This tariff, Kentucky Tariff No. 8,
issued by Business Telecom, LLC d/b/a EarthLink Business IV
replaces in its entirety
Kentucky Tariff No. 5
issued by Business Telecom, Inc. d/b/a EarthLink Business IV

RULES, REGULATIONS, AND
SCHEDULE OF RATES AND CHARGES
APPLICABLE TO END USER

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

FURNISHED BY

BUSINESS TELECOM, LLC
D/B/A EARTHLINK BUSINESS IV

WITHIN THE STATE OF KENTUCKY

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[AS OF NOVEMBER 11, 2004 ALL PRODUCTS AND SERVICES CONTAINED IN THIS TARIFF ARE AVAILABLE TO CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

TABLE OF CONTENTS

Table of Contents 1

Check Sheet 2

Symbols 4

Section 1 – Definitions 6

Section 2 – Rules and Regulations 11

Section 3 – Service Areas 53

Section 4 – Service Charges and Surcharges 54

Section 5 – Network Service Description 57

Section 6 – Facilities Based Services 76

Section 7 – Local Resale Services Price List 92

Section 8 – Directory Assistance and Listing Services 115

Section 9 – Operator Services 125

Section 10 – Long Distance Services 126

Section 11 – Miscellaneous Services 127

Section 12 – Private Line Services 130

Section 13 – Carrier Access Service 131

Section 14 – Special Arrangements 132

Section 15 – Promotional Offerings 133

Section 16 – Non-Term Rates ..... 134 (N)

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CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

Page	Revision		Page	Revision	Page	Revision
Title	Original		26	Original	51	Original
1	1st Revised		27	Original	52	1st Revised
2	4th Revised	*	28	Original	53	Original
3	3rd Revised	*	29	Original	54	Original
4	Original		30	Original	55	Original
5	Original		31	Original	56	Original
6	Original		32	Original	57	Original
7	Original		33	Original	58	Original
8	Original		34	Original	59	Original
9	Original		35	Original	60	Original
10	Original		36	Original	61	Original
11	Original		37	Original	62	Original
12	Original		38	Original	63	Original
13	Original		39	Original	64	Original
14	Original		40	Original	65	Original
15	Original		41	Original	66	Original
16	Original		42	Original	67	Original
17	Original		43	Original	68	Original
18	Original		44	Original	69	Original
19	Original		45	Original	70	Original
20	Original		46	Original	71	Original
21	Original		47	Original	72	Original
22	Original		48	Original	73	Original
23	Original		49	Original	74	Original
24	Original		50	Original	75	Original
25	Original					

* - indicates those pages included with this filing

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CHECK SHEET (CONT'D)

Page	Revision		Page	Revision		Page	Revision	
76	1st Revision		102	Original		128	Original	
77	Original		103	Original		129	Original	
78	Original		104	Original		130	Original	
79	2nd Revised	*	105	Original		131	Original	
80	2nd Revised	*	106	Original		132	Original	
81	Original		107	Original		133	Original	
82	2nd Revised	*	108	2nd Revised	*	134	2nd Revised	*
83	2nd Revised	*	109	Original		135	Original	
84	Original		110	2nd Revised	*	136	2nd Revised	*
85	2nd Revised	*	111	Original		137	2nd Revised	*
86	Original		112	2nd Revised	*	138	2nd Revised	*
87	3rd Revision	*	113	2nd Revised	*	139	2nd Revised	*
88	Original		114	Original		140	2nd Revised	*
89	Original		115	1st Revision		141	2nd Revised	*
90	3rd Revision	*	116	Original		142	2nd Revised	*
91	3rd Revision	*	117	Original		143	2nd Revised	*
92	1st Revision		118	Original		144	Original	
93	Original		119	Original		145	Original	
94	Original		120	Original		146	2nd Revised	*
95	Original		121	2nd Revised	*	147	2nd Revised	*
96	Original		122	2nd Revised	*	148	2nd Revised	*
97	Original		123	2nd Revised	*	149	2nd Revised	*
98	Original		124	Original		150	2nd Revised	*
99	Original		125	Original				
100	2nd Revised	*	126	Original				
101	2nd Revised	*	127	Original				

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

(C) To signify changed regulation.

(D) To signify discontinued rate or regulation.

(I) To signify increased rate.

(M) To signify a move in the location of text.

(N) To signify new rate or regulation.

(R) To signify reduced rate.

(S) To signify reissued matter.

(T) To signify a change in text but no change in rate or regulation.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the local exchange, exchange access, and intrastate toll communications services within the state of Kentucky.

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SECTION 1 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Services: The Company's intrastate telephone services offered pursuant to this tariff.

Access Service Request ("ASR"): The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of an ASR by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed ASR, the Company will then request the Customer to submit one.

Account Codes: Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification ("ANI"): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

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SECTION 1 - DEFINITIONS (CONT'D.)

Bit: The smallest unit of information in the binary system of notation.

Collocation: An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

Company: Business Telecom, LLC d/b/a EarthLink Business IV.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated Inbound Calls: Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's Point of Presence ("POP"). This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Outbound Calls: Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

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SECTION 1 - DEFINITIONS (CONT'D.)

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

EarthLink Business: Business Telecom, LLC d/b/a EarthLink Business IV, the issuer of this tariff.

End Office: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Telcordia.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

ILEC: Incumbent local exchange carrier.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

IXC or Interexchange Carrier: A long distance telecommunications services provider.

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SECTION 1 - DEFINITIONS (CONT'D.)

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

NPA: Numbering plan area or area code.

Other Telephone Company: An Exchange Telephone Company, other than the Company.

PBX: Private Branch Exchange

Point of Presence ("POP"): Point of Presence

Point of Demarcation: The point where the Company's facilities end and the Customer's premises wiring begins.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

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SECTION 1 - DEFINITIONS (CONT'D.)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Shared Outbound Calls: Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "10XXX" or "101XXXX" with 1 + 10-digit number."

Tandem: A class 4 switch facility to which NPA and NXX codes are subtended.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Kentucky, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Use of Service

The Service(s) provided by the Company may be used for any lawful purpose consistent with the transmission and switching parameters and rules of the facilities utilized in the provision of the Service. The Customer shall not make use of the Services or underlying network:

A. in any way which might reasonably be expected to frighten, abuse, torment, or harass another;

B. in such a manner as to unreasonably interfere with the use of the Service by any of the Company's customers; and/or

C. to transmit any material which, in the Company's sole discretion:

1. violates any U.S. or state regulation, including material which infringes another's intellectual property rights,

2. is threatening or obscene, libelous, defamatory or violates any right of privacy of another,

3. is discriminatory or otherwise offensive.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.3 Shortage of Equipment or Facilities

A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Terms and Conditions

A. Service is provided on the basis of a minimum period of at least thirty (30) days, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.

B. Customers may be required to enter into written agreements which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

C. Except as otherwise stated in the tariff, at the expiration of the initial term specified in each agreement, or in any extension thereof, service shall automatically renew on the same terms and conditions (including, without limitation, the rates) for successive one year terms unless terminated by either party upon 60 days written notice. The notice must be in the form of a letter, facsimile or e-mail. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the written agreement and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

D. Service may be terminated upon written notice to the Customer if:

1. the Customer is using the service in violation of this tariff; or

2. the Customer is using the service in violation of the law.

E. This tariff shall be interpreted and governed by the laws of the State of Kentucky without regard for its choice of laws provision.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Terms and Conditions (Cont'd.)

F. Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.

G. To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.

H. The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts. All service packages established by the Company will be approved by the Commission prior to the furnishing of service.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.5 Limitations on Liability

A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.

B. Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service. The Company's entire liability for any claims, loss, damages, or expenses from any cause whatsoever shall not exceed the sums actually paid to the Company by the Customer for the Service giving rise to the claim.

C. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.5 Limitations on Liability (Cont'd.)

D. The Company, including but not limited to, its directors, officers, employees, representatives and agents, shall be indemnified and saved harmless by the Customer from and against all claims, demands, activities, suits, actions, losses, liabilities, damages and expense, including court costs, expenses and attorneys' fees due to:

1. Any act, negligence or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;

2. Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; cable cuts, unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;

3. Any unlawful or unauthorized use of the Company's facilities and services;

4. Libel, slander, invasion of privacy or infringement of patents, trademarks, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;

5. Breach in the privacy or security of communications transmitted over the Company's facilities;

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.5 Limitations on Liability (Cont'd.)

D. (Cont'd.)

6. Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.5.

7. Availability of performance of any systems or related facilities under the control of or provided by either entities, even if the Company acted as agent in arranging such facilities or services;

8. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;

9. Any intentional, wrongful act of the Company's employee(s) when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.5 Limitations on Liability (Cont'd.)

D. (Cont'd.)

10. Any representations made by the Company's employees that do not comport or are inconsistent with the provisions of this tariff;

11. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;

12. Any noncompletion of calls due to network busy conditions;

13. And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities;

14. Content of information passing through the Company's network, including the accuracy or quality of such information.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.5 Limitations on Liability (Cont'd.)

E. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.

F. The Company makes no other, and expressly disclaims all, warranties or representations, EXPRESS OR IMPLIED, concerning the service or any content received via the service, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

G. Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

2.1.6 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.7 Provision of Equipment and Facilities

A. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

B. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.

C. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.

D. The Company will deliver the Service(s) to the Customer's physical address set forth on an order for the Service(s) and terminate such Service(s) at the recognized point of demarcation.

E. Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to be technically and operationally compatible with the facilities of the Company.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.7 Provision of Equipment and Facilities (Cont'd.)

F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

1. the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or

2. the reception of signals by Customer-provided equipment; or

3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.8 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.9 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;

B. of a type other than that which the Company would normally utilize in the furnishing of its services;

C. over a route other than that which the Company would normally utilize in the furnishing of its services;

D. in a quantity greater than that which the Company would normally construct;

E. on an expedited basis;

F. on a temporary basis until permanent facilities are available;

G. involving abnormal costs; or

H. in advance of its normal construction.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.10 Ownership of Facilities

The Company shall remain the sole owner of any equipment it provides and/or installs at the Customer's premises.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Kentucky Public Service Commission's regulations, policies, orders, and decisions.

2.2.3 The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.

2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company, at its sole discretion, may permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

A. the payment of all applicable charges pursuant to this tariff;

B. the proper installation, operation and maintenance of Customer-provided equipment used in connection with the Company's facilities or equipment;

C. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

D. providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

E. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1.D. Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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3/6/2015
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COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.1 General (Cont'd.)

F. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;

G. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(E); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

H. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities;

I. not causing any harm to the Company's equipment and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and

J. arranging for the installation of any additional premises wiring, if needed, at Customer's sole cost and expense after the Company terminates the Service(s) at the recognized point of demarcation.

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3/6/2015
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COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.2 Liability of the Customer

A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

B. To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.

C. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

The Company will deliver the Service(s) to the Customer at the physical address set forth on an order for the Service(s) and terminate such Service(s) at the recognized point of demarcation.

