

TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2

---

AERO COMMUNICATIONS, LLC  
700 KENTUCKY AVENUE  
PADUCAH, KY 420038

RATES RULES AND REGULATIONS  
FOR FURNISHING INTEREXCHANGE  
TELECOMMUNICATIONS SERVICES  
IN THE STATE OF KENTUCKY

FILED WITH  
KENTUCKY PUBLIC SERVICE COMMISSION  
OCTOBER 28, 2002

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

CHECK SHEET

Sheets 1 through 19 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheets(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION
* Title Page	Original
* 1	Original
* 2	Original
* 3	Original
* 4	Original
* 5	Original
* 6	Original
* 7	Original
* 8	Original
* 9	Original
* 10	Original
* 11	Original
* 12	Original
* 13	Original
* 14	Original
* 15	Original
* 16	Original
* 17	Original
* 18	Original
* 19	Original
* 20	Original
* 21	Original

\* These sheets are included in this filing.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

TABLE OF CONTENTS

Title Page  
Check Sheet ..... 1  
Table of Contents ..... 2  
Symbols..... 3  
Tariff Format..... 4  
Section 1 - Technical Terms and Abbreviations ..... 5  
Section 2 - Rules and Regulations ..... 6  
    1. Undertaking of Aero Communications ..... 6  
    2. Customer Complaint Resolutions ..... 6  
    3. Limitations ..... 7  
    4. Liabilities ..... 7  
    5. Interruption of Service ..... 8  
    6. Restoration of Service ..... 9  
    7. Deposits..... 9  
    8. Billing of Charges ..... 9  
    9. Payment Arrangements ..... 10  
    10. Taxes ..... 11  
    11. Employee Concessions ..... 11  
Section 3 - Description of Service ..... 12  
    1. Timing of Calls ..... 12  
    2. Area of Service Offering..... 12  
    3. Person to Person Calls ..... 12  
    4. Service Offerings ..... 12  
Section 4 - Rates ..... 14  
    1. Aero Long Distance Residential - Dial 1 ..... 14  
    2. Aero Long Distance Business - Dial 1 ..... 15  
    3. 800 Service..... 16  
    4. Directory Assistance ..... 17  
    5. Special Promotions ..... 18  
Section 5 - Special Promotions ..... 19  
Section 6 - Sample Bill ..... 20

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2

---

SYMBOLS

The following are the only symbols used for the purpose indicated below:

- C - To Signify Changed Regulation
- D - Delete or Discontinue
- I - Change Resulting In An Increase
- M - Moved From Another Tariff Location
- N - New Rate or Regulation
- R - Change Resulting In A Reduction
- T - Change In Text or Regulation But No Change in Rate or Charge

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Kentucky Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A.1
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i)
  - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets - When a tariff filing is made with the Kentucky Public Service Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk(\*). There will be no other symbols used on this page if these are the only changes made to it. (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Kentucky Public Service Commission.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the customer's location to a line that has been prescribed by Aero Communications users.

**Authorization Code** - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

**Business/Residential** - Business is defined as a customer's customary place of work. Residential is defined as a dwelling or customer's customary residence. A church is defined as a business.

**Carrier** - Aero Communications, LLC.

**Company** - Aero Communications, LLC.

**Customer** - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

**Day** - From 8:00 a.m. up to but not including 5:00 p.m. local time Monday through Friday.

**Evening** - From 5:00 p.m. up to but not including 11:00 p.m. local time Monday through Friday.

**Holidays** - Aero Communications' recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day and Christmas Day. Note that where a holiday is federally observed on a date that differs from the calendar date, the federally observed date of the holiday will be followed and not the calendar date.

**Night/Weekend** - Night: From 11:00 p.m. up to but not including 8:00 a.m. Monday through Thursday. Weekend: From 11:00 p.m. Friday through the weekend hours up to but not including 8:00 a.m. Monday.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Aero Communications.

Aero Communications's services are furnished for communications originating at specified points within the State of Kentucky under terms of this Tariff.

Aero Communications may act as the customer's agent for ordering access connection to facilities provided by other carriers.

The Company's services are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day.

