

7037 Old Madison Pike
Suite 400
Huntsville, AL 35806



Telephone: 256-382-2230
Facsimile: 256-382-3969

August 24, 2004

05101100-0510
22251011-0505

Beth O'Donnell
Executive Director
Kentucky Public Service Commission
P. O. Box 615
211 Sower Boulevard
Frankfort, KY 40602-0615

Re: Contact Information for Business Telecom, Inc.

Dear Ms. O'Donnell:

Business Telecom, Inc. ("BTI") obtained certification in Case No. 92-367 on December 8, 1992 to provide resold long distance services. BTI revised its tariff on July 8, 1998 to include resold local exchange services. Subsequently, BTI filed letters with the Commission in 2001 to advise of its intent to provide facilities-based local and long distance services in Kentucky

Please update the Commission's records to reflect BTI's new address effective August 30, 2004. All other information reported on June 21, 2004 remains the same.

Business Telecom, Inc.
7037 Old Madison Pike, Suite 400
Huntsville, Alabama 35806

If you have any questions regarding this matter please contact me at 256-382-2230.

Sincerely,

BUSINESS TELECOM, INC.

A handwritten signature in black ink, appearing to read "Jean Houck", written over the printed name.

Jean Houck
Senior Manager, Regulatory