2.4.2 Station Equipment

A. Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's recognized point of demarcation.

B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities and in compliance with any industry standards and/or FCC rules and regulations. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such Customer-provided equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels (Cont'd.)

2.4.3 Inspections

A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

C. If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

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3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

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3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.5 Customer Deposits and Advance Payments (Cont'd.)

2.5.2 Deposits

A. To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with Kentucky Public Service Commission Rules. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two twelfths of the estimated charge for the service for the ensuing twelve months. A deposit may be required in addition to an advance payment.

B. The Company reserves the right to periodically review the Customer's credit worthiness and credit terms. The Company may request an initial deposit or an additional deposit based on the Customer's payment history and credit worthiness.

C. Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.

D. Deposits will accrue interest annually in accordance with Kentucky Public Service Commission Rules. Upon request of the Customer, accrued interest shall be annually credited to the Customer by deducting such interest from the amount of the next bill for service following the accrual date.

E. The Company shall annually and automatically refund the deposits of Customers who have paid bills for twelve consecutive months without having had service discontinued for nonpayment or had more than one occasion on which a bill was not paid within the period prescribed and are not then delinquent in payment.

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3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements

2.6.1 Payment for Service

A. The requirements listed below apply to all Customers of the Company. See Section 2.6.8 for special payment arrangements applicable to Residential and Student Customers.

B. The Customer is responsible for payment of all Services and facilities, including, calls or Service originated at the Customer's number(s), originated by use of calling cards or the Company assigned special billing numbers, and for all installation charges, special charges and surcharges, recurring monthly fees assessed by authorized regulatory agencies or third parties from whom the Company obtains facilities to provide the Services.

C. The Customer shall not attempt to avoid payment by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards, including, but not limited to, rearranging, tampering with, or making connections not authorized by the Company to any Service or component used to furnish Service, or using Toll Free Service with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis. The Customer shall remain liable for all unauthorized of the Company's Service(s) by Users. The Company may analyze any and all information at its disposal, including credit surveys, call detail records and any other information to confirm unauthorized use. The Customer shall pay for unauthorized or fraudulent use at the Company's highest usage charges applied to network usage and attempted network usage, whether or not a terminating connection was achieved, plus all costs incurred by the Company to detect, discover, observe, investigate, analyze, examine and locate the party responsible for unauthorized or fraudulent use.

D. The Customer shall render payment in the amount of and on or before the date stated on the invoice.

TARIFF BRANCH
RECEIVED
3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.1 Payment for Service (Cont'd.)

E. If the Customer pays via bank draft or credit card draft, the Customer's account will be drafted within 14 days after the conclusion of the billing cycle for the full amount due. In order to cancel a bank draft or credit card draft written notification must be received by the Company at least ten (10) business days prior to the conclusion of the Customer's current billing cycle. Upon receipt of notice to cancel a bank draft or credit card draft, the Customer shall the Company to make all credit inquiries necessary to make a determination regarding the extension of credit terms to the Customer and the Company reserves its right to require security deposits pursuant to Section 2.5.

F. The Customer is responsible for all state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) which are listed as separate line items and are not included in the rates quoted in this tariff. The Customer is also responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of Local Services. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes, including but not limited to franchise fees and license fees) will only be recovered from those Customers located in the affected jurisdiction.

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3/6/2015
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COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

A. Non-recurring charges are due and payable on or before the date stated on the invoice.

B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable on or before the date stated on the invoice. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.

C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

D. Residential Customers shall render payment by using one of EarthLink Business's Preferred Payment Methods. Customers that do not utilize a Preferred Payment Method shall bear a monthly processing fee at the lesser of $5.00 or the maximum rate permitted by law. Students shall render payment by using one of EarthLink Business's Required Payment Methods.

E. All past due amounts shall bear interest at 1.5% per month for business Customers and 1.0% per month for residential Customers. Such amount will apply to checks or drafts presented for payment which are returned, plus an additional service charge up to the maximum allowed by law. If an attorney or collection agency is required to collect any amounts due, the Customer shall pay the Company's reasonable costs. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.

TARIFF BRANCH
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3/6/2015
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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.2 Billing and Collection of Charges (Cont'd.)

F. The Customer should notify the Company of any disputed items on an invoice within sixty (60) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Kentucky Public Service Commission in accordance with the Commission's rules of procedure. The address of the Commission is as follows:

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40602
Toll Free Number: 1-800-772-4636

G. If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3.

H. Duplicate Bills

A Duplicate Bill Charge will be applied upon a Customer's request for a duplicate copy of the telephone bill. The Company will assess this charge based on an individual case basis (ICB). Requests for duplicate bills can be made either verbally or in writing.

I. Special Bill Handling Fee

A $25 special bill handling fee, plus the cost of labor and materials in excess thereof, will apply to customers who request special bill handling outside of the included monthly remittance available today.

TARIFF BRANCH
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3/6/2015
PUBLIC SERVICE COMMISSION OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.3 Discontinuance of Service for Cause

The Company may refuse, terminate, discontinue or limit the use of service (either temporarily or permanently) to the Customer for the following reasons provided in this Section 2.6.3. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated.

Upon the Company's discontinuance of service to the Customer under Section 2.6.3(A), 2.6.3(B), 2.6(D) and 2.6.3(E) the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

A. Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. No basic residential service shall be disconnected for nonpayment until at least 29 days from the date of the bill and only following proper written notification.

B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period.

C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

D. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may discontinue or suspend service without incurring any liability after satisfying the specific notification requirements defined above.

E. Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

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3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.3 Discontinuance of Service for Cause

F. The Company shall suspend, terminate, disconnect or limit the use of Service in circumstances where the Customer's unlimited access to the network might result in substantial loss of revenue to the Company.

G. Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.

H. Without notice in the event of tampering with the equipment or services furnished by the Company.

I. Without notice in the event that a condition on the Customer's premises is hazardous.

J. The Customer is responsible for providing adequate access lines to enable the Company to terminate all 800 Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate 800 Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after fifteen (15) days, the Customer has not complied with the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's 800 Service in accordance with the notice period referenced in this Section 2.6.3.

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RECEIVED
3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.4 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide the Company sixty (60) days written notice of desire to terminate service.

2.6.5 Cancellation of Application for Service - Contract Services Only

A. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

D. The special charges described in 2.6.5.A through 2.6.5.C will be calculated and applied on a case-by-case basis.

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RECEIVED
3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.6 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.7 Return Check Charge

A service charge equal to $25.00 will be assessed in accordance with Kentucky law for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

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3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.8 Special Billing Arrangements for Residential and Student Customers

Residential Customers and Student Customers shall render payment in accordance with one of the payment methods specified below:

A. Preferred Payment Methods for Residential Accounts:

1. Automatic Bank Draft – Payment on account is automatically charged to Customer's chosen bank account on or before Day 24 after the date of the invoice.

2. Automatic Credit Card Payment – Payment on account is automatically charged to Customer's chosen credit card on or before Day 24 after the date of invoice.

3. Electronic Payment – Payment on account is made by the Customer through the EarthLink Business Electronic Payment System on or before Day 24 after the date of the invoice.

B. Required Payment Methods for Student Accounts:

1. Automatic Bank Draft – Payment on account is automatically charged to Customer's chosen bank account on or before Day 24 after the date of invoice.

2. Automatic Credit Card Payment – Payment on account is automatically charged to Customer's chosen credit card on or before Day 24 after the date of invoice.

TARIFF BRANCH
RECEIVED
3/6/2015
PUBLIC SERVICE COMMISSION OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.7 Allowances for Interruptions in Service

2.7.1 General

A. A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.

B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

TARIFF BRANCH
RECEIVED
3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.7 Allowances for Interruptions in Service (Cont'd.)

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

A. Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;

B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;

C. Due to circumstances or causes beyond the reasonable control of the Company;

D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

E. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3, or utilize another service provider;

F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and

H. That was not reported to the Company within five (5) business days of the date that service was affected.

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

TARIFF BRANCH
RECEIVED
3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.7 Allowances for Interruption in Service (Cont'd.)

2.7.4 Application of Credits for Interruptions in Service

A. Credit allowance for interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in this Tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. The credit shall apply only to monthly recurring charges and does not affect any charges based upon the Customer's actual usage of the Services. The credit will apply against future services only and will not reduce the amount of any outstanding balance.

B. For calculating credit allowances, every month is considered to have 720 hours.

C. No credit shall be allowed for an interruption of a continuous duration of less than two hours.

TARIFF BRANCH
RECEIVED
3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.7 Allowances for Interruption in Service (Cont'd.)

2.7.4 Application of Credits for Interruptions in Service (Cont'd.)

D. The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues. This credit applies only to monthly recurring charges, and does not affect any charges based upon Customer's actual usage of Company's services.

Credit Formula:

$$\text{Credit} = \frac{A \times B}{720}$$

"A" - outage time in hours
"B" - total monthly charge for affected facility

TARIFF BRANCH
RECEIVED
3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Service/Termination Liability

2.8.1 If the Customer cancels or terminates an order prior to the installation of non-contracted Services, the Company shall be administered in accordance is with the regulations stipulated in Section 2.6.5.

2.8.2 Cancellation by the Customer without Cause

The Customer's rates and discounts, if any, are provided to the Customer in exchange for the Customer's commitment to obtain the Services for the agreed upon term of the Term Plan Agreement. If the Customer terminates all or any part of the Services obtained under the Term Plan Agreement prior to the expiration of the Initial Term or any Renewal Term then in effect for any reason other than Cause (as set forth in Section 2.8.3 below), then, in addition to payment for all Services rendered through the effective termination date, the Customer shall be liable to the Company for liquidated damages, and not as a penalty, an amount equal to the sum of all of the following that apply to the Service(s) terminated by the Customer;

A. a charge equal to 100% of the monthly recurring charges for the Service(s) terminated multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect;

TARIFF BRANCH
RECEIVED
3/6/2015
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Service/Termination Liability (Cont'd.)

2.8.2 Cancellation by the Customer without Cause (Cont'd.)

B. for each other Service that is terminated, a charge equal to the greater of the following:

1. 100% of the sum of the minimum monthly usage commitment, if any, and any monthly recurring charge applicable to the Service terminated, multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect; or

2. the average of the highest three (3) months billed for such terminated Service (including, without limitation, any monthly recurring charge applicable to such Service) since the beginning of the Term Plan Agreement multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect;

C. a charge equal to the total costs and expenses incurred by the Company in connection with installing, providing and removing a Service, including any early termination or cancellation charges incurred by the Company from third parties on the Customer's behalf. In addition, the Company shall be entitled to the cost of collection of the forgoing amounts including, without limitation, court costs, reasonable attorney's fees and interest on past due amounts.

