NOT QUALIFYING FOR A CALL PLAN.....											\$11.87																																																																																						

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE JUN 27 1992

Issued: May 26, 1992

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)  
BY: *[Signature]*  
PUBLIC SERVICE COMMISSION

Effective: June 27, 1992

B.6 The below is a sample of the billing format for Salem Telephone Company. (Con't)

<b>TDS TELECOM</b>	<b>XYZ Telephone Company</b>	<b>XYZ Long Distance Service</b>
--------------------	------------------------------	----------------------------------

XYZ LONG DISTANCE SERVICE - Page 1 of 1	Billing Date 03-28-91	<p>Your bill will contain this additional section if your primary long distance company has requested we itemize your calls on a separate page.</p> <p>If not, your toll calls will be itemized in the long distance section of your bill.</p> <p>Optional calling plan(s) usage will be described here, if applicable.</p> <p>If you would like additional information about the items described in these two long distance section(s), or information about optional calling plans, please contact our business office.</p>
ITEMIZED MESSAGES	Tel. No. 205-555-5555 01-05-55	
	Billing Page 4 of 4	

ITEM	DATE	PLACE CALLED	NUMBER CALLED	TIME	MINUTES	RATE	CLASS	TYPE	CF	AMOUNT
1	02-27	PEORIA	IL 555-555-5555	829PM	32:00	NGHT	DIAL	DDD	RA	\$ 6.12
2	02-27	ROCKFORD	IL 555-555-5555	1002PM	13:00	EVE	DIAL	COIN	RA	\$ 4.00
FROM MILWAUKEE WI 555-555-5555										
3	02-29	JACKSON	MS 555-555-5555	830AM	21:00	DAY	OPER-S	CLCT		\$ 4.34
SUB-TOTAL OF CALLS NOT QUALIFYING FOR A CALL PLAN.....										\$ 4.34

RA: CALL PLAN A	
CALL PLAN A CALL TOTALS	
NIGHT/WEEKEND USAGE:	.75 HOUR(S)
ALLOTMENT:	1.00 HOUR(S)
ADDITIONAL USAGE:	.00 HOUR(S) @ 7.200/HOUR(S)
	TOTAL \$ .00
TOTAL ITEMIZED MESSAGES	\$ 4.34
RECURRING SERVICE	
CALL PLAN A - INITIAL HOUR	\$ 7.15
TOTAL RECURRING SERVICE	\$ 7.15
TAXES	
FEDERAL EXCISE TAX \$ .34	YOUR ST TAX \$ .75
TOTAL TAXES	\$ 1.09
TOTAL XYZ LONG DISTANCE SERVICE	\$ 12.58

PLEASE CALL (XXX) XXX-XXXX FOR BILLING INQUIRIES

<b>TDS TELECOM</b>	<b>Your Telephone Company</b>	<b>Return Section</b>
--------------------	-------------------------------	-----------------------

<p>OAKMAN TELEPHONE COMPANY MARKET STREET P.O. BOX 305 OAKMAN AL 35579-0305</p> <p>MAKE CHECK PAYABLE TO</p> <p>OAKMAN TELEPHONE COMPANY MARKET STREET P.O. BOX 305 OAKMAN AL 35579-0305</p>	<p>Billing Date 03-28-92</p> <p>Office Number 1871</p> <p>Telephone Number 205-555-5555</p> <p>Control Date 01-05-55</p> <p>Balance Forward \$ 00.00</p> <p>Current Charges \$ 48.32</p> <p>Total Amount Due \$ 48.32</p>	<ol style="list-style-type: none"> <li>1. Status of account from previous month(s)</li> <li>2. This month's total charges</li> <li>3. Total Amount Due</li> <li>4. Bill payment due before this date</li> <li>5. Bar coding which contains unique customer account information</li> </ol> <p style="text-align: center;">PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE</p> <p style="text-align: center;">JUN 27 1992</p>
	<p>Please Pay Before the 21st.</p> <p>MR. &amp; MRS. JOHN DOE 612 MAIN STREET OAKMAN AL 35579</p>	
<p>Please Return This Page For Proper Payment</p>		

Issued: May 26, 1992

PURSUANT TO 807 KAR 5:011  
Effective June 27, 1992

Issued under authority K.P.S.C. 807 KAR 5:006, Dated: February 26, 1992

BY: *[Signature]*  
PUBLIC SERVICE COMMISSION MANAGER

B.6 The below is a sample of the billing format for Salem Telephone Company. (Con't)

<b>TDS TELECOM</b>	<b>Your Telephone Company</b>	<b>Summary of Customer Account</b>
--------------------	-------------------------------	--

SUMMARY OF CUSTOMER ACCOUNT - Page 1 of 1

Billing Date 03-28-91  
Tel. No. 205-555-5555 01-05-55  
Billing Page 1 of 4

MR. & MRS. JOHN DOE  
612 MAIN STREET  
OAKMAN AL 35579

PRIOR BALANCE  
03-09 PAYMENT - THANK YOU  
BALANCE FORWARD

\$ 56.12  
\$ 56.12CR  
\$ .00

CURRENT CHARGES  
LOCAL COMPANY SERVICE  
LONG DISTANCE SERVICE  
XYZ LONG DISTANCE SERVICE  
TOTAL AMOUNT DUE

\$ 18.39  
\$ 17.35  
\$ 12.58  
\$ 48.32

1. Previous month's account balance
2. Bill payment
3. Balance Forward
4. Total current charges for each bill section

PLEASE PAY BEFORE THE 21st.

PLEASE CALL (205) 622-3321 FOR BILLING INQUIRIES

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

Issued: May 26, 1992

Effective: June 27, 1992

Issued under authority K.P.S.C. 807 KAR 5:006, Dated: February 26, 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: *Sharon Hallett*  
PUBLIC SERVICE COMMISSION MANAGER

GENERAL EXCHANGE TARIFF

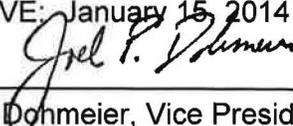
SALEM TELEPHONE COMPANY  
Kentucky

PSC: 2  
Section: B  
Third Revised Sheet: 23  
Cancels Second Revised Sheet: 23

GENERAL REGULATIONS

(D)

ISSUED: December 18, 2013  
EFFECTIVE: January 15, 2014

  
BY: Joel Donmeier, Vice President

TARIFF BRANCH (D)  
**RECEIVED**  
12/18/2013  
PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

**GENERAL EXCHANGE TARIFF**

**SALEM TELEPHONE COMPANY**  
Kentucky

PSC: 2  
Section: B  
First Revised Sheet: 24  
Cancels Original Sheet: 24

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**GENERAL REGULATIONS**

(D)

(D)

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ISSUED: December 18, 2013  
EFFECTIVE: January 15, 2014

*Joel P. Dohmeier*  
BY: Joel Dohmeier, Vice President



GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY  
Kentucky

PSC: 2  
Section: C  
Sixth Revised Sheet 1  
Canceling Fifth Revised Sheet 1

LOCAL EXCHANGE SERVICE

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C.1.2 Rates.....	2
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C.6.3 Exchange Listing .....	9
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(D)

ISSUED: September 26, 2013  
EFFECTIVE: September 27, 2013  
BY: Joel P. Dohmeier  
Joel Dohmeier, Vice President

TARIFF BRANCH (D)  
**RECEIVED**  
9/26/2013  
PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY  
Kentucky

PSC: 2  
Section: C  
Second Revised Sheet 2  
Cancels First Revised Sheet 2

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LOCAL EXCHANGE SERVICE

(D)  
|  
(D)

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ISSUED: September 26, 2013  
EFFECTIVE: September 27, 2013

BY: *Joel P. Dohmeier*  
Joel Dohmeier, Vice President

TARIFF BRANCH  
**RECEIVED**  
9/26/2013  
PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

**GENERAL EXCHANGE TARIFF**

**SALEM TELEPHONE COMPANY**  
Kentucky

PSC: 2  
Section: C  
Thirteenth Revised Sheet 2  
Cancels Twelfth Revised Sheet 2

**C.1 LOCAL EXCHANGE SERVICE RATES**

C.1.1 Definitions

C.1.1.1 Network Access Charge - The recurring monthly charge for residential or business service that accounts for network services through the protector. This covers the Company's cost for bringing the entire national network to the local premise.