2.2 Customer Complaint Resolutions

Customer complaints are received by a full service customer service department. Customers may call 1-800-ASK-AERO (275-2376) Monday through Friday from 9:00am to 8:00pm and Saturday from 8:00am to noon or submit a written complaint to:

Aero Communications  
700 Kentucky Avenue  
Paducah, KY 42003

If the customer is unable to obtain a satisfactory resolution to its complaint, the customer may exercise its option of writing the Kentucky Public Service Commission in care of the Customer Complaint Section at the following address: Kentucky Public Service Commission, 211 Sower Boulevard, Frankfort, Kentucky, 40602, 502-564-3940.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 2 - RULES AND REGULATIONS

2.3 Limitations

2.3.1 Service is offered subject to the provisions of this tariff.

2.3.2 Aero Communications reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this Tariff.

2.4 Liabilities of The Company

2.4.1 Aero Communications's liability for damages arising out of mistakes, interruptions, omission, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the negligence of its employees or its agents, and in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

2.4.2 Aero Communications shall be indemnified and held harmless by the customer against:

(A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted in connection with the services offered by Aero Communications, LLC.

(B) All other claims arising out of any act or omission of the customer in connection with any service provided by Aero Communications.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 2 - RULES AND REGULATIONS

2.5 Interruption of Service

2.5.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.4.1. herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer.

2.5.2 For purposes of credit computation for leased facilities, every month shall be considered to have 720 hours.

2.5.3 No credit shall be allowed for an interruption of a continuous duration for less than two hours.

2.5.4 The customer shall be credited for an interruption of two consecutive hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit -  $(A/720) \times B$

"A" - outage time in hours

"B" - total monthly charge for affected facility

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2

---

SECTION 2 - RULES AND REGULATIONS

2.6 Restoration of Service

The use and restoration of service shall be in accordance with regulations of the Company on file at its home office at the below address.

2.7 Deposits

The Company does not typically require a deposit from the customer but reserves the right to do so in extraordinary circumstances.

2.8 Billing of Charges

(A) For billing purposes, service is considered to be established upon the day in which the customer's local telephone company effectuates the switching of customer's service to the Aero network.

(B) Charges will be billed monthly in arrears. Customer will be billed for all usage accrued beginning immediately upon access to the service. For the purpose of computing charges, a month is considered to consist of thirty (30) days.

(C) Customers billed by local exchange carriers on behalf of the Carrier are responsible for any late payment charges or other such charges that local exchange carriers may employ in their billing process.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 2 - RULES AND REGULATIONS

2.9 Payment Arrangements

The customer is responsible for payment of all regulated charges for service furnished, and payment is due on receipt of the bill.

(A) The customer shall submit payment for all charges by mail to any agency authorized by the Carrier to receive such payment.

(B) If the bill is not paid in full within 20 calendar days following the mailing of the bill, the account will be considered delinquent. Interest is assessed on delinquent account balances at the rate of 1 ½ % per month. A penalty may be assessed only once on any bill for rendered service.

(C) A delinquent account may subject the customer's service to temporary disconnection. The Carrier is responsible for notifying the customer before service is disconnected in accordance with Kentucky law.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 2 - RULES AND REGULATIONS

2.10 Taxes

All state and local taxes (i.e., sales tax) are listed as separate line items and are not included in the quoted rates.

2.11 Employee Concessions

There are no employee concessions.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Timing of Calls

The customer's long distance usage charge is based on the actual usage of Aero Communications' network. Usage begins when the called party picks up the receiver. A call is terminated when either party hangs up.

3.1.1 Uncompleted Call Crediting

If a customer receives a bill for an uncompleted call, Aero Communications will reimburse the customer for the full amount.

3.2 Area of Service Offering

The services offered under this tariff are on a statewide basis (all of Kentucky).

3.3 Person to person calls and other types of calls

The Company does not offer person to person calls or reverse charge calls except through its underlying carrier. In such cases the underlying carrier will bill the Customer in its name pursuant to its current tariff on file with the Kentucky Public Service Commission.