Where the Customer received reduced rates or a discount because the Customer subscribed to more than one Service, the Customer's termination of one Service may result in the forfeiture of the Customer's reduced rates or discount for that Service or Services that are not terminated, and the Customer shall be liable to the Company for the amount of discount received by the Customer for the period from the beginning of the term of the Agreement for such Services up to and including the effective date of the termination of the Service or Services terminated.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Service/Termination Liability (Cont'd.)

2.8.3 Cancellation by the Customer with Cause

A customer may have his service disconnected upon written notice to Company. Company will hold the customer responsible for payment of all bills for service furnished until the cancellation date specified by the customer or until the date written cancellation notice is received, whichever is later. The Customer must provide 60 days written notice of cancellation in advance.

If the Customer is receiving multiple types of Services, or receiving Services at multiple locations, the Customer's right to terminate Service(s) as set forth in this section shall be limited to termination of the affected Service(s) only or at the affected location(s) only.

2.8.4 Cancellation by the Company

A. The Company may refuse, terminate, discontinue or limit the use of Service (either temporarily or permanently) to the Customer or withhold the provision of ordered or contracted Service, without liability to the Customer, upon such notice as is required by the governing regulatory body (or if no such notice is required, upon forty-eight (48) hours notice) and in addition to Section 2.6.3:

1. if any balance is past due;

2. if the Customer exceeds its credit limit and does not cure within the applicable notice period referenced above in this section after receipt of such notice, which such notice may be by phone, mail, fax or e-mail; or

3. when necessitated by conditions beyond the Company's control;

4. by reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing the Service.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Service/Termination Liability (Cont'd.)

2.8.4 Cancellation by the Company (Cont'd.)

B. In addition, the Company may immediately and without notice terminate and/or block Services without incurring liability to the Customer for the following reasons:

1. if the Customer refuses to furnish information or furnishes false information essential for billing by the Company or for the Company's determination of the Customer's credit worthiness;

2. the Customer indicates that the Customer will not comply with a request from the Company for security for the payment of Services;

3. the Customer's usage exceeds parameters based on historical usage by the Customer.

In the event the Company permanently terminates Service to the Customer under this section, any agreement between the Customer and the Company, including Terms and Conditions, shall terminate. The Customer shall be liable for all liquidated damages.

2.8.5 Final Invoice

Upon termination, the Company shall forward a final invoice to the Customer, which such invoice will include, without limitation, all charges (including, without limitation, recurring charges) incurred up to the effective termination date and all applicable liquidated damages.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.8 Cancellation of Service/Termination Liability

2.8.6 Company Contact Information for Cancellation

The Customer shall use the following addresses for cancellation and disconnect requests only:

A. FAX – 800-292-1057

B. Email – dcsupport@earthlinkbusiness.com

C. US Mail - 1170 Peachtree Street NE, Suite 900, Atlanta, GA 30309

D. Such request shall include all of the following that apply:

1. an itemized list of the Service(s) that Customer wishes to disconnect;

2. the Customer's account number;

3. affected circuit ID's;

4. affected telephone numbers; and,

5. the Customer contact information (i.e., name, address, telephone number, fax number, and email address).

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.9 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network

A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.

B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as an renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.

D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars ($50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.10 Use of Customer's Service by Others

2.10.1 Resale and Sharing

SECTION 2.10.1 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE KENTUCKY PUBLIC SERVICE COMMISSION TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES.

There are no prohibitions or limitations on the resale of services. Prices for services appear in the price sheet attached to this tariff. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Kentucky Public Service Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

2.11 Transfers and Assignments

The Company may not transfer or assign the Customer's agreement with the Company, including the Terms and Conditions, or use of any of the Services (including resale and subtending of Internet service) without the written consent of the Company, which such consent shall be at the sole and absolute discretion of the Company. All regulations and conditions contained in this Tariff shall be binding on the Customer and his/her respective personal and legal representatives, successors and permitted assigns.

The Company may assign its rights and duties to (a) any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.12 Notices and Communications

2.12.1 The Customer shall designate a specific person as the contact with authority to conduct business with the Company. The Customer shall notify the Company in writing if the Customer's contact person is changed. The Company reserves the right to reject any Customer requests, cancellations and/or notices received from any person other than the designated Customer contact person.

2.12.2 The Customer shall designate on the written agreement an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.12.3 The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.12.4 Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing.

2.12.5 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.13 Bill Format

Bills rendered to Customers by EarthLink Business will contain the following information:

Billing Entity Name:	Business Telecom, LLC
Toll Free Customer Service Number:	(800) 849-2111
Date of Bill Rendering	Company Name
Service Dates	Current Amount Due
Due Date	Past Due Date
Past Due Amount (if applicable)	Past Due Penalties (if applicable)
Local Service Information	Miscellaneous Service Information
Date and Time of Each call	Originating location and terminating number
Call duration	Call type
Total Charges per Call	Total Charges for Company Services
Taxes	

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SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.14 Telecommunications Access Program

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

The current charge for the TRS/TAP Surcharge is $0.04 per line per month.

2.15 Kentucky Universal Service Fund (KUSF)

In order to support the funding of LifeLine service to low income consumers, the Company will collect a monthly Kentucky LifeLine Support charge from its Customers for each local line provided by the Company. The charge per line will be applied at the rate of $0.14* per month. **(I)**

2.16 Service Changes

2.16.1 If the Customer requests to move the location to which the Company provides Service and/or requests changes to an existing Service provided by the Company, the Company will provide Service to the new location and/or accommodate the change in Service to the extent it is technically and economically feasible to do so, as determined in the sole discretion of the Company. To request a move of Service from an existing location to a new location, Customer must contact the Company's Customer Care at least 45 days prior to the move. In the event of a move of the location to which the Company provides Service, one or more of the following charges may apply:

A. Move Fee as delineated in Section 4.6;

B. any out of pocket costs incurred by the Company as a result of the termination of the Service(s) either as a result of a move or a change; and/or

C. any increase in rates allowed by applicable law.

In addition, the Company may require the Customer to sign a new Term Plan Agreement for Service in the new location.

* This rate is effective March 10, 2016 per Commission Order in Case No. 201 **(T)**

KENTUCKY
PUBLIC SERVICE COMMISSION
James W. Gardner
ACTING EXECUTIVE DIRECTOR
TARIFF BRANCH
Bunt Kirtley
EFFECTIVE
3/10/2016
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

[AS OF NOVEMBER 11, 2004 ALL PRODUCTS AND SERVICES CONTAINED IN THIS TARIFF ARE AVAILABLE TO CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

SECTION 3 - SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) BellSouth Telecommunications, Inc.

3.2 Rate Groups

Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Kentucky Public Service Commission reclassifies an exchange or End Office from one Rate Group to another, the reclassification will also apply to EarthLink Business Customers who purchase services under this tariff. Local calling areas and Rate Group assignments are equivalent to those areas and groups specified in BellSouth Telecommunications, Inc. Kentucky General Subscriber Service Tariff ("GSST").

Rate Group	Exchange Access Lines and PBX Trunks In Local Calling Area - Upper Limit
1	up to 13,800
2	13,801 to 25,100
3	25,101 to 45,500
4	45,501 to 200,800
5	200,801 +

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SECTION 4 – SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

	Residence	Business
Line Connection Charge		
First Line	$0.00	$0.00
Each Additional Line	$0.00	$0.00
Standard Move Order Charge		
First Line	$12.00	$22.00
Each Additional Line	$12.00	$22.00
Change Order Charge		
First Line	$0.00	$0.00
Each Additional Line	$0.00	$0.00

4.2 Customer Premise Visit Charge

The Customer Premise Visit Charge is a charge that applies when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities. A Customer Premise Visit Charge will be billed to the Customer if the Company dispatches personnel pursuant to the customer's request and it is determined that no trouble exists. The time will be billed in 30-minute increments after a one-hour minimum billing period. The Customer Premise Visit Charge will not apply if the Customer is subscribed to one of the Company's applicable maintenance plans.

Customer Premise Visit Charge Per Customer premises visit:
$150.00/hour (1-hour minimum)
$75.00/each additional 30-minute Increment after minimum is met.

4.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed. Service disconnected by the Company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to reinstallation of service.

	Residence	Business
Per occasion	$125.00	$125.00

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SECTION 4 – SERVICE CHARGES AND SURCHARGES (CONT'D.)

4.4 Expedited Order Charge

4.4.1 General

When placing an order for service(s), as defined in 4.4.2 below, for which a Standard Interval exists, a Customer may request a Service Commencement Date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Expedite Charge will not apply if the new Service Commencement Date is more than five days from the date of the request to the Company of the expedited order request. The request for an earlier service date may be received from the Customer prior to the issuance of an Service Order, or after the Service Order has been issued but prior to the service date. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled workload, the Company agrees to provide service on an expedited basis and the Customer accepts the Company's proposal, an Expedite Charge will apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an expedite request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

An Expedite Charge will not be applied to orders expedited for Company reasons.

If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this Tariff will apply.

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SECTION 4 – SERVICE CHARGES AND SURCHARGES (CONT'D.)

4.4 Expedited Order Charge (Cont'd.)

4.4.2 Applicable Services

The Expedited Order charge applies to the following types of services:

A. Local T-1

B. ISDN PRI

C. Dedicated T-1 for LD services

4.4.3 Expedited Order Charge Fee

Expedited Order Charge, per order:	$1,000.00

4.5 Network Call Forwarding (Customer Request)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

Non-recurring Charge	$15.00

4.6 Move Fee

Move Fee	$1,000.00

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS

5.1 General

5.1.1 Services Offered

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the Kentucky Public Service Commission:

Standard Residence Line Service
Standard Business Line Service
PBX Trunk Service
Digital Voice Grade DS-1 Trunk Service
Direct Inward Dial (DID) Service
Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Optional Calling Features
IntraLATA Toll Services (see Business Telecom, LLC d/b/a EarthLink Business IV KY Tariff No. 7)
Private Line Services
Carrier Access Services

The following services are available to residence/business Customers and are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non-Listed Services)
Directory Assistance
Operator Services
Miscellaneous Services (including Vanity Numbers and Number Portability)

5.1.2 Application of Rates and Charges

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business or Residence lines, PBX Trunks, DID Trunks, Digital/DS1 service, and ISDN PRI.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.1 General (Cont'd.)

5.1.3 Emergency Services Calling Plan

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

A. Governmental fire fighting, Kentucky State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

B. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.2 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

5.2.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.

5.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).

5.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

5.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

5.2.5 All times refer to local time.

5.2.6 Computation of Charges

For the computation of charges, the duration of each call is measured and rounded up to the applicable billing increment, then multiplied by the applicable rate and if the computed charge for any individual call results in a fraction of a cent, the fraction is then rounded up to the next whole cent on a per call basis. For example, a service may provide that each call will be charged a minimum of 18 seconds and thereafter timed in 6-second increments; therefore, under this example, a 10-second call will be rounded up to 18 seconds (0.3 minutes), and a 44-second call will be rounded up to 48 seconds (0.8 minutes). If, after multiplying the billing increment by the applicable rate, the computed charge for an individual call results in a fraction of a cent, the fraction is rounded up to the next whole cent (for example, $1.523 would round up to $1.53). Once the charge for each call is computed as described above, the calls are summed on the Customer's invoice.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.3 Distance Calculations

Where charges for a service are specified based upon distance, the following rules apply:

5.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

5.3.2 The airline distance between any two rate centers is determined as follows:

Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.