C.1.2 Monthly exchange service rates (as authorized by the Kentucky Public Service Commission)

C.1.2.1 Monthly exchange rates for:

	<u>Residence</u>	<u>Business</u>	
One-Party Service Rate Components			
Network Access Charge	\$10.91	\$16.06	
Rotary Line Service (additional charger per line)	\$3.00	\$3.00	(N) (N)

Effective July 2, 2003 the Touchtone rate will be included in the local exchange rate. Customers who do not subscribe to Touchtone at that time will be grandfathered and receive a monthly credit of \$1.50.

C.1.2.2 The rates specified herein, entitle subscribers to an unlimited number of messages to all parties as identified in the Toll Free Calling Areas identified below:

<u>EXCHANGE</u>	<u>TOLL FREE CALLING AREAS</u>
Salem	Marion Smithland

C.1.2.3 Pursuant to KPSC Administrative Case No. 333, a monthly surcharge shall be imposed on all local exchange access lines. For purposes of application of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for toll services and for local calling with the exception of Public Coin, WATS, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Services, Mobile, Other Common Carrier and Official Telephone Company Accounts. The Commission has determined the amount of the surcharge will be \$0.02 (two cents) per access line, per month, however, this amount is subject to change by the Commission to meet the needs of providing Telecommunications Relay Services for the hearing and/or speech impaired persons in Kentucky. Pursuant to KPSC administrative Case No. 352, a monthly surcharge for the Telecommunications Access Program (TAP) shall be imposed as above at the rate of \$0.02 (two cents). Both these surcharges shall be combined into one rate and appear as a separate line item on the customer's bill and shall read, "TRS/TAP SURCHARGE."



ISSUED: September 29, 2011

EFFECTIVE: October 1, 2011

BY: Joel Dohmeier, Vice-President

GENERAL SUBSCRIBER SERVICES TARIFF

<b>SALEM TELEPHONE COMPANY</b>	PSC:	2
Kentucky	Section:	C
	Second Revised Sheet	3
	Cancels First Revised Sheet	3

C.2 **MAPS**

Maps which indicate and define the exchange and base rate area limits of the respective exchanges are filed with the Kentucky Public Service Commission as part of the Certificate of Public Convenience and Necessity granted by the Kentucky Public Service Commission, and are also filed in Section Y of this tariff.

(M)  
|  
(M)

C.3 **RESERVED FOR FUTURE USE**

(T)

C.4 **SHARED TENANT SERVICE OFFERINGS**

(T)

C.4.1 **General**

(T)

- a. In general, Basic Local Exchange Service is furnished for the exclusive use of the subscriber, and the subscriber's family, guests, employees, agents, or representatives. Resale of Basic Local Exchange Service is permitted only under the specific conditions described in this Tariff. For the purpose of this Tariff section, "sharing" of Basic Local Exchange Service is considered synonymous with "resale" of Basic Local Exchange Service.
- b. When in the judgment of the Company it is deemed necessary of when the projected number of clients is five or more, the customer must apply in writing to resell exchange services provided by the Company and may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms on new or existing buildings.

All rates and charges in connection with the resale operation and all repairs and rearrangements being and including the reseller's communication system will be the responsibility of the reseller (customer of record) owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange services available.

(M)-Material previously appeared on Sheet 1 of this Section.

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY**  
EFFECTIVE  
7/1/2006  
PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

---

By  July 1, 2006  
Executive Director

ISSUED: June 27, 2006

BY: Paul E. Pederson, Vice-President

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company, Inc.

PSC 2  
Section C  
Original Sheet 4

C.4.1 Shared Tenant Service Offerings (Continued)  
General

Nothing in this Tariff section impairs the Company's franchise or ability to operate in the state. This Tariff is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company.

- c. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or within a common development with a single name identity, such as multi-tenant office buildings, apartment complexes, condominium complexes, commercial malls, campus complexes, and office and industrial parks. Areas designated for resale may be intersected or transversing thoroughfares would be contiguous in the absence of the thoroughfare. If the designated resale service area is located within the confines of more than one exchange boundary, the serving central office will be determined by the Company. A resale service area may be served by only one central office.
- d. The premises definition as applies to resale of Basic Local Exchange Service is a resale area as defined by layout maps if appropriate.
- e. Private line services may be provided to tenants of resellers under the rules and regulations specified in this tariff and the Private Line Services Tariff. Resellers may obtain private lines for security purposes such as fire, burglary, etc.
- f. Private interconnection of resale service areas within an exchange local calling area and LATA is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Sharing and Resale trunks or lines.
- g. All other rules and regulations specified in other sections of this Tariff will apply.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 31 1987

PURSUANT TO KRS 5:011,  
SECTION 9(1)

BY: James L. Miller  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED December 31st., 1986 EFFECTIVE December 31st., 1986

BY William B. Butler  
President & Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company, Inc.

PSC 2  
Section C  
Original Sheet 5

C.4.1 Shared Tenant Service Offerings (Continued)

2. Regulations and Application of Rates

- a. Resale of Basic Local Exchange Service is available on a business flat rate basis. Other business services will be provided at the rates specified in other sections of this Tariff.
- b. The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate or a residence. Listings for Shared Tenant Service Clients may be obtained under the conditions and rates specified in this Tariff. Charges for Listings will not be separately billed.
- c. The service establishment charge shown in D.4.4 applies for all resale service applications processed under this Tariff and is in addition to all other applicable nonrecurring and recurring charges.
- d. Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller and the same business rates specified in this and other Tariffs will apply to the reseller.
- e. The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the business rates being billed at the time of termination. A nine month notice is required prior to termination of service by the reseller. If a nine month notice is not received, the reseller will be required to continue to provide service until the Company can provide individual access facilities. But in no case will this requirement extend beyond the nine months from the date the notice of termination is received.
- f. When a subscriber located within the designated resale service area wishes to be directly served by the Company on a non-resale basis or when Salem Telephone Company or customer provided local Telephone Service is to be provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services. The owner/developer will make either cable pairs or their equivalents available, or provide facility support (conduit or poles) access to the Company at no charge for provision of these services.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
DEC 3 1987  
PURSUANT TO KAR 5:011,  
SECTION 9 (1)  
BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED December 31st., 1986 EFFECTIVE December 31st., 1986

BY William D. Butler  
President & Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company, Inc.