3.4 Service Offerings

3.4.1 Aero Long Distance (Dial 1+)

Aero Long Distance provides for completion of IntraLATA and InterLATA calls between two points in Kentucky. Customer makes call by simply dialing 1 + area code (where necessary) + number desired. This service is available to presubscribed customers in all equal access areas.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Service Offerings (cont'd)

3.4.2 Toll-free Service

Toll-free service provides for facilities for the Customer(s) to receive InterLATA and IntraLATA calls. The Customer will be assigned a unique inbound number that when dialed will be routed via carrier's network and terminate at the Customer's designated local access line(s).

3.4.3 Directory Assistance

A telephone number will be provided by an operator to customers requesting such, after providing the city of residence and name of the party in question. Residential customer shall be provided a record of the date and time of each directory assistance call made from their residence. All charges for directory assistance shall be limited by the provisions of Kentucky law.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 4 - RATES

4.1 Aero Long Distance Residential Dial 1 - KENTUCKY (Per minute rates)

Intrastate

Day	Eve	N/Wknd	Holiday
0.1750	0.1525	0.1395	0.1395

Installation Fee: \$ 0.00

Monthly Recurring Charge per Account: \$ 0.00

Calls are calculated in six (6) second increments or tenths of a minute with a minimum call of eighteen (18) seconds. There is no rounding up to the next higher whole minute.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 4 - RATES

4.2 Aero Long Distance Business Dial 1 - KENTUCKY (Per minute rates)

Intrastate			
Day	Eve	N/Wknd	Holiday
0.1750	0.1525	0.1395	0.1395
0.1795	0.1600	0.1425	0.1425

Installation Fee: \$ 0.00

Monthly Recurring Charge per Account: \$ 0.00

Calls are calculated in six (6) second increments or tenths of a minute with a minimum call of eighteen (18) seconds.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 4 - RATES

4.3 Toll-free Service

From points in Kentucky to Customer's location, the rates\* are:

Day	Eve	Nt/Wknd	Holiday
0.2252	0.2252	0.2252	0.2252

\* Rates are in cents per minute and billed in six (6) second increments or tenths of a minute from start of the call with a minimum billing of eighteen (18) seconds.

Fractional cents are rounded up to the next whole cent using the median method.

A monthly service charge of \$15.00 per 800/888 number also applies. There are no sign-up or installation charges.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 4 - RATES

4.4 Directory Assistance

\$.60 per intrastate inquiry, up to two requests per call. Except that this directory assistance rate shall be in compliance with Kentucky law including but not limited to the following provisions:

4.4.1 Customers shall be provided a record of the date and time of each directory assistance call made from their residence.

4.4.2 Any customer who is visually, physically or mentally handicapped in a way that makes the customer unable to use a telephone directory shall be exempt from charges for directory assistance at the customer's residence. Any customer meeting this criteria may make written application for the exemption to The Company at the following address:

Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

The application for exemption shall include a brief customer's statement and any other pertinent data in support of the application. A response shall be provided to such applicant within 20 days.

If the customer is not satisfied with the response to its application, the customer may exercise its option by calling or writing the Kentucky Utility Commission in care of the Customer Complaint Section at the following address: Kentucky Public Service Commission, 211 Sower Boulevard, Frankfort, Kentucky, 40602, 502-564-3940.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 4 - RATES

4.5 Special Promotions

The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the Kentucky Public Service Commission in advance and include specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

**SECTION 5 - SPECIAL SERVICE ARRANGEMENTS**

**5.1 Individual Case Basis Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. Aero rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

*[Faint, illegible text, possibly a stamp or signature]*

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

**TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2**

---

SECTION 6 - BILLING FORMAT

6.1 Sample Aero Communications Long Distance Bill

*[Faint, illegible text, possibly a stamp or signature]*

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003

TELECOMMUNICATIONS SERVICES  
TARIFF NO. 2

---

SECTION 6 - BILLING FORMAT

6.1 Sample Aero Communications Long Distance Bill (Cont'd)

---

Issued: October 28, 2002

Effective: August 21, 2002

By: Todd Heinrich  
President  
Aero Communications, LLC  
700 Kentucky Avenue  
Paducah, KY 42003