Step 2: Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

Step 3: Square each difference obtained in step (b) above.

Step 4: Add the square of the "V" difference and the square of the "H" difference obtained in step C) above.

Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Step 6: Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

5.3.3 The formula for distance calculations is:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.4 Rate Periods for Time of Day Sensitive Services

5.4.1 For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to but not including.

5.4.2 Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

5.4.3 For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.5 Standard Residence Line

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

5.6 Standard Business Line

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

5.7 PBX Trunk Service

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

Basic Trunks provided via On-Network services may be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges. DID service in an Off-Network arrangement requires special DID capable trunks plus additional DID number blocks.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.8 Digital Voice Grade DS-1 Trunk Service

Digital Voice Grade DS-1 Trunk Service provides business Customers with PBX or PBX-like equipment or other telephonic equipment with access to switch ports. Customers can purchase this capability for both primary service (listed directory number) and diversity purposes. Customers must have the ability to terminate a DS1 signal. The signal is delivered as a digital signal at the DS1 level. The connection to the Customer's equipment is accomplished using a DS1 for digital connectivity.

5.9 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)

Integrated Services Digital Network (ISDN) is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single Customer loop to support a wide variety of services via the public switched network. The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23 64Kbps Bearer (B) digital channels and 1 64Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions. B channels can support synchronous, asynchronous or isochronous services at rates up to 64Kbps. B channels can be aggregated for higher bandwidth applications. The D channel PRI provides the out of band signaling, call control and messaging.

PRI is provided through standard four wire DS-1 (1.544Mbps) point to point, private line facilities that enables Customer control of the 24 individual channels. PRI supports 1+, 0+, 7 digit, and 10 digit Local, IntraLATA and InterLATA services, as well as 01+ and 011+ international calling. PRI allows Customers to direct voice, data and video over the Public Switched Telephone Network. Channels may be pre-subscribed to an IXC carrier of their Customer's choice or used with 10XXX casual dialing. PRI also allows access to Public Switched Network services, such as Two-Way, Incoming Only, Outgoing Only and DID.

Multiple PRI interfaces can be combined to function as one group. Utilizing a Backup D Channel arrangement, Customers are able to link up to 20 DS-1s together, providing a maximum of 479 64Kbps B channels controlled by a single D (signaling) channel.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.11 Optional Calling Features

The features listed in Section 5.11.1 are offered by the Company to Residential and Business Customers. Service availability may vary between On-Net and Off-Net Customers. Refer to Price Lists in Sections 6 and 7 of this tariff for specific features offered with each type of local exchange service.

5.11.1 Feature Descriptions

A. Enhanced Call Forwarding: Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service. Other Capabilities included with this feature include:

Speed Forwarding;
Priority Screening;
Ring Control; and
Timed Forwarding.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

B. Enhanced Call Forwarding with Audio Calling Name: Provides all of the functionality of Enhanced Call Forwarding. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.

C. Enhanced Call Forwarding Plus: Provides all of the functionality of Enhanced Call Forwarding. Also includes an additional telephone number with directory listing and distinctive ringing for calls placed to the additional number. Enhanced Call Forwarding Plus allows parties to reach the end-user's location when FCF is active and all calls to the end-users main telephone number would normally forward. Calls to the additional number do not forward even when Enhanced Call Forwarding is active.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.11 Optional Calling Features (Cont'd.)

5.11.1 Feature Descriptions (Cont'd.)

D. Enhanced Call Forwarding Plus with Audio Calling Name - Provides all of the functionality of Enhanced Call Forwarding Plus including the additional telephone number with listing and distinctive ringing. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.

E. Call Forwarding Variable - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.

F. Call Forwarding Variable, Remote Access - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to 1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.

G. Call Forwarding Don't Answer, Basic: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.

H. Call Forwarding Don't Answer w/ Ring Control: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The forward-to number is fixed by the service order. However, the end-user has the ability to change the time interval before forwarding occurs at his/her discretion.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.11 Optional Calling Features (Cont'd.)

5.11.1 Feature Descriptions (Cont'd.)

I. Call Forwarding Don't Answer w/ Customer Control: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.

J. Call Forwarding Busy Line, Basic: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.

K. Call Forwarding Busy Line w/ Customer Control: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.

L. Call Waiting - Basic: Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.11 Optional Calling Features (Cont'd.)

5.11.1 Feature Descriptions (Cont'd.)

M. Call Waiting - Deluxe: Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;
Answer the waiting call and disconnecting from the first party;
Direct the waiting caller to hold via a recording
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end -user must have Caller ID Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding Don't Answer feature active in order to forward a waiting call to another location.

N. Call Waiting - Deluxe with Conferencing: Provides all of the functionality of Call Waiting Deluxe. Also permits the end-user to conference a waiting call with an existing call (first party) and, if desired, subsequently drop either leg of the conferenced call.

O. Caller ID - Basic: Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.11 Optional Calling Features (Cont'd.)

5.11.1 Feature Descriptions (Cont'd.)

P. Caller ID - Deluxe: Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.

Q. Anonymous Call Rejection: Permits the end -user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand alone feature or as an add-on to Caller ID Deluxe.

R. Call Block: Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.

S. Call Return: allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.11 Optional Calling Features (Cont'd.)

5.11.1 Feature Descriptions (Cont'd.)

T. Call Selector: Allows a Customer to assign a maximum of 15 telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.

U. Call Tracing: Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.

V. Calling Number Delivery Blocking: Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call.

W. Message Waiting Indication: Provides the end-user with an audible (stutter dial tone) or visual (lamp or other CPE display) indication that messages are waiting to be retrieved. Message Waiting Indication can only be activated/deactivated by a voice mailbox or other voice messaging service provided by the Company or third party. It is the responsibility of the Customer to subscribe to a compatible voice messaging service. Visual Message Waiting Indication requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.11 Optional Calling Features (Cont'd.)

5.11.1 Feature Descriptions (Cont'd.)

X. Multiple Directory Number Distinctive Ringing: This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.

Y. Preferred Call Forwarding: Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to number and can add or remove calling numbers from the feature's screening list.

Z. Repeat Dialing: Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

Calls to 800 Service numbers
Calls to 900 Service numbers
Calls preceded by an interexchange carrier access code
International Direct Distance Dialed calls
Calls to Directory Assistance
Calls to 911

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.11 Optional Calling Features (Cont'd.)

5.11.1 Feature Descriptions (Cont'd.)

AA. Speed Calling: Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the a speed calling list without assistance from the Company.

AB. Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.12 Listing Services

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

5.12.1 Non-Published Service

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

5.12.2 Non-Listed Service

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

5.13 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.14 Operator Services

Provides for live or automated operator treatment when a Customer dials "0". Operator Services can be used to assist the Customer in routing or billing for a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

5.15 IntraLATA Long Distance Services

Long Distance Services are available from the Company pursuant to terms, conditions, regulations and rates as provided for in its Kentucky Tariff No. 1. service is available for use by Customers twenty-four (24) hours a day. EarthLink Business Long Distance Service enables a User of an exchange access line to place calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Calling Area. EarthLink Business Long Distance Service is offered for both interLATA and interLATA calling. Customers must arrange for intraLATA and interLATA service from the interexchange carriers of their choice. Customers may choose the Company as their carrier for intraLATA calls and interLATA calls.

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS (CONT'D.)

5.16 Miscellaneous Services

5.16.1 Main Number Retention

Main Number Retention is an optional feature by which a Customer, who was formally a customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

5.16.2 Pay Per Call Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

5.16.3 Vanity Number Service

This service provides for the reservation of special or unique telephone number and fax number for use with the Company-provided exchange services.

5.16.4 Presubscription Services

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer.

5.17 Private Line Services

Refer to Section 12 of this tariff for descriptions of Private Line Services offered by the Company.

5.18 Carrier Access Services

Refer to Section 13 of this tariff for descriptions of Carrier Access Services offered by the Company.

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SECTION 6 - FACILITIES BASED SERVICES

The rates provided in Section 6 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rtes for their specific out of contract services in Section 16 – Non-Term Rates. **(N)**

6.1 General

Services provided in this price list section are available on an Facilities Based basis. Local Facilities Based Services are provided through the use of the companies switching facilities and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through a combination of Company and ILEC local exchange facilities. The rates, terms and conditions set forth in this section are available on a retail basis only and will not be provided for resale to any other carrier.

All rates set forth in this section are subject to change and may changed by the Company pursuant to notice requirements established by the Kentucky Public Service Commission. The rates, terms and conditions set forth in this section are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of BellSouth's local exchange services, in whole or in part, prior to the effective date hereof.

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.2 Standard Residence Local Exchange Service

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

The Company presently does not offer Facilities Based Residential Local Exchange Service. Resale Residential services can be found in Section 7.2 of this price list.

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.3 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.3 Standard Business Local Exchange Service (Cont'd)

6.3.1 Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Serving Company Area	UNE Service Line Rate	T-1 Line Rate*
BellSouth Facilities	$50.68	$43.78

(I)

** - Grandfathered to existing Customers at existing locations.*

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.3 Standard Business Local Exchange Service (Cont'd.)

6.3.2 Other Monthly Recurring Charges

A. Hunting (a/k/a Rotary or Grouping)

The following charges apply to Standard Business Local Exchange lines equipped with Hunting. Rates vary based on Rate Group.

Serving Company Areas	Hunting Rate Per UNE Line	Hunting Rate Per T-1*
BellSouth Facilities	$6.26	$67.78

(I)

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.3 Standard Business Local Exchange Service (Cont'd.)

6.3.3 Usage Sensitive Charges and Allowances

A. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

B. Extended Area Dialing Plans - Non-BTI Facilities

1. Per Minute Calling Plan

a. BTI Bundled Customers

Customers choosing this option will be charged a per minute charge for all calls to locations within the Expanded Local Calling Area.

Customers that are presubscribed to the Company for intrastate long distance service will be eligible to make calls to the Extended Area exchanges, as defined in Section 3.2, at the Customers intrastate long distance rate.

b. BTI Local Only Customers

Customers choosing this option will be charged a per minute charge for all calls to locations within the Expanded Local Calling Area.

Extended Area Local per minute calling rate $0.0710

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.4 Business PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

Each PBX Trunk is provided with touch tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 6.3.2(B)).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 6.5).