PSC 2  
Section C  
Original Sheet 6

C.4.1 Shared Tenant Service Offerings

2. Regulations and Application of Rates (Continued)

- g. The Company will provide facilities to the first point (demarcation/network interface) on the resellers' premises which, in the judgment of the Company is suitable for the location of a network interface. The most economical route from existing network distribution facilities will generally determine the approach used in establishing the point-of-demarcation. The customer may designate an alternate approach route for entrance facilities at additional construction charges as specified in this Tariff. The Company will extend the point-of-demarcation to any point designated by the reseller inside his premises at the charges specified in this Tariff. Route selection and location of point-of-demarcation must be in compliance with regulations set forth in other sections of this Tariff and F.C.C. Part 68.
- h. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other Tariffs apply to the activation, move or change of lines within the sharing and resale offering.
- i. Suspension of service as described in this Tariff is not applicable to this service.
- j. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used to calculate the SCF identified in this section.

C.4.2 Rates

		<b>PUBLIC SERVICE COMMISSION OF KENTUCKY</b>	
a.	Service Establishment Charge	<b>EFFECTIVE</b>	
(1)	Per Application	<b>DEC 31 1987</b>	Nonrecurring Charge
	Each		\$30.00
PURSUANT TO 807 KAR 5:011, SECTION 5.41)			
BY: <u><i>[Signature]</i></u> PUBLIC SERVICE COMMISSION MANAGER			

ISSUED December 31st., 1986 EFFECTIVE December 31st., 1986

BY *William D. Butler*  
President & Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC: 2  
Section: C  
Original Sheet: 7

C5 EMPLOYEE TELEPHONE SERVICE

C.5.1. General

The Telephone Concession Service policy shall apply to all TDS TELECOM Regular Full-Time employees Regular Part-Time employees, retirees and employees on long-term disability who reside in the service territory of our operating telephone companies.

C.5.2. Eligibility

- a. Regular Full-Time employees receive telephone concession at 100% of the eligible expenses. (Regular full-time employees work a scheduled work sheet of 40 hours or more for a period of indefinite duration.)
- b. Regular Part-Time employees receive telephone concession at 75% of the eligible expenses. (Regular part-time employees work a scheduled work week of at least 30 hours per week, every week, and generally less than 40 hour per week, for a time period of indefinite duration.)
- c. Retired employees will receive telephone concession at 100% of the eligible expenses.
- d. Employees on Long-term Disability will continue to receive telephone concession at the rate they were before the disability.

C.5.3. Program Coverage

The following items will be covered:

- Basic Residential Service (one line)
- Custom Calling Features
  - Touch tone charges
- End user charges - interstate and intrastate
- E-911
- Dual party relay surcharge
- Advanced Calling Services

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 22 1995

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: November 1, 1995

Effective: December 2, 1995

By: G. R. Barnes, Vice President

PUBLIC SERVICE COMMISSION  
GENERAL SUBSCRIBERS SERVICES TARIFF  
EFFECTIVE

SALEM TELEPHONE COMPANY

OCT 04 1997

PSC 2  
Section C  
Original Sheet 8

~~LOCAL EXCHANGE SERVICE~~

PURSUANT TO 807 KAR 5.011,

SECTION 9 (1)

C.6

EXTENDED LOCAL CALLING SERVICE

*Stephan D Bell*  
SECRETARY OF THE COMMISSION

C.6.1

GENERAL

Extended Local Calling Service provides one-way, local calling for all customers located in the Salem exchange of the Salem Telephone Company to South Central Bell's Paducah exchange. This is an optional, measured-rate plan.

C.6.2

REGULATIONS

1. Extended Local Calling Service is provided to all classes of business and residence service.
2. Extended Local Calling Service applies only to direct dialed station-to-station calls. Operator assisted calls and calling card calls are not included in this plan.
3. Paystation Service offered in Section G.1 of this tariff is included in this plan. Payphone Service Providers will be charged the rates as specified in Section C.6.4 for calls, terminating to the Paducah exchange, that are made from payphones located in the Salem exchange.
4. For calls that are made to Call Forwarded lines, the customer pays the appropriate usage rate for the duration of the call from the originating number to the called number. The customer of the Call Forwarding service pays any applicable usage rate from the called number to the terminating location of the call.
5. Calls placed from an off-premises extension of an access line will be billed as if the local calls had been placed from the primary service location.
6. Extended Local Calling Service provides residence and business customers with measured-rate calling based on minutes-of-use. The rates specified in C.6.4. following, will be assessed on each minute or fraction thereof rounded to the next higher minute on all originating calls.
7. The chargeable time will be rate sensitive to each specific rate period. When the call spans two rate periods, both rates will apply.
8. Chargeable time is started when the called party answers or when the caller is connected to automatic answering services, (i.e., automatic answer/record equipment, voice mail, or an answering service).

ISSUED: August 18, 1997

EFFECTIVE: October 4, 1997

BY: Michael A. Pandow, President

(N)

(N)

PUBLIC SERVICE COMMISSION  
GENERAL SUBSCRIBERS SERVICES TARIFF  
EFFECTIVE

SALEM TELEPHONE COMPANY

OCT 04 1997

PSC 2  
Section C  
Original Sheet 9

PURSUANT TO 807 KAR 5:011,  
LOCAL EXCHANGE SERVICE SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

C.6 EXTENDED LOCAL CALLING SERVICE (Continued)

C.6.2 REGULATIONS (Continued)

9. Chargeable time ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
10. Chargeable time does not include time lost because of faults or defects in the service.
11. All charges assessed under this plan are in addition to Local Exchange line rates.
12. Fractional cents will be rounded down.
13. All per minute rates will be billed in arrears.
14. Time of day discounts will apply as noted in C.6.4. following.
15. Customers will automatically receive message detailed billing.
16. Business customer designation includes Individual, Multiline, Key, PBX, and CENTREX customers.

C.6.3 EXCHANGE LISTING

Calls originating in the Salem exchange and terminating in the exchange of Paducah will be included as part of this expanded calling plan.

C.6.4 RATES

1. The following measured service rates are in addition to the applicable rates for Local Exchange Service as specified in Section C.1 and apply to calls completed to the exchanges listed in Paragraph C.6.3
2. Holidays include Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day.

ISSUED: August 18, 1997

EFFECTIVE: October 4, 1997

BY: Michael A. Pandow, President

(N)

(N)

GENERAL SUBSCRIBERS SERVICES TARIFF

SALEM TELEPHONE COMPANY

PSC 2  
Section C  
Original Sheet10

LOCAL EXCHANGE SERVICE

C.6 EXTENDED LOCAL CALLING SERVICE (Continued)

C.6.4 RATES (Continued)

1. Monday thru Friday

Per Minute Rate

**DAY Calling -**

(8:00 a.m. to, but not including 5:00 p.m.)

\$0.09

**EVENING Calling -**

(5:00 p.m. to, but not including 11:00 p.m.)

\$0.06

**NIGHT Calling -**

(11:00 p.m. to, but not including 8:00 a.m.)

\$0.035

2. Saturdays, Sundays and Holidays

Per Minute Rate

**EVENING Calling -**

(8:00 a.m. to, but not including 11:00 p.m.)

\$0.06

**NIGHT Calling -**

(11:00 p.m. to, but not including 8:00 a.m.)

