

KENTUCKY  
**MUNICIPAL UTILITIES**

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**INFORMATION TO GIVE YOUR WHOLESALE CUSTOMERS**

[IN ACCORDANCE WITH KRS CHAPTER 278 & 807 KAR CHAPTER 5]

Each of the municipal utility's wholesale customers regulated by the PSC (i.e. public utilities) must be given customer notice of the proposed rate change.

PSC regulated utilities (i.e. public utilities) include water districts, sewer districts, water associations, and investor-owned utilities that provide water service, sewer collection service, or sewer treatment service to the public for compensation.

These customers must receive notice in accordance with the contract between the parties, but at a minimum of 30-days prior to the proposed effective date of the new rate.

Notice for these customers does not have to be published in the newspaper; it can be mailed or hand delivered.

The customer notice must include specific language in order to comply with administrative regulations.

Click [here](#) for a sample wholesale customer notice.

**Questions:**

Any questions and/or requests for assistance should be directed to the PSC Tariff Branch via email at [psc.tariffs@ky.gov](mailto:psc.tariffs@ky.gov) or by telephone at 502-564-3940.

*The information contained herein represents Commission Staff's interpretation of the law, is advisory in nature, and is not binding on the Commission should the issues herein be formally presented for Commission resolution.*