Serving Company Areas	UNE PBX Trunk Rate	T-1 PBX Trunk Rate*
BellSouth Facilities	$50.68	$43.78

(I)

** - Grandfathered to existing Customers at existing locations.*

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.5 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this price list. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

6.5.1 Per Line Charges

Serving Company Areas	UNE DID Trunk Rate	T-1 DID Trunk Rate*	
BellSouth Facilities	$86.77	$78.58	**(I)**

6.5.2 Additional DID charges

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	$ 50.00	$10.00 **(I)**
Each Additional Block of 20 DID Numbers	$ 50.00	$4.06 **(I)**
DID Trunk Termination: Per Inward Only Trunk	$ 55.00	

** - Grandfathered to existing Customers at existing locations.*

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.6 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

6.6.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Residence	Business
Three-Way Calling	N/A	$0.90
Call Return	N/A	$0.90
Repeat Dialing	N/A	$0.90
Calling Number Delivery Blocking, Per Call	N/A	No Charge

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.6 Optional Calling Features (Cont'd.)

6.6.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Features	Residence	Business
Call Waiting	N/A	$4.84
Call Forwarding		
Basic	N/A	$4.84
No Answer	N/A	$4.26
Busy	N/A	$4.26
Remote Access to Call Forwarding	N/A	$7.05
Speed Dial	N/A	$6.06
Three Way Calling	N/A	$6.58
Ring Master	N/A	$8.78
Call Return	N/A	$5.68
Repeat Dialing	N/A	$5.43
Call Trace	N/A	$6.06
Caller ID	N/A	$9.88
Caller ID Deluxe	N/A	$10.98

(I) **(I)**

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.7 Facilities Based Term Plans*

Customers may, at there discretion, agree to Term Plan Discounts in exchange for subscribing to EarthLink Business facilities based services for a one, two or three year term. Customers will be given a discount off of the basic local exchange rates as defined in Sections 6.3, 6.4 and 6.5 of this price list.

Term discounts for the yearly plans are:

One Year Term Discount	3.0%
Two Year Term Discount	4.0%
Three Year Term Discount	5.0%

** - Grandfathered to existing Customers at existing locations.*

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.8 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)*

Integrated Services Digital Network (ISDN) is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single Customer loop to support a wide variety of services via the public switched network. The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23 64Kbps Bearer (B) digital channels and 1 64Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions. B channels can support synchronous, asynchronous or isochronous services at rates up to 64Kbps. B channels can be aggregated for higher bandwidth applications. The D channel PRI provides the out of band signaling, call control and messaging.

PRI is provided through standard four wire DS-1 (1.544Mbps) point to point, private line facilities that enables Customer control of the 24 individual channels. PRI supports 1+, 0+, 7 digit, and 10 digit Local, IntraLATA and InterLATA services, as well as 01+ and 011+ international calling. PRI allows Customers to direct voice, data and video over the Public Switched Telephone Network. Channels may be pre-subscribed to an IXC carrier of their Customer's choice or used with 10XXX casual dialing. PRI also allows access to Public Switched Network services, such as Two-Way, Incoming Only, Outgoing Only and DID.

Multiple PRI interfaces can be combined to function as one group. Utilizing a Backup D Channel arrangement, Customers are able to link up to 20 DS-1s together, providing a maximum of 479 64Kbps B channels controlled by a single D (signaling) channel.

6.8.1 Rates

PRI Interface (Full):	Recurring:	$1,771.78 per Month (M-T-M) per ISDN Interface	(I)
PRI Interface (Full):	Recurring:	$1,354.15 per Month (1 Yr.) per ISDN Interface	|
		$1,287.55 per Month (1 Yr.) per ISDN Interface	|
		$1,222.78 per Month (1 Yr.) per ISDN Interface	(I)
	Non-Recurring:	$750.00 Installation	
PRI Interface (Partial):	Recurring:	$370.00 per Month per ISDN Interface	(I)
		$467.76 Loop Access Charge	(I)
	Non-Recurring:	$750.00 Installation	
B Channels:	Recurring:	$42.57 per line	(I)
	Non-Recurring:	$5.00 Installation	
DIDs Block of 20:		$10.00	(I)
Install Block of 20:		$61.49	(I)

** - Grandfathered to existing Customers at existing locations.*

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.9 T-1 Service*

In addition to the rates for T-1 Services specified in Sections 6.3 and 6.4 of the tariff herein, the following installation charges are applicable:

T-1 Installation Charge	$750.00 Per Line
Local Digital Trunks	$15.00 per trunk

** - Grandfathered to existing Customers at existing locations.*

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.10 Facilities Based Term Discounts

Customers may, at there discretion, agree to Term Plan Discounts in exchange for subscribing to EarthLink Business facilities based local exchange service. Customer are required to have three or more lines and sign a minimum of a one-year term agreement for eligibility for the discounts. Customer signing a two or three year contract will be given the additional discounts listed below. Customers will be given a discount off of the basic local exchange rates as defined in Sections 6.3, 6.4 and 6.5 of this price list.

Term discounts for the yearly plans are:

	Percentage Discount		
Volume of Lines	One Year Term	Two Year Term	Three Year Term
3 – 10 Lines	Tariffed Rate*	4.0 %	5.0 %
11 Plus Lines	Tariffed Rate*	4.0 %	5.0 %

* - The Tariffed rate, as defined in the specific sections identified above, applies for any Customer only signing a one year term contract.

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.11 VoicePack

VoicePack service is an integrated service that provides Customers who subscribe to BTI Long distance service as well as 10 lines of local service. Customers will also have the option of choosing up to five custom calling features per line as well as a line hunting feature for no additional charge. Customers must sign a one, two or three year contract for this service and have a minimum of 10 local lines within BTI facilities-based areas to be eligible for the service. If any service is disconnected such that the total service falls below ten lines, Customer will be billed at 10-line minimum.

Customers also receive a total of 1,200 minutes of free BTI domestic long distance, either outbound or inbound 800 service if provided by BTI. Additional per minute charges for long distance usage over the monthly allotted minutes can be found in the company's corresponding Long Distance Tariff on file with the Commission, if applicable.

6.11.1 VoicePack Options

	One Year Term	Two Year Term	Three Year Term	Month -To- Month	
Monthly Recurring Charge for 10 Lines	$690.61	$640.08	$572.68	$903.61	**(I)**
Each Additional Line over 10 Lines	$69.06	$64.01	$57.28	$90.35	**(I)**

Certain surcharges, taxes and fees are not included in the above packaged rates.

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SECTION 6 - FACILITIES BASED SERVICES (CONT'D.)

6.12 VoicePack-VS

VoicePack-VS service is an integrated local and interexchange service for Customers who subscribe to both BTI services. Customers must subscribe to a minimum of 4 up to a maximum of 9 lines of local service to be eligible for this option. Customers will also have the option of choosing up to five custom calling features per line as well as a hunting feature for no additional charge. Customers must sign a minimum of a one year contract for this service although additional terms are available also.

If service is rearranged or disconnected such that the total service falls below the committed number of lines for a given location, the Customer will be billed for the committed number of lines until the end of the term plan for that given location. Customers with multiple locations may not combine locations to form a group package.

Customers also receive, on a per line basis, 100 minutes of free BTI domestic long distance, either outbound or inbound toll-free service, if provided by the Company. Additional per minute charges for long distance usage over the monthly allotted minutes can be found in the Company's corresponding long distance tariff, if applicable, on file with the Commission.

Certain surcharges, taxes and fees are not included in the above packaged rates.

6.12.1 VoicePack-VS Monthly Charges

Monthly Recurring Charge	One Year Term	Two Year Term	Three Year Term	Month -To- Month	
Four (4) Line Package	$276.24	$262.43	$248.64	$361.45	**(I)**
Five (5) Line Package	$345.30	$328.04	$310.77	$451.79	|
Six (6) Line Package	$414.38	$393.67	$372.93	$542.17	|
Seven (7) Line Package	$483.41	$459.25	$435.07	$632.51	|
Eight (8) Line Package	$552.49	$524.87	$497.23	$722.87	|
Nine (9) Line Package	$621.54	$590.47	$559.41	$813.24	**(I)**

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST

The rates provided in Section 7 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rtes for their specific out of contract services in Section 16 – Non-Term Rates. **(N)**

7.1 General

Services provided in this tariff section are available on an Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of BellSouth local exchange services. The rates, terms and conditions set forth in this section are not applicable to the Company's provision of service within the service area of any other incumbent local exchange carrier or where the Company provides service, in whole or in part, over its own facilities (On-Net). The rates, terms and conditions set forth in this section are available on a retail basis only and will not be provided for resale to any other carrier.

All rates set forth in this section are subject to change and may changed by the Company pursuant to notice requirements established by the Kentucky Public Service Commission. The rates, terms and conditions set forth in this section are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of BellSouth's local exchange services, in whole or in part, prior to the effective date hereof.

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.2 Standard Residence Local Exchange Service

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.2 Standard Residence Local Exchange Service (Cont'd.)

7.2.1 Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

	Service Type		
RATE GROUP	Flat Rate	Measured Usage (Low)	Measured Usage (Standard)
Group 1	$15.20	$6.91	$9.84
Group 2	$15.20	$7.36	$10.52
Group 3	$16.65	$7.70	$11.04
Group 4	$17.30	$8.05	$11.56
Group 5	$18.40	$9.73	$14.08
Georgetown	$17.30	N/A	N/A
Sadieville	$17.30	N/A	N/A
Stomping Ground	$17.30	N/A	N/A

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.2 Standard Residence Local Exchange Service (Cont'd.)

7.2.2 Usage Sensitive Charges and Allowances

A. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.2 Standard Residence Local Exchange Service (Cont'd.)

7.2.2 Usage Sensitive Charges and Allowances (Cont'd.)

B. Measured Service - Low Usage and Standard Usage

Customers will receive the following usage allowances each month:

Low Usage Allowance	$0.00
Standard Usage Allowance	$5.00

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. See Section 5.4 of this tariff for the time of day rate periods applicable to this service.

	DAY		EVENING		NIGHT/WEEKEND	
MILEAGE BAND	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
0 Miles	$0.0400	$0.0200	$0.0260	$0.0130	$0.0160	$0.0080
1-10	$0.0400	$0.0200	$0.0260	$0.0130	$0.0160	$0.0080
11+	$0.0600	$0.0400	$0.0390	$0.0260	$0.0240	$0.0160

C. Message Service

Customers subscribing to Message Service will receive a $1.00 usage allowance each month. This allowance is applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Local usage is billed on a per call basis.

Per Local Call	$0.10

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.2 Standard Residence Local Exchange Service (Cont'd.)

7.2.2 Usage Sensitive Charges and Allowances (Cont'd.)

D. Optional Calling Plans A and B

Local usage in excess of allowances specified for Optional Calling Plans A and B will be billed in arrears. Usage is billed on a per call basis. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. Peak period rates apply from 8 AM to 8 PM Monday through Friday (excluding holidays). Off-Peak period rates apply to all other times.