\$0.035

(N)

(N)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 04 1997

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan D. Bell  
SECRETARY OF THE COMMISSION

ISSUED: August 18, 1997

EFFECTIVE: October 4, 1997

BY: Michael A. Pandow, President

GENERAL EXCHANGE TARIFF

**SALEM TELEPHONE COMPANY**  
Kentucky

PSC: 2  
Section: C  
Fourth Revised Sheet: 11  
Cancels Third Revised Sheet: 11

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(D)

ISSUED: September 26, 2013  
EFFECTIVE: September 27, 2013

BY: *Joel P. Dohmeier*  
Joel Dohmeier Vice President

(D)

TARIFF BRANCH  
**RECEIVED**  
9/26/2013  
PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

GENERAL EXCHANGE TARIFF

SALEM TELEPHONE COMPANY  
Kentucky

PSC: 2  
Section: C  
Fourth Revised Sheet: 12  
Cancels Third Revised Sheet: 12

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(D)

(D)

ISSUED: September 26, 2013  
EFFECTIVE: September 27, 2013

BY: Joel P. Dohmeier  
Joel Dohmeier Vice President



GENERAL EXCHANGE TARIFF

**SALEM TELEPHONE COMPANY**  
Kentucky

PSC: 2  
Section: C  
Third Revised Sheet: 13  
Cancels Second Revised Sheet: 13

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(D)

ISSUED: September 26, 2013  
EFFECTIVE: September 27, 2013

BY: *Joel P. Dohmeier*  
Joel Dohmeier, Vice President

TARIFF BRANCH (D)  
**RECEIVED**  
9/26/2013  
PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

GENERAL EXCHANGE TARIFF

**SALEM TELEPHONE COMPANY**  
Kentucky

PSC: 2  
Section: C  
First Revised Sheet: 14  
Cancels Original Sheet: 14

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(D)

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EFFECTIVE: September 27, 2013

BY: *Joel P. Dohmeier*  
Joel Dohmeier, Vice President

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**SALEM TELEPHONE COMPANY**  
Kentucky

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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

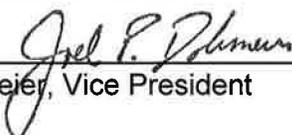
**SALEM TELEPHONE COMPANY**  
Kentucky

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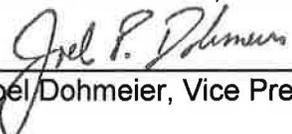
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SERVICE CONNECTION CHARGES

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	Sheet Number	
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		(D)

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GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2  
Section D

SALEM TELEPHONE COMPANY  
Kentucky

Second Revised Sheet 2  
Cancels First Revised Sheet 2

D.1 GENERAL

- 1. Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for telephone service. They apply to ordering, connecting, moving, or changing of regulated telephone service.

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D.2 SERVICE DESCRIPTIONS

- 1. Service Order Charge – Initial:  
Initial Service Order charge applies to the work performed by the telephone company to establish a new customer into the billing system.
- 2. Service Order Charge – Subsequent:  
Subsequent Service Order charge applies to the work performed by the telephone company to change already established billing records due to a customer's service request, including name/number change.
- 3. Central Office Work Charge:  
Central Office Work charge applies to work performed by the telephone company on the main distribution frame due to a customer's request. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, moves, and testing lines.
- 4. Line Connection Charge:  
A Line Connection charge would apply to work performed by the telephone company on the line between the central office main distribution frame up to the pedestal or network interface device (NID); or on an outside circuit between premises or between locations on the same premises due to a customer's request.
- 5. Premise Visit Charge:  
A premise visit charge represents the labor for a telephone company representative to go to the customer premise to establish a drop to the NID.
- 6. Reconnect:  
Where service is terminated, at the customer's request and service is restored at the same location within twelve (12) calendar months.

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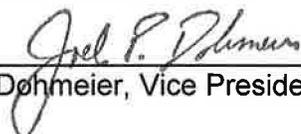
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(M) Material now shown on Section B – Sheet 17.1

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GENERAL SUBSCRIBER SERVICES TARIFF

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Section D

SALEM TELEPHONE COMPANY  
Kentucky

Sixth Revised Sheet 3  
Cancels Fifth Sheet 3

D.2 SERVICE DESCRIPTIONS – CONTINUED

7. Reconnect for Non Payment:

Reconnection of service following temporary disconnect for non-payment. In the event service is temporarily suspended for nonpayment of charges, such service will be restored upon payment of:

- a) All charges due
- b) A charge equivalent to the Reconnect Charge will apply to each customer service disconnected for nonpayment, provided the telephone stations or terminals have not been removed.

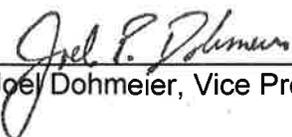
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D.3 CONDITIONS AND LIMITATIONS

- 1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer
- 2. Service Connection Charges are in addition to scheduled rates and any other charges applying under the tariffs. They may apply in addition to special installation charges, or construction charges as are set forth in other sections of this tariff.
- 3. Service connection charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
- 4. One Service Order Charge (Initial or Subsequent) applies for all services requested at one time for the same customer at the same premises.
- 5. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.

(M) Material now shown on Sheet 17.1 of Section B

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GENERAL SUBSCRIBER SERVICES TARIFF

SALEM TELEPHONE COMPANY  
Kentucky

PSC 2  
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Fifth Revised Sheet 4  
Cancels Fourth Revised Sheet 4

D.3 CONDITIONS AND LIMITATIONS - Continued

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6. Service Connection Charge Waiver – Residential customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.
7. Service Connection Charges DO NOT Apply to the following situations:
  - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
  - b. Changes stemming from Company errors or to normal repair and maintenance performed on general telephone service and equipment.
  - c. When telephone service is re-established at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, a different telephone number may be used.
  - d. Termination of total service or removal of a service or feature unless specified elsewhere in the tariff.
  - e. Adding or changing custom calling services, advanced calling services,
  - f. When a name is legally changed
  - g. Suspension of service requested by the customer and subsequent reconnect to full service.
  - h. Trips to visit the customer's premise to determine the origin of a trouble call.

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SALEM TELEPHONE COMPANY  
Kentucky

PSC 2  
Section D  
Third Revised Sheet 5  
Cancels Second Revised Sheet 5

D.3 CONDITIONS AND LIMITATIONS - Continued

7. Service Connection Charges DO NOT Apply to the following situations: *(Continued)*

i. A change from listed telephone service to non-listed or non-published telephone service is made because of the following:

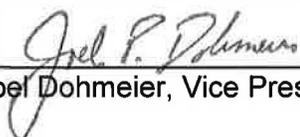
- 1) All charges due.
- 2) A charge equivalent to the reconnect Charge and Central Office Work

A service charge will apply for requests for non-listed and non-published numbers for reasons other than those expressed here or that do not meet the standard defined in 1) and 2) Above.

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SALEM TELEPHONE COMPANY  
Kentucky

PSC 2  
Section D  
Second Revised Sheet 6  
Cancels First Revised Sheet 6

D.4 RATES

	<u>Non-Recurring Rates</u>		
	<u>Residential</u>	<u>Business</u>	
1. Initial Service Order	\$7.50	\$7.50	
2. Subsequent Service Order	5.00	5.00	
3. Central Office Work	5.00	5.00	
4. Line Connection	5.00	10.00	(C)
5. Reconnect	12.50	12.50	
6. Reconnect for Non Payment	12.50	12.50	
7. Premise Visit	3.50	7.50	(M) (C)

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**GENERAL SUBSCRIBER SERVICES TARIFF**

**SALEM TELEPHONE COMPANY**  
Kentucky

PSC 2  
Section D  
Seventh Revised Sheet 6A  
Cancels Sixth Revised Sheet 6A

**D.5 PROMOTIONS**

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1. The Company may offer, subject to letter notification to the Commission, special promotions of new or existing services or products for limited periods. The Company will file a written notice for each promotion with the Commission 14 days prior to the beginning of the promotional period. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having equal opportunity for participation subject to the availability of products, services and facilities.

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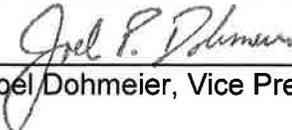
SALEM TELEPHONE COMPANY  
Kentucky

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Cancels Sixth Revised Sheet 8

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GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2  
Section E

SALEM TELEPHONE CO., INC.  
Kentucky

First Revised Index Sheet 1  
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CONSTRUCTION CHARGES

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Extension of Telephone Facilities .....	4-7	—
Applicant Provided Facilities & Construction .....	8-9	—
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GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2  
Section E

SALEM COUNTY TELEPHONE CO., INC.  
Kentucky

First Revised Sheet 2  
Cancels Original Sheet 2

CONSTRUCTION CHARGES

I. General

- A. Construction charges are non-recurring charges applicable under certain conditions or for extending company facilities in order to provide telecommunications services. These charges are in addition to applicable charges for the class of service furnished, service connection charges, charges for moves and changes, and other charges that may be applicable.
- B. Reasonable rates and charges for the provision of telecommunications services involve consideration of the costs and degree of risk associated with the provision of the services. Some situations may involve substantial extra cost or risk to the Company, such as, but not limited to the following:
  - 1) the facilities may be temporary;
  - 2) facilities are ordered in advance of actual Applicant demand for service;
  - 3) unusual costs are involved in furnishing the service;
  - 4) the cost of providing service may involve considerable investment to extend facilities beyond existing facilities;
- C. Construction charges will not apply to the customer's aerial or buried drop which extends from the last pole to the building in which the telephone is located.

II. Definitions

- A. Advance in Aid of Construction: Funds provided to the Company by the applicant under the terms of a construction agreement, which may be refundable.
- B. Applicant: A person, business or agency applying for telecommunications services for a location that currently does not have facilities established. This would include developers.
- C. Application: A request to the Company for telecommunications services. This does not include an inquiry as to the availability or charges for such services.
- D. Contribution in Aid of Construction: Funds provided to the Company by the applicant under the terms of a construction agreement or construction tariff which are not refundable.
- E. Construction Allowance: The portion of new construction and facilities provided at no charge.
- F. Cost: Costs associated with the construction of new facilities include, but are not limited to, engineering, labor, materials, equipment, government fees and charges, right-of-ways, road crossings, road boring, trenching, etc.

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GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2  
Section E

SALEM COUNTY TELEPHONE CO., INC.  
Kentucky

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CONSTRUCTION CHARGES

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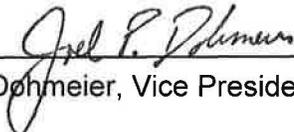
II. Definitions: (continued)

- G. Developer: An Applicant who is responsible for requesting placement and subsequent payment of telecommunications services in a new area for permanent residential and/or business telecommunications services prior to, or in conjunction with, a request for telecommunications services by a customer located in that new area. The new area to be developed is defined as a tract of land which is divided or proposed to be divided into 5 or more lots, parcels, or units.
- H. Easement: A right given to another person or entity to trespass upon land that person or entity does not own. Easements are used for roads, private property, etc. given to utility companies for the right to bury cables or access utility lines.
- I. Group Application/Group Project: A request for telecommunications services to 4 or less premises which are located one-half mile or less between each other by individuals who wish to establish telecommunications services at the same time.
- J. Line Extension: Company outside plant that is required to extend Company facilities and service beyond the existing facilities of the Company
- K. New Construction: The placement of those additional facilities required to extend telecommunications services from the nearest existing working facility within the wire center to the Applicant(s) premises.
- L. Permanent Service: Service provided at a premises that has a permanent foundation and connections to basic utilities such as water, gas, and electricity.
- M. Right of Way: Legal access to land not owned by the Company for the purpose of digging trenches, laying cable or planting poles.
- N. Service Drop: Service conductor six pair or smaller delivering service to the customer premise from the service provider's last network access point.
- O. Special Construction: When an Applicant(s) requests specific and/or unusual plant, equipment, or services to be installed.
- P. Temporary Service: Service to premises or enterprises which are temporary in character, or where it is known in advance that the service will be a limited duration. Service which, in the opinion of the Company, is for operations of a speculative character is also considered temporary service.

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Section E

SALEM COUNTY TELEPHONE CO., INC.  
Kentucky

First Revised Sheet 4  
Cancels Original Sheet 4

CONSTRUCTION CHARGES

III. Extension of Telephone Facilities

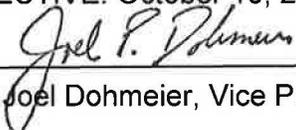
A. General

1. The provisions of this section apply only to requests for the extension of basic local exchange service to applicants, who in the Company's judgment, will be permanent customers of the Company. Provisions for Temporary Service and Seasonal Service are listed elsewhere in this tariff.
2. The Company will determine the location and type of facilities required to provide the quantity and class of service, and to meet quality of service standards unless other arrangements have been agreed upon.
3. New construction is based on actual route and average conditions that will enable the Company to extend service to Applicant(s) at a reasonable cost without adding an undue burden to the general body of existing customers.
4. Where new construction is required, the Company will consult with other utilities to minimize construction costs (e.g., sharing trenches, poles, etc.).
5. The Company will construct, own, and maintain outside plant facilities using standard specifications, engineering, design, and materials, unless other arrangements have been agreed upon.
6. Reinforcement of existing physical plant will be provided at the Company's expense except where facilities on private property are provided by the Applicant(s).
7. Upon request by an Applicant for service; the Company will provide, without charge, a preliminary sketch and rough estimate of the construction costs to be paid by the applicant(s)
8. Any construction performed by the Applicant must be authorized and approved by the Company.
9. The Company must receive a Service Order or signed agreement plus payment of any agreed upon Construction Charges before construction begins.
10. The start and completion time will depend on when the Company can coordinate for joint engineering and construction with other utilities; and obtain the material, labor and facilities necessary to complete the new construction.
11. An Applicant(s) ordering service at more than one premise is treated as separate applications at each premise.

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Section E

SALEM COUNTY TELEPHONE CO., INC.  
Kentucky

Second Revised Sheet 5  
Cancels First Revised Sheet 5

CONSTRUCTION CHARGES

III Extension of Telephone Facilities (Continued)

(C)

B. Specific to Single Applicants and Group Applicants/Projects

1. A single Applicant's request may be combined with another Applicant or added to a Group Applicant/Project when there is one-half mile or less of construction between Applicants and/or the grouping results in lower charges (or no increase in construction charges) for all Applicants involved.
2. When the Company receives a group application or project for telecommunications services, any applicable construction charges for shared facilities will be divided between the Applicants.
3. If an Applicant disconnects service, no refund or adjustment is made to the Construction Charge applicable to the Applicant's premises regardless of any future reconnection of basic telephone service by the Applicant or upon connection of telephone service to a new applicant. Upon disconnect, any outstanding construction charge amounts become due and payable immediately. Charges to remaining Group Applicants will not be affected by disconnects.