	PEAK		OFF-PEAK	
MILEAGE BAND	Initial Minute	Additional Minute	Initial Minute	Additional Minute
0 / 0 Miles	$0.0200	$0.0100	$0.0100	$0.0050
A / 1-10	$0.0400	$0.0200	$0.0200	$0.0100
B / 11-16	$0.0600	$0.0700	$0.0300	$0.0200
C / 17-22	$0.0900	$0.0700	$0.0450	$0.0350
D / 23-30	$0.0900	$0.0700	$0.0450	$0.0350
E / 30-40	$0.0900	$0.0700	$0.0450	$0.0350
F / 40+	$0.0900	$0.0700	$0.0450	$0.0350

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.2 Standard Residence Local Exchange Service (Cont'd.)

7.2.3 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Residential lines are:

First Line	$42.00
Each Additional Line (1)	$15.00
"As-Is" Change Over, Per Line	$15.00

NOTES:
1. Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.3 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.3 Standard Business Local Exchange Service (Cont'd.)

7.3.1 Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

	Service Type	
RATE GROUP	Flat Rate	Measured Usage
Group 1	$55.98	$35.46
Group 2	$55.98	$38.67
Group 3	$55.98	$41.38
Group 4	$52.62	$44.00
Group 5	$52.62	$51.74
Georgetown	$52.62	N/A
Sadieville	$52.62	N/A
Stomping Ground	$52.62	N/A

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.3 Standard Business Local Exchange Service (Cont'd.)

7.3.2 Other Monthly Recurring Charges

A. Hunting (aka. Rotary or Grouping)

The following charges apply to Standard Business Local Exchange lines equipped with Hunting. Rates vary based on Rate Group.

	Hunting Per Line		
Rate Group/Calling Plan	Flat Rate	Measured Rate	
Rate Group 1	$6.77	$15.49	**(I)**
Rate Group 2	$6.77	$14.41	|
Rate Group 3	$6.77	$13.56	|
Rate Group 4	$4.84	$12.91	|
Rate Group 5	$4.84	$7.35	**(I)**

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.3 Standard Business Local Exchange Service (Cont'd.)

7.3.3 Usage Sensitive Charges and Allowances

A. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

B. Measured Service

Customers will receive the following usage allowances each month:

Business Usage Allowance $7.50

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. See Section 5.4 of this tariff for the time of day rate periods applicable to this service.

MILEAGE BAND	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
0 Miles	$0.0400	$0.0200	$0.0260	$0.130	$0.0160	$0.0080
1-10	$0.0400	$0.0200	$0.0260	$0.130	$0.0160	$0.0080
11+	$0.0600	$0.0400	$0.0390	$0.260	$0.0240	$0.0160

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.3 Standard Business Local Exchange Service (Cont'd.)

7.3.3 Usage Sensitive Charges and Allowances (Cont'd.)

C. Optional Calling Plans A and B

Customers subscribing to Optional Calling Plan B may select one of the following usage packages:

Local usage in excess of allowances specified for Optional Calling Plans A and B will be billed in arrears. Usage is billed on a per call basis. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. Peak period rates apply from 8 AM to 8 PM Monday through Friday (excluding holidays). Off-Peak period rates apply to all other times.

	PEAK		OFF-PEAK	
MILEAGE BAND	Initial Minute	Additional Minute	Initial Minute	Additional Minute
0 / 0 Miles	$0.0200	$0.0100	$0.0100	$0.0050
A / 1-10	$0.0400	$0.0200	$0.0200	$0.0100
B / 11-16	$0.0600	$0.0400	$0.0300	$0.0200
C / 17-22	$0.0900	$0.0700	$0.0450	$0.0350
D / 23-30	$0.0900	$0.0700	$0.0450	$0.0350
E / 30-40	$0.0900	$0.0700	$0.0450	$0.0350
F / 40+	$0.0900	$0.0700	$0.0450	$0.0350

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.3 Standard Business Local Exchange Service (Cont'd.)

7.3.4 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Residential lines are:

First Line	$73.00
Each Additional Line (1)	$22.00
"As-Is" Change Over, Per Line	$22.00

NOTES:
1. Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.4 Pre-Paid Residence and Business Local Exchange Service

Prepaid Local Exchange Service provides Residence and Business Customers with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Prepaid Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Hunting is not permitted as an optional feature with Prepaid Local Exchange Service.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

With Pre-Paid Local Exchange Service, Customers are allowed:

- unlimited calling within the local exchange calling area (no extended area service or expanded local service provided).
- access to emergency agencies through 911
- access to toll-free numbers (e.g., 1-800, 888)
- access to the local operator by dialing "0-"

All other local and long distance services are blocked. Long distance calls placed through and operator may not be billed to the Customer's line directly, on a collect basis or as a third party billing recipient.

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.4 Pre-Paid Residence and Business Local Exchange Service (Cont'd.)

7.4.1 Rates and Charges

Service is offered on a flat rate prepaid basis only. No usage or per call charges apply. All non-recurring charges must be paid prior to activation in addition to recurring charges for the first service period. Recurring charges must be pre-paid in order for service to continue uninterrupted into the next service period.

This service in not available at this time.

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.5 Residence and Business PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business and Residence Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit. Service is provide at Residence and Business Local Exchange Service rates and charges as specified in Sections 7.2 and 7.3 of this tariff.

Each PBX Trunk is provided with touch tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Sections 7.2 and 7.3).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.6.

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.6 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this tariff. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	$480.00	$10.00 **(I)**
Each Additional Block of 20 DID Numbers	$480.00	$4.61 **(I)**
DID Trunk Termination: Per Inward Only Trunk	$ 50.00	$35.26 **(I)**
Dual Tone Multifrequency Pulsing Option, Per Trunk	$ n/a	$10.16 **(I)**
Automatic Intercept Service, Per Number Referred	$ 16.00	$ n/a

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.7 Access Lines for Customer Provided Pay Telephones

7.7.1 General

The Company provides access lines ("CPPT Lines") for connection of Aggregator-provided Pay Telephone equipment to the public switched network. CPPT Lines provide the Aggregator with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. CPPT Lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for CPPT lines are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the CPPT Line subscribed to by the Aggregator. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

7.7.2 Regulations

A. CPPT Lines will be provided only to Aggregators certificated by the Kentucky Public Service Commission. Proof of certification is required prior to installation of service. Service will be disconnected should the Company determine that the Aggregator is no longer certified or has had certification revoked for any reason.

B. The Aggregator is responsible for all local and long distance usage charges billed to the CPPT Line. These charges included, but are not limited to, any operator charges for calls billed to the line on a collect or third party basis in the event that the Aggregator does not subscribe to blocking and screening features offered in Section 5.10.4 of this tariff.

C. Unless otherwise permitted by Commission rule or order, only one Pay Telephone instrument may be connected to each CPPT line.

D. Unless otherwise permitted by Commission rule or order, 0- local operator assisted calls must be routed to the Company's operators.

E. Aggregators subscribing to the Company's CPPT Lines are responsible for compliance with the Commission's "Regulations for Operator and Pay Telephone Services" as adopted in Docket No. U-213322 and any other rules or regulations the Commission may require.

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.7 Access Lines for Customer Provided Pay Telephones (Cont'd.)

7.7.3 Rates and Charges

Service is provided at Business Flat Rate Local Exchange Service rates and charges as specified in Section 7.3 of this tariff. Each Access Line is provided with touch-tone signaling at no additional charge. Calls placed to Directory Assistance from CPPT Lines will be billed to the Customer at rates and charges found in Section 8.4 of the tariff.

7.7.4 Optional Features

The following optional features are provided with EarthLink Business Access Line service:

A. Unrestricted Service: No blocking or screening provided.

Unrestricted, Per Outward Line	N/C	
Unrestricted, Per Two-Way Line	N/C	

B. Screening Option A: With this option, an Access Line is equipped with operator screening. In addition, calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked.

Screening Option A, Per Outward Line	$2.62	**(I)**
Screening Option A, Per Two-Way Line	$2.62	**(I)**

C. Screening Option B: With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1+900, seven digit local, 1+ Expanded Local Calling Area, 1+ DDD and 976 calls.

Screening Option B, Per Outward Line	$4.03	**(I)**
Screening Option B, Per Two-Way Line	$4.03	**(I)**

D. Screening Option C: With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1+900, 1+ Expanded Local Calling Area, and 976 calls.

Screening Option C, Per Outward Line	$2.69	**(I)**
Screening Option C, Per Two-Way Line	$2.69	**(I)**

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.8 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

7.8.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Residence	Business
Three-Way Calling	$0.75	$0.75
Call Return	$0.75	$0.75
Repeat Dialing	$0.75	$0.75
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.8 Optional Calling Features (Cont'd.)

7.8.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Residence	Business	
Anonymous Call Rejection	$4.00	$5.68	**(I)**
Call Block	$5.00	$8.39	|
Call Forwarding Busy Line - Basic	$1.50	$4.97	|
Call Forwarding Busy Line w/ Customer Control	$3.50	$9.56	|
Call Forwarding Busy Line Multipath	$4.00	$7.75	|
Call Forwarding Don't Answer – Basic	$1.50	$4.97	|
Call Forwarding Don't Answer w/ Customer Control	$4.00	$9.03	|
Call Forwarding Don't Answer w/ Ring Control	$1.50	$4.97	|
Call Forwarding Variable	$5.00	$9.03	|
Call Forwarding Variable with Remote Access	$7.00	$9.03	|
Call Forwarding Variable Multipath	$4.00	$9.03	|
Call Return	$6.00	$8.39	|
Call Selector	$5.00	$8.39	|
Call Tracing	$5.00	$8.39	|
Call Waiting - Basic	$6.00	$9.03	**(I)**
Call Waiting - Deluxe	$7.50	N/A	
Caller ID - Basic	$8.00	$14.20	**(I)**
Caller ID - Deluxe	$9.00	$14.20	|
Caller ID - Deluxe w / Anonymous Call Rejection	$9.00	$14.20	**(I)**

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.8 Optional Calling Features (Cont'd.)

7.8.2 Features Offered on Monthly Basis (Cont'd.)

Optional Calling Feature (cont'd)	Residence	Business	
Calling Number Delivery Blocking (per line equipped)	$0.00	$0.00	
Flexible Call Forwarding	$5.00	$11.62	**(I)**
Flexible Call Forwarding w/ Audio Calling Name	$7.00	$14.20	**(I)**
Flexible Call Forwarding Plus	$7.00	N/A	
Flexible Call Forwarding Plus w/ Audio Calling Name	$9.00	N/A	
Message Waiting Indication - Audible	$0.50	$0.63	**(I)**
Message Waiting Indication – Audible and Visual	$0.50	$0.63	|
Multiple Directory Number Distinctive Ringing – First DN	$3.95	$10.33	|
Multiple Directory Number Distinctive Ringing - Second DN	$5.95	$12.91	|
Preferred Call Forwarding	$5.00	$7.75	|
Repeat Dialing	$5.00	$8.39	|
Speed Calling (30 codes)	$5.00	$6.83	|
Speed Calling (8 codes)	$4.50	$6.46	|
Three Way Calling	$6.00	$8.39	**(I)**

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SECTION 7 - LOCAL RESALE SERVICES PRICE LIST (CONT'D.)