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PSC 2  
Section E

SALEM COUNTY TELEPHONE CO., INC.  
Kentucky

Second Revised Sheet 6  
Cancels First Revised Sheet 6

CONSTRUCTION CHARGES

III Extension of Telephone Facilities (Continued)

(C)

C. Specific to Land Developments

1. The cost and provisioning of facilities covered by one LDA cannot be used for subsequent developments unless provided so in a subsequent LDA.
2. The Developer, at its own cost, provide the Company with a copy of the recorded development plot identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
3. Rights-of-way and easements suitable to the utility must be furnished by the developer at no cost to the Company and in reasonable time to meet service requirements.
4. No underground communication facilities shall be installed by a Company until the final grades have been established and furnished to the Company. In addition, the easement strips, alleys and streets must be graded to within six inches of final grade by the developer before the Company will commence construction. Such clearance and grading must be maintained by the developer during construction by the Company.
5. Regardless of who provides the facilities, the Developer holding title to the property will grant and convey to the Company all necessary non-exclusive easements. The easements will provide for the Company to construct, reconstruct, augment, operate, maintain and remove such telecommunications facilities, and appurtenances, from time to time, as the Company may require upon, over, under and across the property.
6. The width and length of the easement will be determined at the time of the request for facilities. In general, all easements will be a standard width of ten feet along the front and rear lot lines and five feet wide along both sides of the lot lines, unless otherwise agreed upon.
7. If, subsequent to construction, the clearance or grade is changed in such a way as to require relocation of any facilities, the cost of such relocation shall be borne by the developer or subsequent owners.
8. The developer shall provide the trenching backfill (including any imported backfill required), compaction, repaving, and any earthwork required to install underground facilities all in accordance with the reasonable specifications and schedules of other utilities in the same area when feasible. At its option, if the Company's cost is equal to or less than that which the developer would otherwise have to bear, the Company may elect at the developer's expense to perform the activities necessary to fulfill the developer's responsibility hereunder.

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GENERAL SUBSCRIBER SERVICES TARIFF

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Kentucky

PSC 2  
Section E  
First Revised Sheet 7  
Cancels Original Sheet 7

CONSTRUCTION CHARGES

III Extension of Telephone Facilities (Continued)

(C)

C. Specific to Land Developments (continued)

- 9. When developer is required to provide a trench for other underground facilities, the Company shall use common trench as long as the Company's design layout, easement specification, routing and scheduling requirements can be met, unless otherwise agreed upon by Company and Developer in writing or as otherwise established by the Commission.
- 10. The Developer will allow the Company to inspect the trenching provided by the Developer, and allow for phased inspection of trenching.

D. Specific to Cluster and Mobile Homes Developments.

- 1. Legally sufficient easement must be made available to the Company to accommodate the placing and maintaining of the common communications serving facilities. The surface of the easement area must be brought to final grade prior to the installation of buried or underground telecommunications facilities.
- 2. A trailer stake (a T shaped stake) must be installed by the Developer at the back side on the mobile homes between every two mobile home parking lots for the purpose of attaching the network interface device (NID) or protector, on the outside of the mobile home unless the Company approves some other arrangement. In no case will the Company provide service when the protector/NID is attached to the mobile home.
- 3. A Construction Allowance will only be provided to mobile homes located on a permanent pad or foundation. When the mobile home is not mounted on a permanent pad or foundation, such service is considered temporary.

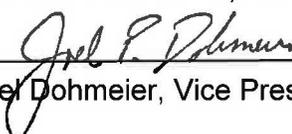
E. Construction Allowance

The following Construction Allowances apply to residential line extensions:

- 1. Each Applicant with an active service order request will be provided with a one-time construction allowance per premises up to 1000 feet with a maximum of 300 feet on private property.

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GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2  
Section E

SALEM COUNTY TELEPHONE CO., INC.  
Kentucky

First Revised Sheet 8  
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CONSTRUCTION CHARGES

IV Applicant Provided Facilities and Construction

(C)

A. General

1. With the approval of the Company, an Applicant(s) may be allowed to engineer, design, furnish and install facilities some or all of the construction and/or materials in lieu of a paying some or all of the Construction Charges.
2. The Company and the Applicant will enter into a written agreement for the provision of the requested facilities. The agreement will delineate the Company's responsibilities, the Applicant(s) responsibilities, the associated construction costs, allowances and Construction Charges. For Developers, this information can be included in the Land Development Agreement.
3. The Applicant must use the same quality and quantity of materials and methods utilized by the Company for the construction unless the Company has provided written authorization to the Applicant, approving other materials and/or construction.
4. The Applicant must allow the Company to inspect the plans, material, placement of the facilities, and perform conformance testing. The Applicant will inform the Company at least seven working days prior to the construction of facilities by the Applicant so that the Company can schedule its representative to inspect the plans, material and placement of facilities.
5. A Company Representative must be on site when cable is being plowed or if cable is placed in a trench, the trench must be left open until the Company Representative has inspected and approved the installation.
6. All review and inspection work provided by the Company will be charged to the Applicant at the Company's rates for such work.

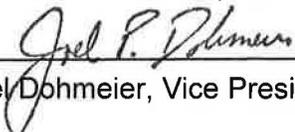
B. Specific to Single or Group Applicants

The applicant(s) must meet the following specific criteria for any work done in public rights-of-way prior to receiving Company approval:

- Signed liability agreement holding the Company harmless for any action taken as a result of said construction activities;
- Company specified insurance requirements;
- Bonded to cover workmanship and damage;
- Public and Personal Safety Standards; and,
- Approval of appropriate governing bodies.

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PSC 2  
Section E

SALEM COUNTY TELEPHONE CO., INC.  
Kentucky

First Revised Sheet 9  
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CONSTRUCTION CHARGES

V Applicant Provided Facilities and Construction (continued)

(C)

C. Specific to a Developer

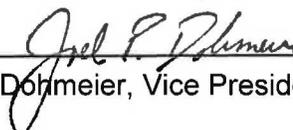
1. The Developer must use standard Company specifications in engineering and designing the placement of facilities.
2. The Developer must secure all material.
3. The Developer must provide labor to place the facilities within the development and extend facilities from the closest existing telecommunications facilities of the Company to the development.
4. The Developer must submit job prints, material list, and reimbursable cost amount to the Company for approval prior to the construction of the facilities. The Developer's plans must include trench and backfill plans, specifications, schedules, and coordination of inspection schedules. All permits, rights-of-way and easements shall have been secured and recorded as necessary.
5. Once work is complete and the Company has inspected and conformance tested the facilities, the Developer will transfer ownership of all telephone facilities placed, along with their attendant easements, to the Company. Prior to the transfer, all costs for the facilities and work shall have been paid in full. The transfer will be free and clear of any and all liens and encumbrances, and shall be accompanied by an indemnification holding the Company harmless from all claims arising from the purchase and placement of the telephone facilities.

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(M) Material now shown on Sheet 12 of this Section

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BY: Joel Dohmeier, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2  
Section E

SALEM COUNTY TELEPHONE CO., INC.  
Kentucky

First Revised Sheet 10  
Cancels Original Sheet 10

CONSTRUCTION CHARGES

V Agreements & Charges

- A. Any applicant for service requesting the Company to prepare detailed plans, specifications, or cost estimates may be required to provide a deposit to the Company for an amount equal to the estimated cost of preparation. The estimate will be valid for 90 days after presentation to the applicant(s) unless the Company extends the date. If the applicant authorizes the Company to proceed with the construction of new facilities, the deposit will be credited to the cost; otherwise the deposit shall be nonrefundable.
- B. A Land Development Agreement (LDA) signed by both the Company and the Developer s required. The Company will provide the Developer with a copy of the signed agreement.
- C. A written agreement or contract signed by both the Company and the Applicant, other than a Developer, is required. The Company will provide the Applicant with a copy of the signed written agreement or contract.
- D. The Company will provide the Applicant(s) the estimated construction charges to be paid by the Applicant(s) in writing. The estimated construction charges will be good for thirty days after the Company provides a bill to the Applicant(s).
- E. Construction Charges will be associated with the premises for which they were established rather than the Applicant(s). Credit for Construction Charges may not be transferred from one premises to another.
- F. With the approval of the Company and at the option of the Company, arrangements may be made for the payment of the Construction Charge for a single Applicant or a group of Applicants in monthly installments over a reasonable period, generally, not to exceed one year. Failure of an Applicant(s) to make monthly installments of Construction Charge may result in suspension or termination of telephone service. All unpaid installments become due upon termination of service.

(C)

(C)

ISSUED: October 3, 2014  
EFFECTIVE: October 10, 2014

*Joel P. Dohmeier*  
BY: Joel Dohmeier, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2  
Section E

SALEM COUNTY TELEPHONE CO., INC.  
Kentucky

Original Sheet 11

CONSTRUCTION CHARGES

V Agreements and Charges (continued)

- G. Additional construction charges may apply based on actual costs for such items as, but not limited to:
  - 1. Extraordinary construction, maintenance or replacement of current facilities;
  - 2. Overtime work at the Applicant's request'
  - 3. Special installation, equipment and assembly no normally provided;
  - 4. Easements & Right of Way
  - 5. Trenching and backfill
- H. Receipt of the Applicant(s) payment(s) by the Company for the Applicant's required construction charges will be considered an application for service and the date to move forward with the construction of the new facilities.
- I. If the Applicant's share of the actual cost to provide new service exceeds the Applicant's estimated costs to provide new service, the Applicant may be responsible for additional Construction Charge. If the Applicant's share of the actual Construction Charge is less than the estimated Construction Charge, the Company may provide a refund, or credit for excess amount to the Applicant.
- J. The Company will determine whether any Aid-To-Construction is required. The amount and detail of the payment or refund for the Aid-to-Construction will be provided in the LDA.
- K. Any refunds of Aid to Construction will be non-interest bearing. In no case will any refund exceed the original amount of Aid to Construction.
- L. If the Applicant cancels service prior to construction beginning, a charge will not be assessed. If the Applicant cancels service after construction begins, a charge equal to the costs incurred will be assessed and due immediately.

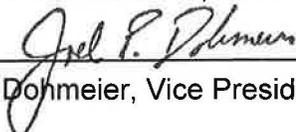
VI Other Types of Construction or Special Conditions

A. Special Types of Construction or Unusual Conditions

Additional Construction Charges may apply to the following situations:

- 1. Where a special type of construction is desired by an Applicant or a specific route for extensions is requested to meet an Applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not legally required by ordinance, covenant, tract restriction or otherwise.
- 2. Where existing aerial facilities are requested to be relocated underground in an area where the Company would not, except for such request, relocate its facilities underground.
- 3. Where, at the request of the Applicant, the Company constructs a greater quantity of facilities than the Company would otherwise construct or normally utilize.
- 4. Where construction of facilities is required to meet unusual conditions such as (but not limited to) providing service in hazardous and/or inaccessible locations.

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(C)

GENERAL SUBSCRIBER SERVICES TARIFF

PSC 2  
Section E

SALEM COUNTY TELEPHONE CO., INC.  
Kentucky

Original Sheet 12

CONSTRUCTION CHARGES

VI Other Types of Construction or Special Conditions (continued)

(C)

B. Temporary Construction or Seasonal Service

- 1. Where construction is required to provide service on a temporary basis, the Applicant will be required to pay a Construction Charge equal to the estimated cost of installing and removing the temporary facilities, less estimated salvage at the time of removal. In the event the facilities are reusable for providing permanent service without rearrangement or modification, at the time the temporary service is disconnected, a portion of the Construction Charge assessed may be refunded, depending upon the circumstances in each case. Removal of facilities will be at the option of the Company, if installation of the temporary facilities was made to permanent standards and permanent easements were granted.
- 2. Where construction is required to provide service on a seasonal basis, or meet other unusual demands, additional construction charges may be assessed on a case-by-case basis.

C. Relocation and Rearrangement of Existing Facilities

When the Company is requested to relocate or rearrange existing facilities for which no specific charge is quoted in this tariff, the customer requesting such relocation or rearrangement may be required to bear the costs incurred with the request.

(C)

D. Franchise and Municipality Taxes

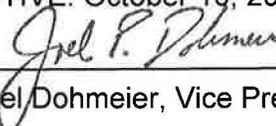
- 1. When any municipality charges, collects or receives from the Company a license, occupation, privilege, inspection or other similar tax or fee or any franchise fee or payment, or any fee or payment similar in nature thereto, for the use of the streets or other public places or any concession for Tariff Rates on its telephone service, whether such taxes, fees or payment be expressed as a lump sum, or a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so of the aggregate amount of such payments and concessions as exceeds three (3) percent of the recurring local service revenues received from subscribers located within such municipality will be billed, insofar as practical pro rate to the subscribers receiving exchange service within the municipality.
- 2. Except for state, county, or municipal taxes, all pro ration of fees and other charges mentioned in above paragraph will be approved by the Commission before being applied to the subscriber bill.

(M)

(M)

(M) Material previously shown on Sheets 9 &10 of this Section

ISSUED: October 3, 2014  
EFFECTIVE: October 10, 2014

  
BY: Joel Dohmeier, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section F  
Original Sheet 1

DIRECTORY LISTINGS

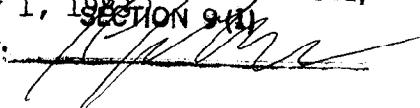
Contents	Sheet No.
F.1 Regulations Applicable to Directory Listings	2
F.2 Business Listings	4
F.3 Residence Listings	4
F.4 Additional Listings	5
F.4.1 Regular Additional Listings	5
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F.5.7 Office Hours	8
F.5.8 Dual Name	8
F.5.9 Unlisted Number	8
F.5.10 Non-Published Number	8
F.5.11 Indented	8
F.5.12 Caption	8

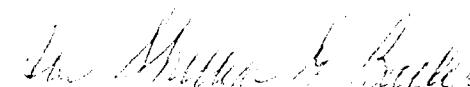
PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 30 1983

Issued: January 1, 1983

Effective: January 1, 1983  
PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

BY: 

By:   
General Manager  
Issued under authority K.P.S.C. No \_\_\_\_\_ dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section F  
Original Sheet 2

DIRECTORY LISTINGS

F.1 Regulations Applicable to Directory Listings

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service.

2. The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

3. The Telephone Company shall have the right to make a charge for subsequent directories issued in replacement of directories destroyed, deface, or mutilated while in the possession of the subscriber.

4. The listing of subscribers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. In accepting listings as requested by the subscribers of prospective subscribers the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories.

5. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its judgement such listings would tend to delay or impede the use of the service.

6. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its judgement the clearness of the listing and the identification of the subscriber is not impaired thereby.

7. Except as hereinafter provided only one listing is furnished without charge for each main service, joint user service, PBX system or Centrex system; where a number of main services are provided on a rotary basis they are considered as one service. If additional listings are required to properly identify the subscriber, such additional listings may be provided without charge to the extent that the number or listing allowed does not exceed the number of main station line or PBX trunks associated with that service. Listings showing the appropriate station number may be provided without charge to the extent that the number or listing allowed does not exceed the number of main station line or PBX trunks associated with that service. PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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Effective: January 1, 1983

By: *For William S. Butler*  
Issued under authority K.P.S.C. No \_\_\_\_\_

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General Manager SECTION 9(1)  
dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section F  
Original Sheet 3

indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific department, location or titles of key personnel.

8. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the subscriber's request, they may bear any one of the rotary numbers.

9. Street numbers, followed by the names of streets, will be used in identifying the location of the subscriber except when in the judgement of the Company names of buildings, apartment houses or communities serve as a better means of identification. Corner addresses are undesirable and will be used only where the street number is not available. The use of floor, room or suite numbers of buildings or apartment houses, or other such designation is not permitted.

10. Listings are not provided in connection with public telephone service except when the lists will facilitate the operations of the Company. No additional listings are permitted. Listings in connection with semipublic telephone service are furnished under the rates and regulations as other business service.

11. When in the judgement of the Company the use of reference or other listings in excess of the number of listings permitted without extra charge as previously outlined, are needed for better identification of the subscriber or governmental offices to facilitate the Company operations, such listings may be provided without charge.

12. Whenever any question arises to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another, the company is privileged to require the subscriber to secure from the owner of such name, written authority to use it, addressed to the company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or delete such lists where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the company

13. Primary Listings

1. One listing without charge, termed the primary listing, is provided as follows:

A. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.

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By: *[Signature]*  
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General Manager  
dated January 1, 1983

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SECTION 9(4)

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section F  
Original Sheet 4

B. For each semi-public service.

C. For each joint user.

D. For each service station subscriber.

14. Unlisted number service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the directory assistance operator.

15. Non-published number service is the withholding of a customers listing from both the telephone directory and directory assistance records.

16. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day the directory is distributed to the customer to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service the minimum contract period will be for 30 days.

F.2 Business Listings

Business names in the directory listings shall be limited to the following:

1. The individual name of the subscriber or joint user, or
2. The name under which the subscriber or joint user is actually doing business as evidence by signs on the premises by letterheads, and by name under which a bank account is carried, or
3. The name under which a business is actually being conducted by someone other than a subscriber and which the subscriber or joint user is authorized by such other to use or
4. The individual names of the officers, partners or employees of the subscriber, or
5. The names of department when such listings are deemed necessary from public reference viewpoint.

F.3 Residence Listings

Residence names in the directory listings shall be limited to the following:

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OF KENTUCKY  
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January 1, 1983  
SECTION 9 (1)

By: *For William D. Postle*  
Issued under authority K.P.S.C. No \_\_\_\_\_

BY: *[Signature]*  
General Manager  
dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section F  
Original Sheet 5

- 
1. The individual name of subscriber, or
  2. The individual name of a member of the subscriber's family or joint user.

F.4 Additional Listings

F.4.1 Regular Additional Listings

1. Business additional listing may be the names of partners or members of the firm if the subscriber or joint user is a partnership or firm; the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. No other class of listing, such as service, agency commodity, etc., will be accepted.

2. Residence additional listings may be the names of member of the subscriber's immediate family.

3. In connection with semi-public telephone service, additional listings are allowed at regular additional listing rates in the name of permanent guests or tenants at that location.

4. Ordinarily, all additional listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished a listing may be permitted under the address of PBX, installed on premises of the subscriber, but an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

5. Additional Listing charges (except for listings of alternate call number and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date so issue of the directory as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

F.4.2 Special Type of Additional Listings

1. Duplicate and Cross Reference Listings

A. Duplicate listings, i.e., listings of nicknames, abbreviated which are commonly spelled in more than one way, and rearrangements of

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Effective: ~~January 1, 1983~~ PURSUANT TO 307 KAR 5:011, SECTION 9 (1)

By: *Frederick M. ...*

RY: *[Signature]*  
General Manager

Issued under authority K.P.S.C. No \_\_\_\_\_ dated January 1, 1983

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section F  
Original Sheet 6

names, are permitted when, in the opinion of the Company, they are necessary for the proper identification of a subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes

B. Cross reference listings are permitted when their use will facilitate in the handling of telephone calls

2. Alternate Call Number Listings

A. Listing of an alternate telephone number.

B. The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.

3. Foreign Exchange Listings

Foreign Exchange Listings, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted.

4. Temporary Listings

A. Residence subscriber who lease their premises for period of less than one year and request the Company to render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.

B. All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment for all charges.

5. Office Hour Listings

Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscriber who desire that their office hours appear in connection with their listing may obtain same by paying the rates for Regular Additional Listings. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory at Regular Additional Listing rates whenever night connections are provided.

6. Dual Name Listings

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OF KENTUCKY  
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PURSUANT TO 807 KAR 5:011,  
SECTION 9.41

By: *Joe Shellen G. Butler*

General Manager BY: *[Signature]*

Issued under authority K.P.S.C. No \_\_\_\_\_ dated January 1, 1983

**GENERAL SUBSCRIBER SERVICES TARIFF**

**SALEM TELEPHONE COMPANY**

PSC 2  
Section F  
Second Revised Sheet 7  
Canceling First Revised Sheet 7

- A. Dual Name Listings may be provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two first names.
- B. Dual Name Listings may be provided as the primary listing at no additional charge for the addition of the second name to the listing.
- C. Dual Name Listings may be provided as an additional listing at the customer's option at regular additional listing rate.
- D. A service order charge described in Section D applies for:
  - a. Changing a primary single name directory listing to a primary Dual Name Listing.
  - b. Changing an additional Dual Name directory listing to a primary dual name listing, or
  - c. Changing the primary or additional dual name directory listing once established; when not accomplished on an order for which a service order charge is not applicable.

F.5 Rates

F.5.1 Primary Service Listings

	<u>Monthly Rate</u>
1. Primary Station	No Charge
A. Individual Line Service, each	No Charge
B. Party Line Service, each	No Charge
C. Multi-Party Line Service, each	No Charge
2. Joint User Service, each	No Charge
3. Private Branch Exchange Service, each	No Charge
4. Radio Telephone Service, each	No Charge

F.5.2 Additional Listings, per line of information requested by the customer.

1. Regular additional listings, each	\$0.50
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F.5.3 Duplicate and Cross Reference	\$0.50
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F.5.4 Alternate Call Number Listings, each	\$0.50
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F.5.5 Foreign Exchange Listings, each <sup>1</sup>	\$2.00	(C)
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F.5.6 Shared Tenant Services Client Listing	\$0.50	
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<sup>1</sup> This rate may also be billable and payable for the entire 12-month normal directory life, at the time of publication or before. (N)

PUBLIC SERVICE COMMISSION  
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6/28/2006  
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SECTION 9 (1)

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26, 2006

By  Executive Director

ISSUED: May 25, 2006

BY: Paul E. Pederson, Vice President

GENERAL SUBSCRIBER SERVICES TARIFF

Salem Telephone Company

PSC 2  
Section F  
Original Sheet 8

The rate for a foreign Company listing will be the rate applicable in the directory where the listing appears.

F.5.6 Temporary Listings, each	.50
F.5.7 Office Hour Listings, each	.50
F.5.8 Dual Name Listings	
1. Primary Service Listing, each	.50
2. Additional Listing, each	.50
F.5.9 Unlisted Number, each	.50
F.5.10 Non-Published Number, each	.50
F.5.11 Indented Listings, each	.50
F.5.12 Caption Listings, each	.50

PUBLIC SERVICE COMMISSION  
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EFFECTIVE

Issued: January 1, 1983

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MAR 9 1983

By: *William S. ...*  
Issued under authority K.P.S.C. No \_\_\_\_\_

PURSUANT TO 807 KAR 5:011,  
General Manager SECTION 9 (1)  
dated January 1, 1983  
*[Signature]*