7.8 Optional Calling Features (Cont'd.)

7.8.3 Multiple Feature Discounts

Customers may receive a per line discounts in the form of a credit on their bill based on the total number of features subscribed to for each line at the end of a given billing period.

Number of Features	Residence Discount	Business Discount
2	$0.50	$0.75
3	$1.50	$2.25
4	$3.00	$4.50
5	$4.50	$6.75
6	$6.00	$9.00
7	$7.50	$11.25
8	$9.00	$13.50
9	$10.50	$15.75
10	$12.00	$18.00
11	$13.50	$20.25
12	$15.00	$22.50
13	$16.50	$24.75
14	$18.00	$27.00
15	$19.50	$29.25
16	$21.00	$31.50
17	$22.50	$33.75
18	$24.00	$36.00
19	$25.50	$38.25
20	$27.00	$40.50

7.8.4 Record Change Charge

The Record Change Charge is a flat rate charge per feature added to an existing NPA-NXX-Line.

Record Change Charge $0.00 per feature

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SECTION 8 - DIRECTORY ASSISTANCE AND LISTING SERVICES

The rates provided in Section 8 apply to Customers that are currently in a Service Term agreement with the Company. All Customers being provided Month to Month services through an expired service term or who have never had a contractual relationship with the Company will find the rtes for their specific out of contract services in Section 16 – Non-Term Rates. **(N)**

8.1 Directory Listings

8.1.1 General

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company use abbreviations in listings. The Company may reject a residence listing which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

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SECTION 8 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONT'D.)

8.1 Directory Listings (Cont'd.)

8.1.2 Composition of Listings

A. Names

The following names may be included in business service listings:

1. The name of subscriber or joint user.
2. The name of each business enterprise which the subscriber or joint user conducts.
3. The name by which the business of a subscriber or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
4. The name of any person associated with the subscriber or joint user in the same business.
5. The name of any person, firm or organization which subscriber or joint user is authorized to represent, or the name of an authorized representative of the subscriber or joint user.
6. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing in the judgment of the Company, is not for advertising purposes.
7. name of a publication issued periodically by the subscriber or joint user.
8. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
9. The name of a member of subscriber's domestic establishment when business service is furnished in the subscriber's residence.
10. The name of a corporation which is the parent or a subsidiary of the subscriber.
11. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
12. The name of the subscriber to a sharing arrangement.

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SECTION 8 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONT'D.)

8.1 Directory Listings (Cont'd.)

8.1.2 Composition of Listings (Cont'd.)

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in ore than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation. A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another subscriber in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, the listing may include the designation "study."

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SECTION 8 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONT'D.)

8.1 Directory Listings (Cont'd.)

8.1.2 Composition of Listings (Cont'd.)

C. Address

Each residence or non-profit listing may, but does not have to, include the house number and street name of the residence where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

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SECTION 8 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONT'D.)

8.1 Directory Listings (Cont'd.)

8.1.3 Types of Listings

A. Standard Listing

A standard listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph 5.13.2 above.

B. Indented Listing

An indented listing appears under a standard listing and may include only a designation, address and telephone number. An indented listing is allowed only when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers. For example:

Smith, John MD	
Office 125 Portland	555-4180
Residence 9 Glenway	555-8345

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SECTION 8 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONT'D.)

8.1 Directory Listings (Cont'd.)

8.1.3 Types of Listings (Cont'd.)

C. Alternate Telephone Number Listing and Night Listing

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing, such as the following.

If no answer call (telephone number)
Night calls (telephone number)
Night calls after __PM (telephone number)
Nights, Sundays and holidays (telephone number)
5PM to 9AM weekdays, Saturday until 9AM, Monday and holidays (telephone number)

Such listing may be furnished as an indented listing or as a sub-caption. The telephone number in such a listing may be that of another service furnished the same subscriber or one of the subscriber' s PBX trunks not included in the incoming service group, or the service furnished a different subscriber.

D. Duplicate Listing

Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

E. Reference Listing

A subscriber having exchange services listed under different geographical headings may have an indented listing in reference form in lieu of a duplicate listing.

F. Cross Reference Listing

A cross reference listing may be furnished in the same alphabetical group with the related listing when required for identification of the listed party and not designated for advertising purposes.

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SECTION 8 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONT'D.)

8.1 Directory Listings (Cont'd.)

8.1.4 Free Listings

The following listings are provided at no additional charge to the Customer:

one listing for each individual line service, auxiliary line or PBX system.

8.1.5 Rates for Additional Listings

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for in Section 8.1.4

Type of Listing	Residential Charge	Business Charge
Additional Listing	$1.50	$10.00 **(I)**
Reference/Cross Reference:		
First Line	$1.20	$10.00 **(I)**
Each Additional Line	$1.20	$10.00 **(I)**
If No Answer	N/A	$10.00 **(I)**
Alternate Telephone Number/Night Listing:		
Night, Sundays & Holidays	$2.50	$10.00 **(I)**
First Line	$2.50	$10.00 **(I)**
Duplicate Listing:		
2 or More Lines: First Line	$0.00	$0.00
Each Additional Line	$0.00	$0.00
Other Duplicate Listings, each	$0.00	$0.00

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SECTION 8 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONT'D.)

8.2 Non-Published Service

8.2.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

8.2.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

8.2.3 Rates and Charges

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Non-published service charge, per month: $10.00 **(I)**

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SECTION 8 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONT'D.)

8.3 Non-Listed Service

8.3.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

8.3.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

8.3.3 Rates and Charges

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Non-listed service charge, per month:	$10.00 **(I)**

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SECTION 8 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONT'D.)

8.4 Directory Assistance Services

8.4.1 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. No charge applies for the first call per month per residence line. Rates and charges for intraLATA and interLATA Directory Assistance service are provided in Business Telecom, LLC d/b/a EarthLink Business IV KY Tariff No. 7.

Each Local Directory Assistance Call $1.10

8.4.2 Directory Assistance Call Completion Service

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

Per Call Completion requested: $0.45

Per Minute Rate:

The per minute rate shall be the per minute rate of the plan the Customer is subscribed to or enrolled in at the time of the call.

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SECTION 9 - OPERATOR SERVICES

9.1 General

Customers may subscribe to intraLATA and interLATA operator services offered by the Company. Such services are described in Business Telecom, LLC d/b/a EarthLink Business IV's KY Tariff No. 7. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested.

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SECTION 10 - LONG DISTANCE SERVICES

10.1 General

Customers may subscribe to intraLATA and interLATA long distance services offered by the Company. Such services are described in Business Telecom, LLC d/b/a EarthLink Business IV's Kentucky Tariff No. 7. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested.

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SECTION 11 - MISCELLANEOUS SERVICES

11.1 Carrier Presubscription

11.1.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

11.1.2 Presubscription Options

Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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SECTION 11 - MISCELLANEOUS SERVICES (CONT'D.)

11.1 Carrier Presubscription (Cont'd.)

11.1.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 11.1.5 below:

11.1.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 11.1.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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SECTION 11 - MISCELLANEOUS SERVICES (CONT'D.)

11.1 Carrier Presubscription (Cont'd.)

11.1.5 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 11.1.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port	$0.00
Additional Line, Trunk or Port	$0.00

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SECTION 12 - PRIVATE LINE SERVICES

12.1 [Reserved for Future Use]

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SECTION 13 - CARRIER ACCESS SERVICE

13.1 [Reserved for Future Use]

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SECTION 14 - SPECIAL ARRANGEMENTS

14.1 [Reserved for Future Use]

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SECTION 15 - PROMOTIONAL OFFERINGS

15.1 Special Promotions

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price lists.

15.2 Discounts

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, "monthly revenue commitment" and/or "time of day" may also be included in the tariff).

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SECTION 16 – NON-TERM RATES

The rates provided in this section apply to Customers that are being provided Month to Month services through an expired Service Term agreement or who have never had a Service Term agreement with the Company. Customers still under a current Service Term agreement with the Company will find the rates for their services in Section 3- Service Areas, Section 6 - Facilities Based Services, Section 7 - Local Resale Services or Section 8- Directory Assistance and Listing Services.

16.1 Business Rate Schedules

16.1.1 Facilities Based Services

A. Standard Business Local Exchange Service

1. Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Serving Company Area	UNE Service Line Rate	T-1 Line Rate*
BellSouth Facilities	$76.01	$65.69

(I)

2. Other Monthly Recurring Charges

a. Hunting (a/k/a Rotary or Grouping)

The following charges apply to Standard Business Local Exchange lines equipped with Hunting. Rates vary based on Rate Group.

Serving Company Areas	Hunting Rate Per UNE Line	Hunting Rate Per T-1*
BellSouth Facilities	$9.38	$101.67

(I)

** - Grandfathered to existing Customers at existing locations.*

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SECTION 16 – NON-TERM RATES (CONT'D.) **(N)**

16.1 Business Rate Schedules (Cont'd.)

16.1.1 Facilities Based Services (Cont'd.)

A. Standard Business Local Exchange Service (Cont'd.)

3. Usage Sensitive Charges and Allowances

a. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

b. Extended Area Dialing Plans – Non-BTI Facilities

(1) Per Minute Calling Plan

(a) BTI Bundled Customers

Customers choosing this option will be charged a per minute charge for all calls to locations within the Expanded Local Calling Area.

Customers that are presubscribed to the Company for intrastate long distance service will be eligible to make calls to the Extended Area exchanges, as defined in Section 3.2, at the Customers intrastate long distance rate.

(b) BTI Local Only Customers

Customers choosing this option will be charged a per minute charge for all calls to locations within the Expanded Local Calling Area.

Extended Area Local per minute calling rate	$0.0710	**(N)**

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SECTION 16 – NON-TERM RATES (CONT'D.)

16.1 Business Rate Schedules (Cont'd.)

16.1.1 Facilities Based Services (Cont'd.)

B. Business PBX Trunk Service

Serving Company Areas	UNE PBX Trunk Rate	T-1 PBX Trunk Rate*
BellSouth Facilities	$76.01	$65.69

(I)

** - Grandfathered to existing Customers at existing locations.*

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SECTION 16 – NON-TERM RATES (CONT'D.)

16.1 Business Rate Schedules (Cont'd.)

16.1.1 Facilities Based Services (Cont'd.)

C. Direct Inward Dialing (DID) Service

1. Per Line Charges

Serving Company Areas	UNE DID Trunk Rate	T-1 DID Trunk Rate*	
BellSouth Facilities	$130.16	$117.87	**(I)**

2. Additional DID charges

	Monthly Recurring	
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	$15.00	**(I)**
Each Additional Block of 20 DID Numbers	$6.11	**(I)**

** - Grandfathered to existing Customers at existing locations.*

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SECTION 16 – NON-TERM RATES (CONT'D.)

16.1 Business Rate Schedules (Cont'd.)

16.1.1 Facilities Based Services (Cont'd.)

D. Optional Calling Features

1. Features Offered on Monthly Basis

Optional Calling Features		
Call Waiting	$7.26	(I)
Call Forwarding		
Basic	$7.26	(I)
No Answer	$6.39	
Busy	$6.39	
Remote Access to Call Forwarding	$10.57	
Speed Dial	$9.11	
Three Way Calling	$9.86	
Ring Master	$13.19	
Call Return	$8.51	
Repeat Dialing	$8.15	
Call Trace	$9.11	
Caller ID	$14.81	
Caller ID Deluxe	$16.46	(I)

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SECTION 16 – NON-TERM RATES (CONT'D.)

16.1 Business Rate Schedules (Cont'd.)

16.1.1 Facilities Based Services (Cont'd.)

E. Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)*

PRI Interface (Full):	Recurring:	$2,657.68 per Month (M-T-M) per ISDN Interface	**(I)**
PRI Interface (Partial):	Recurring:	$555.01 per Month per ISDN Interface $701.65 Loop Access Charge	
B Channels:	Recurring:	$63.86 per line	
DIDs Block of 20:		$6.11	
Install Block of 20:		$92.24	**(I)**

** - Grandfathered to existing Customers at existing locations.*

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SECTION 16 – NON-TERM RATES (CONT'D.)

16.1 Business Rate Schedules (Cont'd.)

16.1.1 Facilities Based Services (Cont'd.)

F. VoicePack

	Month-To-Month	
Monthly Recurring Charge for 10 Lines	$1,355.41	**(I)**
Each Additional Line over 10 Lines	$135.54	**(I)**

Certain surcharges, taxes and fees are not included in the above packaged rates.

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SECTION 16 – NON-TERM RATES (CONT'D.)

16.1 Business Rate Schedules (Cont'd.)

16.1.1 Facilities Based Services (Cont'd.)

G. VoicePack-VS

Monthly Recurring Charge	Month -To- Month	
Four (4) Line Package	$542.17	**(I)**
Five (5) Line Package	$677.68	|
Six (6) Line Package	$813.25	|
Seven (7) Line Package	$948.76	|
Eight (8) Line Package	$1,084.32	|
Nine (9) Line Package	$1,219.87	**(I)**

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SECTION 16 – NON-TERM RATES (CONT'D.)

16.1 Business Rate Schedules (Cont'd.)

16.1.2 Local Resale Services

A. Standard Business Local Exchange Service

1. Monthly Recurring Charges

	Service Type		
RATE GROUP	Flat Rate	Measured Usage	
Group 1	$83.97	$53.20	**(I)**
Group 2	$83.97	$58.01	|
Group 3	$83.97	$62.07	|
Group 4	$78.94	$66.01	|
Group 5	$78.94	$77.60	|
Georgetown	$78.94	N/A	|
Sadieville	$78.94	N/A	|
Stomping Ground	$78.94	N/A	**(I)**

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16.1 Business Rate Schedules (Cont'd.)

16.1.2 Local Resale Services (Cont'd.)

A. Standard Business Local Exchange Service (Cont'd.)

2. Other Monthly Recurring Charges

a. Hunting (aka. Rotary or Grouping)

	Hunting Per Line		
Rate Group/Calling Plan	Flat Rate	Measured Rate	
Rate Group 1	$10.17	$23.24	**(I)**
Rate Group 2	$10.17	$21.61	|
Rate Group 3	$10.17	$20.33	|
Rate Group 4	$7.26	$19.37	|
Rate Group 5	$7.26	$11.03	**(I)**

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SECTION 16 – NON-TERM RATES (CONT'D.) **(N)**

16.1 Business Rate Schedules (Cont'd.)

16.1.2 Local Resale Services (Cont'd.)

A. Standard Business Local Exchange Service(Cont'd.)

3. Usage Sensitive Charges and Allowances

a. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

b. Measured Service

Customers will receive the following usage allowances each month:

Business Usage Allowance $7.50

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. See Section 5.4 of this tariff for the time of day rate periods applicable to this service.

MILEAGE BAND	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
0 Miles	$0.0400	$0.0200	$0.0260	$0.130	$0.0160	$0.0080
1-10	$0.0400	$0.0200	$0.0260	$0.130	$0.0160	$0.0080
11+	$0.0600	$0.0400	$0.0390	$0.260	$0.0240	$0.0160

(N)

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SECTION 16 – NON-TERM RATES (CONT'D.) **(N)**

16.1 Business Rate Schedules (Cont'd.)

16.1.2 Local Resale Services (Cont'd.)

A. Standard Business Local Exchange Service(Cont'd.)

3.. Usage Sensitive Charges and Allowances (Cont'd.)

c. Optional Calling Plans A and B

Customers subscribing to Optional Calling Plan B may select one of the following usage packages:

Local usage in excess of allowances specified for Optional Calling Plans A and B will be billed in arrears. Usage is billed on a per call basis. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. Peak period rates apply from 8 AM to 8 PM Monday through Friday (excluding holidays). Off-Peak period rates apply to all other times.

	PEAK		OFF-PEAK	
MILEAGE BAND	Initial Minute	Additional Minute	Initial Minute	Additional Minute
0 / 0 Miles	$0.0200	$0.0100	$0.0100	$0.0050
A / 1-10	$0.0400	$0.0200	$0.0200	$0.0100
B / 11-16	$0.0600	$0.0400	$0.0300	$0.0200
C / 17-22	$0.0900	$0.0700	$0.0450	$0.0350
D / 23-30	$0.0900	$0.0700	$0.0450	$0.0350
E / 30-40	$0.0900	$0.0700	$0.0450	$0.0350
F / 40+	$0.0900	$0.0700	$0.0450	$0.0350

(N)

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SECTION 16 – NON-TERM RATES (CONT'D.)

16.1 Business Rate Schedules (Cont'd.)

16.1.2 Local Resale Services (Cont'd.)

B. Direct Inward Dialing (DID) Service

	Monthly Recurring	
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	$15.00	**(I)**
Each Additional Block of 20 DID Numbers	$6.92	
DID Trunk Termination: Per Inward Only Trunk	$52.89	
Dual Tone Multifrequency Pulsing Option, Per Trunk	$15.24	**(I)**
Automatic Intercept Service, Per Number Referred	$ n/a	

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SECTION 16 – NON-TERM RATES (CONT'D.)

16.1 Business Rate Schedules (Cont'd.)

16.1.2 Local Resale Services (Cont'd.)

C. Access Lines for Customer Provided Pay Telephones

1. Optional Features

The following optional features are provided with EarthLink Business Access Line service:

a. Unrestricted Service: No blocking or screening provided.

Unrestricted, Per Outward Line	N/C	
Unrestricted, Per Two-Way Line	N/C	

b. Screening Option A: With this option, an Access Line is equipped with operator screening. In addition, calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked.

Screening Option A, Per Outward Line	$3.93	**(I)**
Screening Option A, Per Two-Way Line	$3.93	**(I)**

c. Screening Option B: With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1+900, seven digit local, 1+ Expanded Local Calling Area, 1+ DDD and 976 calls.

Screening Option B, Per Outward Line	$6.05	**(I)**
Screening Option B, Per Two-Way Line	$6.05	**(I)**

c. Screening Option C: With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1+900, 1+ Expanded Local Calling Area, and 976 calls.

Screening Option C, Per Outward Line	$4.03	**(I)**
Screening Option C, Per Two-Way Line	$4.03	**(I)**

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SECTION 16 – NON-TERM RATES (CONT'D.)

16.1 Business Rate Schedules (Cont'd.)

16.1.2 Local Resale Services (Cont'd.)

D. Optional Calling Features

1. Features Offered on Monthly Basis

Optional Calling Feature	Business	
Anonymous Call Rejection	$8.51	**(I)**
Call Block	$12.58	
Call Forwarding Busy Line - Basic	$7.45	
Call Forwarding Busy Line w/ Customer Control	$14.33	
Call Forwarding Busy Line Multipath	$11.62	
Call Forwarding Don't Answer – Basic	$7.45	
Call Forwarding Don't Answer w/ Customer Control	$13.56	
Call Forwarding Don't Answer w/ Ring Control	$7.45	
Call Forwarding Variable	$13.56	
Call Forwarding Variable with Remote Access	$13.56	
Call Forwarding Variable Multipath	$13.56	
Call Return	$12.58	
Call Selector	$12.58	
Call Tracing	$12.58	
Call Waiting - Basic	$13.56	
Call Waiting - Deluxe	N/A	
Caller ID - Basic	$21.31	
Caller ID - Deluxe	$21.31	
Caller ID - Deluxe w / Anonymous Call Rejection	$21.31	**(I)**

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SECTION 16 – NON-TERM RATES (CONT'D.)

16.1 Business Rate Schedules (Cont'd.)

16.1.2 Local Resale Services (Cont'd.)

D. Optional Calling Features (Cont'd.)

1. Features Offered on Monthly Basis (Cont'd.)

Optional Calling Feature (cont'd)	Business	
Calling Number Delivery Blocking (per line equipped)	$0.00	
Flexible Call Forwarding	$17.45	**(I)**
Flexible Call Forwarding w/ Audio Calling Name	$21.31	**(I)**
Flexible Call Forwarding Plus	N/A	
Flexible Call Forwarding Plus w/ Audio Calling Name	N/A	
Message Waiting Indication - Audible	$0.96	**(I)**
Message Waiting Indication – Audible and Visual	$0.96	|
Multiple Directory Number Distinctive Ringing-First DN	$15.50	|
Multiple Directory Number Distinctive Ringing-Second DN	$19.37	|
Preferred Call Forwarding	$11.62	|
Repeat Dialing	$12.58	|
Speed Calling (30 codes)	$10.24	|
Speed Calling (8 codes)	$9.69	|
Three Way Calling	$12.58	**(I)**

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SECTION 16 – NON-TERM RATES (CONT'D.)

16.1 Business Rate Schedules (Cont'd.)

16.1.3 Directory Listings

A. Rates for Additional Listings

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for in Section 8.1.4

Type of Listing	Business Charge	
Additional Listing	$15.00	(I)
		|
Reference/Cross Reference:		|
First Line	$15.00	|
Each Additional Line	$15.00	|
If No Answer	$15.00	|
Alternate Telephone Number/Night Listing:		|
Night, Sundays & Holidays	$15.00	|
First Line	$15.00	(I)
Duplicate Listing:		
2 or More Lines: First Line	$0.00	
Each Additional Line	$0.00	
Other Duplicate Listings, each	$0.00	

B. Non-Published Service

Non-published service charge, per month: $15.00 **(I)**

C. Non-Listed Service

Non-listed service charge, per month: $15.00 **(I)**

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